

Explore teamLab SuperNature Hotel Package

TERMS AND CONDITIONS

General

- The below listed package ("Package") are subject to maximum guest capacity and availability:
 - Explore teamLab SuperNature Hotel Package
- All reservations, unless guaranteed by deposit or credit card, will be held until Macao local time 6:00pm of proposed arrival date only. Venetian Cotai Limited and Venetian Orient Limited reserves the right to release the rooms for resale without prior notice. For any amendment or cancellation less than 24 hours of arrival and/or no-show, a charge equivalent to the total Hotel Package price plus service charge and government tax for the first night, will be imposed as late cancellation charge from credit card on file.
- All reservations are required to be guaranteed by deposit or credit card for the below dates. The deposit of the entire stay, tax, and service charge will be imposed 72 hours prior to arrival. For any amendment or cancellation less than 72 hours of arrival and/or no-show, a charge equivalent to the total Hotel Package price plus service charge and government tax will be imposed once No-Show.

New Year		01 Jan, 2025
Chinese New Year		28 Jan-03 Feb, 2025
Easter Holiday	28 Mar-01 Apr, 2024	17-21 Apr, 2025
Ching Meng Festival	04-06 Apr, 2024	03-05 Apr, 2025
Labour Day	30 Apr-05 May, 2024	30 Apr-05 May, 2025
Dragon Boat Festival	08-10 Jun, 2024	30 May-01 Jun, 2025
HK SAR Establishment Day	28 Jun-01 Jul, 2024	01 Jul, 2025
Mid-Autumn Festival	15-18 Sep, 2024	30 Sep-07 Oct, 2025
Chinese National Day	30 Sep-07 Oct, 2024	
Christmas	24-29 Dec, 2024	24-28 Dec, 2025
New Year Eve	31 Dec, 2024	31 Dec, 2025

- All rates are in MOP and subject to 10% service charge and 5% government tax. Any extension of stay after initial booking is confirmed will be subject to availability and will be charged at hotel's flexible rate.
- At least 1 occupant of the room must be 18 years old or above.
- All guests must be registered upon check-in and present a valid identification card, passport, travel document or other document accepted for migration control purposes, along with a valid stay visa or evidence of being legally allowed to stay in Macau throughout the entire stay in the hotel (such as Slip of Authorization to Stay).
- All Package inclusions are on a per room per stay basis.
- Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
- Additional guest charge is MOP 350 + 10% service charge and 5% government tax per night for any additional guest aged 13 years old or above in selected rooms at The Venetian Macao, The Parisian Macao, Conrad Macao and Sands Macao.
- Additional guest charge is MOP 900 + 10% service charge and 5% government tax per night for any additional guest aged 13 years old or above in selected rooms at The Londoner Hotel.

11. Maximum capacity for the number of guests at each selected hotel room/suite is listed below:

Hotel	Maximum Capacity
The Venetian Macao	Limit of 4 guests per selected suite
The Londoner Macao	Limit of 3 guests per selected suite (Extra bed is not available in Louis Suite and Victoria Suite)
The Parisian Macao	Limit of 3 guests per selected room (Extra bed is not available in Deluxe Room)
Conrad Macao	Limit of 3 guests per selected room (Extra bed is not available in 2 Queens Junior Suite, Deluxe Room with two queen beds and Deluxe Suite)
Sands Macao	Limit of 3 guests per selected room (Extra bed is not available in Double King Deluxe Room and Double King Premium Room)

12. All reservations made through Sands Resorts Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
13. This Package cannot be used in conjunction with other promotional offers.
14. The Terms and Conditions of the Package and their validity, construction and performance will be governed in all aspects by the laws of Macau.
15. By purchasing the Hotel Package, guests confirm their agreement with the privacy policy as stated on <http://en.sandsresortsmacao.com/policy>.
16. Guests hereby expressly acknowledge and provide consent for their personal data be collected, used, and shared as described herein and in the Privacy Notice. Guests authorize Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited (collectively, the "Company") to collect all personal data they provide the Company during their participation in this Package (including Guests' name, email address and any data related with their participation in this Package) (hereinafter the "Data"), for the purposes of the promotion and for direct marketing purposes (in respect of the Company's news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. Guests also authorize the Company to use and process any photos or films which capture their images during the Package for corporate and advertising purposes and in press releases, book outlets, magazines, social media and other fan webpages owned or operated by the Company or its affiliates. In addition, Guests also expressly authorize the Company to share and disclose, in confidentiality, their Data with Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to the Company's privacy policy, for the above said purposes and so that guests may be provided with more consistent and personalized experiences across Sands' properties. Guests acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where the Company, LVSC, SCL, MBS, affiliates and third-party service providers are incorporated may have different data privacy laws and protections. The Company will comply with the applicable requirements under the Laws of the People's Republic of China and the Macau Special Administrative Region on cross-border transfer of personal data, and will implement appropriate safeguards. Guests have the right to view their personal data, request additional information about its storage and processing, require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from the Company. Guests can cease receiving such commercial and marketing communications, or to change, remove or review the information provided anytime by either writing to the Company at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macao or by emailing the Company at privacy@sands.com.mo. Guests' personal data will be kept during their participation in this Package and for marketing purposes for the period of time that Venetian Macau Limited is a party to the concession contract for the operation of casino games of chance in the Macao Special Administrative Region is in force.

17. All guests agree to release, discharge and hold the Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the participation of the Package, the use of the personal information, and/or the use of the guests' names, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
18. The Company reserves the right to change these Terms and Conditions at any time without prior notice.
19. In case of dispute, the decision of the Company shall be final.
20. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

teamLab SuperNature Macao Regular Admission Tickets (the "Tickets") for Two (2) Guests

1. Guests who purchase "Explore teamLab SuperNature Hotel Package" can redeem two (2) complimentary Regular Tickets for "teamLab SuperNature Macao" (the "Exhibition") on a per room per stay basis, which does not include the new artwork spaces including "Floating Flower Garden: Flowers and I are of the Same Root, the Garden and I are One" and "EN TEA HOUSE". Guest will need to purchase the Add-on experience ticket at teamLab SuperNature's Box Office prior to entry.
2. Tickets must be within stay period and can only be redeemed at below designated locations by presenting valid hotel passport:

Name	Opening Hours	Locations
teamLab Box Office	10:45am-6:15pm daily	Cotai Expo, Level 3, The Venetian Macao
Cotai Arena Box Office	11:00am-7:00pm daily	West Lobby, Level 1, The Venetian Macao
Porte Cochere Box Office	10:00am-11:00pm daily	Hotel Main Lobby, Level 1, The Venetian Macao
Sands Lifestyle Counter	10:00am-11:00pm daily	Shoppes at Londoner, Level 2, The Londoner Macao
Sands Lifestyle Counter	10:00am-11:00pm daily	Main Lobby Box Office, Level 1, The Parisian Macao

3. teamLab SuperNature Macao is for admission from 11am to 7pm, Last entry is 45 minutes prior to the closing time.
4. Guest shall visit <https://www.cotaiticketing.com/shows/teamlab.html> before Tickets redemption for the scheduled dark days (dark days subject to change).
5. Tickets cannot be changed, cancelled, redeemed for cash or exchanged for other services or products.
6. Lost, stolen or damaged Tickets are not reclaimable, refundable or replaceable by the Company.
7. Special clauses for teamLab SuperNature Macao (the "Exhibition") apply.

Residence Access

1. Guests who purchase The Londoner Hotel "Explore teamLab SuperNature Hotel Package" can enjoy full-day access to Residence – the exclusive club for The Londoner Hotel guests – for two (2) persons during the hotel stay period ("Residence Access").
2. Residence Access included in this Package covers international buffet breakfast including made-to-order dishes, afternoon tea, All-day snacks, drinks and evening cocktails.