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Paiza Food & Beverage - Manager/ Manager II

Job Descriptions:

- ❖ Support the goals of the Executive Manager/ Manager through diligent and proactive management of F&B operations at Paiza Dining
- ❖ Oversee day-to-day operation by working with team members in service and food and beverage preparation to formulate new promotional ideas that would impact the revenues and profitability of the outlet
- ❖ Control and analyze on an on-going basis for guest satisfaction; merchandising and marketing; operating costs; sanitation, cleanliness and hygiene
- ❖ Act immediately on all customer complaints to insure quick and efficient resolution and achieve guest satisfaction
- ❖ Plan in conjunction with the Executive Manager's activities, promotions and menu implementations and provide project leadership and project management

Position Requirements:

- ❖ At least 3-5 years of managerial/ supervisory level of related experience in luxury hotels or high-end restaurants
- ❖ Knowledge of Asian and Western cuisines and Beverages
- ❖ Knowledge in P.O.S. and Microsoft Office application
- ❖ Fluent in English, Mandarin and Cantonese

Hotline: 8118 6293

If you are interested, please send your CV to sclcareer@sands.com.mo

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Food & Beverage – Manager/ Manager II (Restaurant)

Job Descriptions:

- ❖ Support the goals of the Executive Manager/ Manager through diligent and proactive management of F&B operations at signature restaurant
- ❖ Oversee day-to-day operation by working with Team Members in service and food and beverage preparation to formulate new promotional ideas that would impact the revenues and profitability of the outlet
- ❖ Control and analyze on an on-going basis for guest satisfaction; merchandising and marketing; operating costs; sanitation, cleanliness and hygiene
- ❖ Act immediately on all customer complaints to ensure quick and efficient resolution and achieve guest satisfaction

Position Requirements:

- ❖ At least 3-5 years of managerial level of related experience in luxury hotels or high-end restaurants
- ❖ Knowledge of Asian and Western cuisines and beverages
- ❖ Knowledge in Forbes standard is preferred
- ❖ Fluent in verbal and written communications in English, Mandarin and Cantonese

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Food & Beverage – Manager (Team Member Dining Room)

Job Descriptions:

- ❖ Responsible for and achieve the ultimate goals set for the outlet. Monitor and discuss progress and variances with the Executive Director for targeted goals
- ❖ Manage the outlet operation and provide supervision, direction and leadership to Captains and TDR Attendants
- ❖ Monitor efficient and optimum levels of service, and minimize wastage of consumables and maintain labor productivity ratios
- ❖ On a regular basis, inspect sanitation, cleanliness and neatness of the Team Member Dining Room environment ensuring compliance with standards of cleanliness and order

Position Requirements:

- ❖ At least 5 years of managerial level of related experience in 4-5 star hotel or quality restaurant or in a similar style high volume catering venue
- ❖ Endure various physical movements throughout the work areas
- ❖ Knowledge in Microsoft Office, Micros/ POS, RESPAK or similar reservation system
- ❖ Fluent in verbal and written communications in English, Mandarin and Cantonese

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餐飲部 - 主管

工作內容:

- ❖ 負責以專業及友善的態度為賓客提供餐飲諮詢、預訂、提供款接，在點餐及酒類選擇方面向顧客提供意見
- ❖ 與賓客建立良好的關係及保持與賓客的聯繫，以妥善迅速地處理他們的各種需求；通過互動提升賓客體驗
- ❖ 需協調其他工作人員；編製更表；制定和執行所屬職業類別之工作技能培訓，以協助從屬加強及提升工作績效

職位要求:

- ❖ 具2年或以上於四至五星級酒店或餐廳管理經驗
- ❖ 具良好顧客服務態度及知識
- ❖ 需通宵輪班及分班制 (落場更)
- ❖ 熟悉MICROS、POS或E2E系統優先
- ❖ 具流利中文及英語書寫和溝通能力

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Food & Beverage – F&B Ambassador

Job Descriptions:

- ❖ Maneuver a custom-designed bussing trolley around the restaurant floor with grace and precision
- ❖ Perform a series of gestures that enhance the dining atmosphere and to provide engaging and proactive service to guests
- ❖ Provide food and/or beverage service to each and every guest in a warm, caring and professional manner, and take personal responsibility to satisfy the guest
- ❖ Monitor and maintain cleanliness, sanitation, and organization of assigned work areas by promptly push the bussing trolleys to the back of the house
- ❖ Distribute finger food to the guests inside casino area in a warm and friendly manner

Position Requirements:

- ❖ Minimum height of 182cm
- ❖ Strong non-verbal communication skills and the ability to convey emotions and stories through movement
- ❖ Excellent physical condition and stamina to perform repetitive tasks and movements
- ❖ A team player with a positive attitude and the ability to work in a fast-paced environment
- ❖ Fluent in Chinese or English

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Food & Beverage – Coffee Roast Master

Job Descriptions:

- ❖ Prepare and blend green coffee beans with precise specifications unique approach to roasting to achieve the desired roast level, aiming to bring out the best flavors from coffee beans
- ❖ Ensure consistency and quality in every batch through the creation and adherence to blending formulas
- ❖ Develop and refine coffee blends, engage in experimentation to create unique blends
- ❖ Quality assurance and encompassing the evaluation of roast quality, packaging, and freshness, in addition, to involve on the packaging and distribution of coffee, as well as direct sales to customers
- ❖ Responsible for and to achieve the business goals set for the outlet. Monitor and discuss progress with the outlet manager and variances to financial goals. Be proactive and suggest ways in which the business may be improved

Position Requirements:

- ❖ At least 3 years of managerial level, and 10 years of related experience in well-known coffee roasting company
- ❖ Mastery over the craft and science of roasting coffee. Knowledge in types of coffee beans, coffee grinding levels, colour range of roasting, and coffee characteristics
- ❖ Certificate in coffee roasting is required
- ❖ Knowledge in SAP and Ariba system and Microsoft Office
- ❖ Fluent in verbal and written communications in English

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餐飲部 - 餐飲服務員

工作內容:

- ❖ 負責以專業及友善的態度為賓客提供餐飲諮詢、預訂、提供款接，在點餐及酒類選擇方面向顧客提供意見，依據顧客需求調配各種含酒精與不含酒精飲品，侍候客人用膳及協助處理結帳；
- ❖ 維持餐廳整體整潔度
- ❖ 需使用電子設備及系統處理及記錄工作相關事宜，包括發放通知及分派指示予有關單位，並處理有關單位之回饋

職位要求:

- ❖ 具良好顧客服務態度及知識
- ❖ 需通宵輪班及分班制 (落場更)
- ❖ 具1年相關工作經驗優先
- ❖ 熟悉MICROS、POS者優先

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餐飲部 - 廚師

工作內容:

- ❖ 按照衛生及安全指引下組織及監控預備各式膳食
- ❖ 為不同的餐飲場所製作餐牌、預備及烹調不同菜系的食物
- ❖ 保持廚房及所有廚房用具的清潔衛生
- ❖ 需記錄、點算及分發日常工作之相關用品，並進行匯報、補充及整理庫存等同類型工作

職位要求:

- ❖ 具亞洲或西式菜餚知識，並熟悉其製備及服務
- ❖ 需通宵輪班及分班制 (落場更)
- ❖ 具1年相關工作經驗優先

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餐飲部 - 收銀員

工作內容:

- ❖ 收取及核對電子支付工具、現金、餐券或信用卡的付款或兌換
- ❖ 使用電子設備及系統處理及記錄工作相關事宜

職位要求:

- ❖ 具備基本英語書寫和溝通能力
- ❖ 需通宵輪班及分班制 (落場更)
- ❖ 具1年相關工作經驗優先
- ❖ 熟悉Shiji系統優先

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餐飲部 - 餐飲清潔主任

工作內容:

- ❖ 分配餐飲清潔員到不同的工作區域。在有變動時，與餐飲清潔員團隊進行溝通及協調
- ❖ 根據現行標準定期检查工作區域和儲存區域的清潔情況，以及監控和維護廚房區域的害蟲防治要求
- ❖ 監督和檢查餐飲清潔員團隊的工作表現。為上司在行政、培訓或其他職責上提供協助

職位要求:

- ❖ 3年或以上相關工作經驗
- ❖ 具餐飲管事部營運知識
- ❖ 良好溝通能力及解決問題的能力

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餐飲部 - 餐飲清潔員

工作內容:

- ❖ 利用洗碗機清潔髒碗碟和銀器
- ❖ 分類及存放乾淨的餐具和器皿在指定的地方
- ❖ 運送餐具到宴會、或廚房用具及碟子到特定廚房區域

職位要求:

- ❖ 具1年相關工作經驗優先
- ❖ 良好溝通能力
- ❖ 需通宵輪班

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