

SANDS LIFESTYLE PRIVACY POLICY

Last Updated: 8th October, 2025

This Privacy Policy (“Privacy Policy”) describes how we will collect, use, share and otherwise process your Personal Data in connection with your use of Sands Lifestyle Digital Membership Program (“Program”) and any of our services (“Services”) that are accessible through the Sands Lifestyle Mobile App (the “Mobile App”) unless such services state that a separate or additional privacy policy applies to a particular service, in which case only that Privacy Policy applies. The Mobile App is a mobile application software available on various mobile application stores The App Store, Google Play.

This Program is not intended for the use of anyone under 18 years of age and we do not knowingly collect data of anyone under 18 years of age.

Please read the following carefully to understand our practices regarding your Personal Data and how we will treat it.

This Privacy Policy is provided in a layered format so you can click through to the specific areas set out below. Alternatively, you can download a copy of the full policy here: [link](#)

IMPORTANT INFORMATION ABOUT WHO WE ARE

Venetian Cotai Limited and its Affiliates (collectively “Company”, “we”, “us” or “our”) are the data controllers of the Program and responsible parties for your Personal Data. As members of Sands China Ltd., each Company may share your Personal Data with other members of Sands China Ltd. as set out in section [Disclosures of your Personal Data](#) below.

We have appointed a Data Protection Officer (“DPO”). If you have any questions about this Privacy Policy, please contact the DPO using the details set out below.

Contact details:

- Email address: privacy@sands.com.mo
- Postal address: Legal Department - Privacy Office, The Venetian Macao Executive offices - L2, Estrada da Baía de N. Senhora da Esperança, s/n, Taipa, Macao

By enrolling in this Program and or using the Mobile App and related Services you expressly authorize the Company to collect, use, process and transfer your Personal Data to its affiliates, agents and service providers, which may be located in or outside of Macao or the jurisdiction you are located in. The transfers of Personal Data hereby authorized may constitute an international transfer of Personal Data to jurisdictions that may have different data privacy laws and protections from the data privacy laws and protections available in the country you are located in or originated from.

CHANGES TO THE PRIVACY POLICY AND YOUR DUTY TO INFORM US OF CHANGES

We keep our Privacy Policy under regular review.

This version was last updated on 8 of October 2025. It may change and, if it does, those changes will be posted on this page and notified to you when you next start the Mobile App. The new Privacy Policy may be displayed on-screen and you are required to read and acknowledge the changes to continue your use of the Mobile App or the Services.

It is important that the Personal Data we hold about you is accurate and current. Please keep us informed if your Personal Data changes during our relationship with you. Please visit any Sands Lifestyle Counters at our properties in Macao and Cotai or contact us using the methods in the Contact Us section to update your details.

THIRD PARTY LINKS AND SITES

Our Mobile App and Services may, from time to time, contain links to and from third party websites or mobile applications. Please note that these websites and mobile applications (and any services accessible through them) are controlled by those third parties and are not covered by this Privacy Policy. You should review their own privacy notices to understand how they use your Personal Data before you submit any Personal Data to these websites or use these services.

PERSONAL INFORMATION WE COLLECT AND HOW WE USE IT

- **Registration.** We collect your Identity Data and Contact Data when you register your account with us.
- **Communications.** When you communicate with us via email or telephone we collect your Contact Data.
- **Information you generate when using Mobile App and Services.** Each time you access and use the Mobile App and Services we collect Content, Device, Cookies, Personalization and Usage Data. We collect Content Data where you upload it to the Mobile App or interact with the content available on the Mobile App. We collect Device, Cookies, Personalization and Usage Data through the use of cookies and other similar tracking technologies. Please see our cookie section (link) below for further details.
- **Information we collect through monitoring the use of Mobile App, Websites and Services.** Each time you access and use the Mobile App, Websites and Services we collect information about that access and use, being Device, Content, Cookies, Usage Data and geo-location.
- **Additional information we otherwise collect through the Mobile App, Websites and Services** where we have your consent to do so. Where you provide your consent, we collect your Location Data on an ongoing basis while you have the Mobile App installed on your device.
- **Direct Marketing.** We collect and record Direct Marketing Data when we add you to our marketing database, you request to change your direct marketing preferences or you interact with our direct marketing communications.

- **Connected Data.** We collect Connected Data when you choose to connect your connected device to your account.
- **Social Media Data.** We collect Social Media Data when you choose to connect your social media account to your account.
- **Information we receive from third parties.** We will receive personal data about you from the third parties as set out below:
- **Device and Cookies Data** from analytics providers, such as Google Analytics;
- **Unique application numbers.** When you want to install or uninstall a Service containing a unique application number or when such a Service searches for automatic updates, that number and information about your installation, for example, the type of operating system, may be sent to us.

Biometric Authentication:

You may enable and use biometric authentication, e.g. the use of your facial ID or fingerprint stored in your device (“Biometric Data”), for certain transactions authentication (“Biometric Authentication”). By enabling and using the Biometric Authentication for these purposes you agree with the following:

- (i) You consent to the use of your facial ID or fingerprint as an authentication those transactions performed through the Mobile App in lieu of your PIN as referred in clause 5 of the Membership Terms and Conditions.
- (ii) Biometric Authentication is intended for secure transactions approval; you are solely responsible for ensuring that your Biometric Data is correctly registered in the device you are using to access the Mobile App; if authorization access occurs due to stored Biometric Data, you accept full responsibility for any transactions carried out.
- (iii) Biometric Authentication is facilitated through a third-party technology (e.g. Apple Face ID, Android Fingerprint) integrated into your device. Any issues related with the biometric functionality must be addressed with your device manufacturer. We do not store or process your Biometric Data, authentication is managed directly by your device’s operating system.
- (iv) You can deactivate the Biometric Authentication at any time in the Mobile App settings;
- (v) If you inform the Company that the security of your Biometric Data has been compromised, Company may require you and you agree upon our request to re-register Biometric Data or cease the use of the Biometric Authentication.

Location-Based Navigation

The Mobile App may allow Users to activate location-based navigation features through the Mobile App settings. This refers to a functionality provided and controlled by your device manufacturer or operating system that enables Users to determine their approximate location within Sands China properties in Macau Peninsula and in the Cotai Strip or other enclosed structures and facilitates navigation between points of interest within such spaces. We do not directly provide or manage

navigation services but facilitate access to these features when enabled by the User, through a third party.

The location-based navigation features typically utilize a hybrid positioning technology of Bluetooth Low Energy (BLE) beacons and magnetic resources to estimate user positioning and generate real-time navigation instructions. This may include but is not limited to: (a) Displaying the user's position on an interactive indoor map, (b) Providing turn-by-turn directional guidance, (c) Identifying points of interest (e.g., buildings, stores, exits, restrooms), and (d) Suggesting optimized routes between locations.

By activating location services within the Mobile App, you acknowledge that your location data may be used to improve functionality and user experience of the Mobile App and may be accessible to us.

The accuracy and availability of the location-based navigation depend on factors beyond our control, such as network coverage, device settings and third-party service providers. We disclaim any liability for errors, delays or inaccuracies in location or navigation results.

COOKIES

What Are Cookies? A "cookie" is a small text file that store on your device when you use an application. This small text file is stored on your device and transfers the data to the application it came from when you use the application again. Cookies are not personally identifiable by themselves, but they can be linked to personal data you provide to us.

We use Cookies to ensure the proper functioning of the application and the security of user sessions, we use cookies to store and manage your authentication information. These cookies are automatically set upon login and are used to identify you, keep you signed in, and enhance your experience. We also use Cookies to understand how services are used, and to enhance the content, quality and features, while also allowing us to develop and improve new services.

- The cookies may contain authentication data such as access tokens or refresh tokens;
- All authentication cookies are used solely for login purposes;
- Cookies will expire either when your session ends or when you manually log out;
- Cookies are also used for analytics purposes to enhance the services and experiences;
- These cookies are essential for the operation of the App and cannot be disabled by the user.

By continuing to use this Mobile App, you acknowledge and agree to our use of cookies for authentication purposes.

LAWFUL BASIS FOR PROCESSING

We will only use your personal data when we have a lawful basis to do so. Our lawful basis for each purpose for which we use your personal data is specified below. Most commonly we will use your personal data in the following circumstances:

- **Consent.** Where you have freely consented before the processing in a specific, informed and unambiguous indication of what you want. You can withdraw your consent at any time by using the Unregister feature under Settings in your Account or contact us using the methods in the Contact Us section.
- **Performance of a contract.** Where we need to process your personal data to perform a contract with you or where you ask us to take steps before we enter into a contract with you. Where we rely on performance of a contract and you do not provide the necessary information, we will be unable to perform your contract.
- **Legitimate interests.** Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests. We make sure we consider and balance any potential impact on you (both positive and negative) and your rights before we process your personal data for our legitimate interests. You can obtain further information about how we assess our legitimate interests against any potential impact on you in respect of specific activities by contacting us.
- **Legal obligation.** Where we need to use your personal data to comply with a legal or regulatory obligation. Where we rely on legal obligation and you do not provide the necessary information, we may be unable to fulfil a right you have or comply with our obligations to you, or we may need to take additional steps, such as informing law enforcement or a public authority or applying for a court order.
- **Approval of the Personal Data Protection Bureau or any approved cross border transfer mechanism.**

PURPOSES FOR WHICH WE USE YOUR PERSONAL INFORMATION

The Personal Data we collect while you use the Mobile App is used for the following purposes:

- To permit you to install the Mobile App and register you as a new App user;
- To take steps towards providing you with Services at your request, to process and fulfil in-App redemptions or any other transactions and deliver Services to you, including managing benefits and sending you service communications;
- To administer, monitor and improve our business, Services and this Mobile App including troubleshooting, data analysis and system testing;
- Communicating with you;
- Applying security measures to our processing of your personal data, including processing in connection with the Mobile App, monitoring use of the Mobile App and deploying appropriate security measures;

- To respond to your requests to exercise your rights under this Privacy Policy;
- To enable you to participate in a prize draw or competition (where applicable, please also see the separate prize or competition privacy notice);
- To enable you to participate in surveys and to conduct research and analytics to help improve our products and services, facilities and marketing strategies;
- To provide appropriate customer care and ensure a more consistent and personalized experience across affiliate properties;
- For direct marketing purposes;
- To train AI products and services; and
- To comply with our other legal obligations, including, law enforcement and government authorities' requests;

AUTOMATED DECISION MAKING AND PROFILING

We do not make decisions based solely on automated processing or profiling that produce legal effects concerning you (or have similarly significant effects).

DISCLOSURES OF YOUR PERSONAL DATA

We may share your Personal Data with the following third parties:

- **Internal third parties.** Other companies of the Group in Macao;
- **External third parties.**
 - Your AppStore Provider and mobile network operator to allow you to install the Mobile App.
 - Service providers acting as processors that could be based in or outside the jurisdiction where you are located who provide IT and system administration services, hosting services for the Mobile App, fraud and identity verification providers, data storage and analysis, and any other related services, as applicable.
 - Third parties to whom we may choose to sell, transfer or merge parts of our business or our assets. Alternatively, we may seek to acquire other businesses or merge with them. If a change happens to our business, then the new owners may use your Personal Data in the same way as set out in this Privacy Policy.
- **Regulators, law enforcement, public authorities or other third parties** acting as controllers where necessary to exercise our rights or comply with a legal obligation.

INTERNATIONAL TRANSFERS OF DATA

The properties, subsidiaries, affiliates, and service providers with whom we may share your Personal Data (“**Recipients of the Data**”) may be located outside the jurisdiction where you are located in or from where you are originated from, when one the following applies:

- The Macao Personal Data Protection Bureau has considered the jurisdiction to where the data is to be transferred offers an adequate level of protection when compared with Macao Personal Data Protection laws and authorizes the transfer;
- You have given us your consent;
- It is necessary for the performance of a contract between you and the Company or the implementation of pre-contractual measures taken in response to a request of yours;
- It is necessary for the performance or conclusion of a contract concluded or to be concluded in your interests between the Company and a Recipient;
- It is necessary or legally required on important public interest grounds, or for the establishment, exercise of defense of the Company court proceedings;
- It is necessary in order to protect your vital interests;
- It is made from a register which according to laws or administrative regulations is intended to provide information to the public and which is open to consultation either by the public in general or by any person who can demonstrate legitimate interest, provided the conditions laid down in law for consultation are fulfilled in the particular.

We only share data with service providers that have entered into a written agreement with us that is substantially similar to our Privacy Policy. Prior to entering into a contract or disclosing Personal Data, we would have a reasonable basis for believing that the Recipient (a) is capable of maintaining reasonable safeguards for the Personal Data, and (b) maintains sufficient procedures to detect and respond to security breaches that could compromise personal information.

If you are located outside Macao and you interact with our Mobile App and provide your Personal Data, then your Personal Data may be transferred to Macao as well as to our Service Providers and Affiliates which may be located in or outside of Macao.

If you are located in the European Economic Area, European Union, Switzerland, or Mainland China please note that Macao and other jurisdictions where our Service Providers and Affiliates may be located outside of Macau, while having similar data protection legislation, has different data protection legislation in force and is not on the list of countries that the European Commission considers adequate regarding the protection of Personal Data.

YOUR CHOICES REGARDING YOUR INFORMATION

For all Personal Data that we have about you, you have the following rights and/or choices that we will accommodate where your requests meet legal and regulatory requirements and do not risk making other data less secure or changing other data:

- **Opt-Out, Object, Withdraw Consent:** You can always choose not to disclose certain information to us. Where we rely on your consent to process your Personal Data, you have the right to withdraw or decline consent at any time. If you want to request that we do not use your contact information to send you our marketing materials, please contact us using the methods in the Contact Us section and include your name, address, and any other specific contact information that you wish to restrict.
- **Access, Correct, Update, Restrict Processing, Erase:** You may have the right to access, correct, and update your information. You also may request that we restrict processing of your information or erase it. To ensure that all of your Personal Data is correct and up to date, or to ask that we restrict processing or erase your information, please contact us using the methods in the Contact Us section below.
- **Responding to Requests:** Each request to access, correct, restrict processing, erase, or provide a copy of data will be evaluated to determine whether the requested change meets legal regulatory requirements and does not risk making our other data less secure or changing our other data.

HOW WE PROTECT YOUR PERSONAL DATA

We strive to take appropriate and reasonable security measures to help safeguard your Personal Data from unauthorized access and disclosure. For example, only authorized employees are allowed to access Personal Data, and they may only access it for permitted business functions. We also use technology to protect your information, including encrypting sensitive Personal Data that is transferred to or from our systems and using firewalls to help prevent unauthorized persons from accessing information. If you have an online account with us, your account is also protected by a password for your privacy and security, and you must prevent unauthorized access to your account and Personal Data by selecting and protecting your password appropriately, limiting access to your devices, and by signing off after you have finished accessing your account.

While we cannot guarantee that loss, misuse, or alteration of information will never occur, we use reasonable efforts to prevent it. Please keep in mind that no method of storage or transmission over the Internet is completely secure, so your use of our products and services and provision of information to us is at your own risk.

Please be aware that the Mobile App and websites may contain links to other sites on the Internet that are owned and operated by third parties. The information practices of those sites linked to our websites are not covered by this Privacy Policy. We are not responsible for the privacy policies of websites to which our website links. If you provide any information to such third parties, different rules regarding the collection and use of your Personal Data may apply. We strongly suggest you review such third party's privacy policies before providing any data to them.

PRIVACY PRINCIPLES WHEN COLLECTING OR PROCESSING YOUR PERSONAL DATA

Consistent with applicable data protection laws, we observe the following privacy principles when collecting or processing your Personal Data:

- Data will be processed fairly and in accordance with applicable law;
- Data will be collected for specified and legitimate purposes, and will not be processed in ways that are incompatible with those purposes;
- Data collection and use will be limited to what is relevant for the specified purposes and will not be excessive. We will limit the amount and type of information gathered to what is necessary for the uses and purposes defined in this Privacy Policy;
- We will only collect and process Personal Data about you where we have a lawful basis;
- We will keep your Personal Data as accurate, complete, and up-to-date as necessary, and we will take reasonable steps to correct or delete Personal Data that is inaccurate or incomplete. If you think that your information is inaccurate or incomplete, please contact us using the methods in the Contact Us section below;
- Data will only be kept where it is necessary for the purposes for which it was collected and processed. Those purposes are defined in this Privacy Policy;
- We are required by law to comply with many regulations that require us to keep information, including your Personal Data, for varying time periods. We must evaluate any request to change or delete information, including your information, prior to fulfilling such request to make sure that the requested change or deletion meets legal regulatory requirements and does not change our other data or make it less secure;
- Your data will be deleted or amended if we receive a relevant request from you, if we are permitted by law to do so, and if making the change does not risk making other data less secure or risk changing other data. Please contact us using the methods in the Contact Us section below to submit a request;
- We have taken appropriate measures to prevent unauthorized access, loss, use, or damage to your Personal Data.

DEFINITIONS

- **Identity Data:** first name, last name, title, date of birth and Profile Data.
- **Contact Data:** first name, last name, contact address, email address and telephone numbers, your communication preferences and copies of the communications between you and us.
- **Profile Data:** your email address, username and password.
- **Transaction Data:** billing and delivery addresses, payment card details, history of your payments, purchases, deliveries, returns and refunds and the applicable terms and conditions of your purchases.

- **Device Data:** the type of device you use, your unique device identifier, mobile network information, your mobile operating system, the type of mobile browser you use, IP address, time zone setting, and OTHER INFORMATION.
- **Content Data:** information that you store or generate in the Mobile App.
- **Usage Data:** logs and detail of your use of the Mobile Apps and Services, being the dates and times on which you download, access and update the Mobile App and our Services, any error or debugging information, [and the resources that you access]and the actions we and you take in relation to them and Cookies Data.
- **Security Data:** information we collect about your use of the Mobile App, our Services and our Websites in order to ensure your and our other users' safety and security, being Usage Data, the Cookies Data and the information provided to us by our payment processing provider.
- **Cookies Data:** the information collected through the cookies and similar technologies listed in our Cookies Notice available here [LINK].
- **Direct Marketing Data:** your direct marketing preferences, consents for receiving direct marketing from us and/or our third parties and the history of the direct marketing communications we have sent to you.
- **Location Data:** your current location as disclosed by GPS technology WiFi connections, your IP address or other technology for the period where you have permitted us to collect it.
- **Connected Data:** information stored on your Device that you permit the Mobile App to connect to.
- **Social Media Data:** your social media account information.
- **Feedback Data:** your feedback and survey responses.
- **Personalization Data:** Cookies Data, Device Data, Content Data, Transaction Data, Connected Data, Social Media Data, Usage Data, Location Data, and the preferences we have inferred you have and use to personalize the Mobile App and Services, or the preferences noted in your account.
- **Competition Data:** information about the competitions you enter with us, being your competition history, the applicable terms and conditions, associated third parties and any additional privacy notices.

CONTACT US

For questions regarding this Privacy Policy or to submit any of the requests mentioned above relating to your Personal Data, contact us using any of the following options:

Email: privacy@sands.com.mo

Mail: Legal Department - Privacy Office

The Venetian Macao Executive offices - L2

Estrada da Baía de N. Senhora da Esperança, s/n,

Taipa, Macao