

### **General**

1. Package inclusions are on a per stay basis, and all must be redeemed before check out.
2. Unused package benefits cannot be reimbursed or redeemed for cash either in full or in part.
3. Rates are for single or double occupancy in a suite.
4. Cost for additional guests (13 years of age and older) are subject to an extra charge of MOP/HKD350++ per person per night inclusive of round-trip ferry tickets.
5. Cost for additional child (aged 12 years or under), staying with 2 paying adults is MOP/HKD200 ++per person per night inclusive of round-trip ferry tickets.
6. At least 1 occupant of the suite must be 18 years old or above.
7. All rates are in MOP/HKD and subject to 5% government tax and 10% service charge.
8. All bookings are required to be made at least 1 day prior arrival.
9. A valid credit card is required to guarantee the reservation. All cancellations or amendments must be made 24 hours before arrival. A charge equivalent to the total package price plus service charge and government tax will be imposed for No Show.
10. In the event that the credit card provided is not valid, The Venetian Macao reserves the right to cancel the booking without prior notice.
11. Any extension or amendment in the duration of stay, after initial booking confirmation, is subject to availability and at the Hotel's Flexible Rate.
12. This offer cannot be used in conjunction with other promotional offers.
13. The Venetian Macao/ Venetian Cotai Limited reserves the right to change the Terms and Conditions at any time without prior notice.
14. In case of dispute, the decision of The Venetian Macao/ Venetian Cotai Limited shall be final.

### **Cotai Water Jet**

General rules for Cotai Water Jet ticket redemption:

1. Complimentary Cotai Water Jet ferry ticket(s) redemption is available at hotel concierges or CotaiTravel<sup>™</sup> or any designated counters on your arrival date till departure within the property. Routes include:
  - From Macao: Macau Taipa Ferry Terminal > Hong Kong Macau Ferry Terminal (Sheung Wan) **or** China Ferry Terminal (Tsim Sha Tsui) **or** Sky pier at Hong Kong International Airport
  - From Hong Kong: Hong Kong Macau Ferry Terminal (Sheung Wan) **or** China Ferry Terminal (Tsim Sha Tsui) > Macau Taipa Ferry Terminal
2. Redemption of complimentary Cotai Water Jet ticket(s) is limited to Cotai Class, between Macau to Hong Kong route only.
3. Redemption must be made before check out, departure date of the ferry tickets must be within 7 days.
4. No prior reservation is allowed for any complimentary ferry ticket(s) and it is subject to schedule and space availability at time of redemption.
5. For any advance paid or complimentary Cotai Water Jet ferry ticket(s) or tickets issued by other ferry operators, the hotel will not be responsible for any form of full or partial reimbursement or refund.
6. Please refer to [www.cotaijet.com.mo](http://www.cotaijet.com.mo) for latest information and last ferry service schedule.
7. For enquiries, please contact our customer service hotline Hong Kong : +852 2359 9990 and Macau : +853 2885 0595

### **From Hong Kong to Macao**

1. Redemption of complimentary Cotai Water Jet return ticket(s) is limited to Cotai Class, city route from Hong Kong Macau Ferry Terminal (Sheung Wan) and China Ferry Terminal (Tsim Sha Tsui) to Macao.
2. Ticket redemption is available only on hotel check-in date of the purchased package.
3. Guest is required to approach Cotai Water Jet ticketing counters of Hong Kong Macao Ferry Terminal (located at Sheung Wan) or China Ferry Terminal (Tsim Sha Tsui) together with personal ID / Passport (original copy) and package confirmation letter for ticket redemption process.
4. Ticket must be redeemed on or before 11:00pm on hotel check-in date.
5. Daily sailing schedule from Hong Kong to Macao is conducted at 7:00am and last sailing schedule is 11:30pm. Sailing schedule is subject to changes and availabilities.
6. After guest's arrival and checking in, unused ferry tickets (HK-MO) is entitled with no compensation and non-refundable.

### **From Macao to Hong Kong International Airport**

Redemption of complimentary Cotai Water Jet tickets from Macao to Hong Kong International Airport (HKIA), the passages are required to follow and note the following items:

1. Redeem ticket at least 6 hours prior to flight time.
2. Possess valid travel documents which should have at least 6 months validity date from the date of travel.
3. Possess a valid travel visa for the destination with a confirmed flight ticket.
4. Arrive at the Taipa Temporary Ferry Terminal at least 60 minutes prior to the scheduled sailing time to register and check in the baggage.
5. Arrive at HKIA SkyPier for check-in 120 minutes before the flight's scheduled departure time.
6. Other terms and conditions apply.
7. More details of airport route passenger flow please kindly visit [www.cotaiwaterjet.com](http://www.cotaiwaterjet.com).