

“Macao Shopping Break” Lucky Draw

Terms and Conditions

Bi-weekly Lucky Draw

1. All participants must be aged over 21.
2. Starting on 26 October 2015 to 7 February 2016, one winner will be drawn each day during the campaign period. All reservations / folio number of qualified guests of the participating properties under this campaign will be generated by Reservations Department for the final pool to draw the winner.
3. One winner will be drawn every next Wednesday during the period between 26 October 2015 and 11 February 2016 by the participated hotels according to the prize drawing schedule. Winners will be drawn electronically by system.
 - 2.1 For Shop and Dine, Revenue Management Department will generate all reservations of Macao Winter Shopping Hotel Package guests who stay between 26 October – 11 November 2015 by 12 November 2015 10:00. Revenue Management Department will send the guests' reservations to Destination Marketing Department by noon for drawing the winner.
 - 2.2 For Crystal in Box, Revenue Management Department will generate all reservations of Macao Winter Shopping Hotel Package guests who stay between 12 – 25 November 2015 by 26 November 2015 10:00. Revenue Management Department will send the guests' reservations to Destination Marketing Department by noon for drawing the winner.
 - 2.3 For Be Our VIP, Revenue Management Department will generate all reservations of Macao Winter Shopping Hotel Package guests who stay between 26 November – 9 December 2015 by 10 December 2015 10:00. Revenue Management Department will send the guests' reservations to Destination Marketing Department by noon for drawing the winner.
 - 2.4 For Shop and Dine, Revenue Management Department will generate all reservations of Macao Winter Shopping Hotel Package guests who stay between 10 – 23 December 2015 by 24 December 2015 10:00. Revenue Management Department will send the guests' reservations to Destination Marketing Department by noon for drawing the winner.
 - 2.5 For Crystal In Box, Revenue Management Department will generate all reservations of Macao Winter Shopping Hotel Package guests who stay between 24 December 2015 – 6 January 2016 by 7 January 2016. Revenue Management Department will send the guests' reservations to Destination Marketing Department by noon for drawing the winner.
 - 2.6 For Shop and Dine, Revenue Management Department will generate all reservations of Macao Winter Shopping Hotel Package guests who stay between 7 – 20 January 2016 by 21 January 2016 10:00. Revenue Management Department will send the guests' reservations to Destination Marketing Department by noon for drawing the winner.
 - 2.7 For Be Our VIP, Revenue Management Department will generate all reservations of Macao Winter Shopping Hotel Package guests who stay between 21 January – 7 February 2016 by 11 February 2016 10:00. Revenue Management Department will send the guests' reservations to Destination Marketing Department by noon for drawing the winner.
4. All participants must provide valid email address and telephone number when making reservation. Prize redemption reservations must be made at least 45 days before preferred arrival date.
5. Winners must confirm the acceptance of prizes within 7 working days upon notification email sent by Destination Marketing Department.
6. Any prize which is not accepted would be forfeited and no additional winners will be selected.
7. Any prize which is not redeemed would be forfeited and no additional winners will be selected.
8. All prizes and its components can only be redeemed at once.
9. Prizes must be redeemed prizes on or before 30 June 2016.
10. For prize redemption, please contact Destination Marketing Department at celina.lei@sands.com.mo
11. By participating in the Lucky Draw Campaign, winners will be photographed for Sands Resorts Cotai Strip Macao for both internal and external marketing promotion usage, such as press releases and social media posts of Venetian Cotai Limited and Venetian Orient Limited.
12. Venetian Cotai Limited and Venetian Orient Limited is not responsible for any tax and/or consequence occurred at custom declaration.
13. All prizes cannot be transferred, redeemed or exchanged for cash.
14. Venetian Macao Limited reserve the right to revise, cancel, suspend or modify this promotion at its sole discretion.
15. Employees of Venetian Cotai Limited, Venetian Orient Limited and its group, IHG and Hilton are not eligible to win.

16. Venetian Cotai Limited and Venetian Orient Limited reserve all rights and all final decisions are subject to its discretion in case of disputes.
17. The English version of these terms and conditions shall prevail wherever there is a discrepancy between the English and the Chinese versions.
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19. Privacy policy: <http://www.venetianmacao.com/Company-Information/Privacy-Policy/>
20. In case of dispute, the decision of Venetian Cotai Limited and Venetian Orient Limited shall be final.

General Prizes

1. All prizes cannot be transferred, exchanged, or refunded.
2. In case of cancellation or no show, it will be considered as given up the right to claim the prize and the winner is not entitled to any payment or compensation from Venetian Cotai Limited and Venetian Orient Limited.
3. Prize is not available on Fridays, Saturdays and public holidays. Black-out dates apply.
4. Offer is subject to room availability upon reservation and the confirmation letter must be presented upon check-in.
5. This prize covers basic room rate and applicable taxes. Other incidental charges will be settled by the prize recipient upon check-out.
6. Accommodation is based on single or double occupancy per room. Additional guests staying in the same room are subject to an extra charge as advised at the time of reservation. There is a limit of four guests per suite at The Venetian Macao, and three guests per suite at Conrad Macao, Cotai Strip, Holiday Inn Macao Cotai Central, Sheraton Macao Hotel, Cotai Central.
7. Any extension of stay should be requested upon reservation. Additional expenses will be billed to winners.
8. All prize inclusions are on a per stay basis.
9. Unused benefits cannot be reimbursed or redeemed for cash either in full or in part.
10. At least 1 occupant of the room must be 21 years old or above.
11. This offer cannot be used in conjunction with other promotional offers.
12. Venetian Cotai Limited and Venetian Orient Limited reserve the right to change the Terms and Conditions at any time without prior notice.
13. In case of dispute, the decision of Venetian Cotai Limited and Venetian Orient Limited shall be final.

Be Our VIP

Welcome Limousine Transportation

1. Welcome Limousine Transportation is not available for Cross-border service.
2. There is a maximum of 4 passengers for limousine.
3. Driver of the Limousine may not contact the guest on long distance calls.
4. Damages of the limousine caused by the passengers will be billed directly to the prize recipient.

Butler Service

1. Butler Service is available within Sands Resorts Cotai Strip Macao including: Meet & greet at point of arrival and escort back to The Venetian Macao; Escort guests to suite; Welcome beverage served upon arrival in suite; Suite introduction; Packing and unpacking service; Personalized service (handling special guest requests e.g. restaurant reservations, event tickets, shopping, etc.); Escorting guests to restaurants or shops; All requests must be made 1 hour in advance and subject to availability.
2. Extension is not allowed for butler service included in the prize.
3. Other incidental charges will be settled by the prize recipient upon check-out.

Internal T&C - Shopping and Dining Dollars

1. The Shopping and Dining Dollars can be collected during stay.
2. The Shopping and Dining Dollars must be used on or before check-out date.
3. The Shopping and Dining Dollars cannot be transferred to cash either in full or in part.
4. The Shopping and Dining Dollars can be used at designated retail shops, restaurants and bars.
5. The Shopping and Dining Dollars cannot be used as payment for hotel accommodation.
6. Lost Shopping and Dining Dollars are not reclaimable or refundable, no matter with or without proof of purchase.
7. Unused or expired Shopping and Dining Dollars are neither returnable nor refundable.
8. Venetian Cotai Limited / Venetian Orient Limited reserve the right to change or modify this Shopping and Dining Dollars program or the associated Terms & Conditions at any time without prior notice.

Grand Draw

1. All participants must be aged over 21.
2. Starting on 26 October 2015 to 7 February 2016, one winner will be drawn each day during the campaign period. All reservations / folio number of qualified guests of the participating properties under this campaign will be generated by Reservations Department for the final pool to draw the winner.
3. Three winners will be drawn on 15 February 2016. Winners will be drawn electronically by system.
4. All participants must provide valid email address and telephone number when making reservation.
5. Winners must confirm the acceptance of prizes within 7 working days upon notification email sent by Destination Marketing Department.
6. Any prize which is not accepted would be forfeited and no additional winners will be selected.
7. Any prize which is not redeemed would be forfeited and no additional winners will be selected.
8. All prizes and its components can only be redeemed at once.
9. Prize redemption reservations must be made at least 45 days before preferred arrival date.
10. Prizes must be redeemed prizes on or before 30 June 2016.
11. For prize redemption, please contact Destination Marketing Department at celina.lei@sands.com.mo
12. By participating in the Lucky Draw Campaign, winners will be photographed for Sands Resorts Cotai Strip Macao for both internal and external marketing promotion usage, such as press releases and social media posts of Venetian Cotai Limited and Venetian Orient Limited.
13. Venetian Cotai Limited and Venetian Orient Limited is not responsible for any tax and/or consequence occurred at custom declaration.
14. All prizes cannot be transferred, redeemed or exchanged for cash.
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Internal T&C - General Prizes

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3. Prize is not available on Fridays, Saturdays and public holidays. Black-out dates apply.
4. Offer is subject to room availability upon reservation and the confirmation letter must be presented upon check-in.
5. This prize covers basic room rate and applicable taxes. Other incidental charges will be settled by the prize recipient upon check-out.
6. Accommodation is based on single or double occupancy per room. Additional guests staying in the same room are subject to an extra charge as advised at the time of reservation. There is a limit of four guests per suite at The Venetian Macao, and three guests per suite at Conrad Macao, Cotai Strip, Holiday Inn Macao Cotai Central, Sheraton Macao Hotel, Cotai Central.
7. Any extension of stay should be requested upon reservation. Additional expenses will be billed to winners.
8. All prize inclusions are on a per stay basis.
9. Unused benefits cannot be reimbursed or redeemed for cash either in full or in part.
10. At least 1 occupant of the room must be 21 years old or above.
11. This offer cannot be used in conjunction with other promotional offers.
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