

Terms and Conditions

General

1. Offer is subject to availability and is valid for a maximum 1 night stay.
2. Offer is not available on every Monday.
3. Reservations must be made at least 48 hours prior to arrival date.
4. All rates are in MOP/HKD and subject to 5% Government Tax and 10% Service Charge.
5. All package inclusions are on a per stay basis.
6. No tables may be reserved prior to breakfast. This is on a first-come, first-served basis.
7. Unused package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
8. Cost for an additional guest (12 years old or below) is MOP/HKD400 per person per night inclusive of breakfast at Grand Orbit and one Thriller Live Show A-Reserve ticket
9. Cost for an additional guest (13 years old or above) is MOP/HKD500 per person per night inclusive of breakfast at Grand Orbit and one Thriller Live Show A-Reserve ticket
10. Extra bed is not available in Two Queen Room, and there is a limit of 3 guests per selected room.
11. For any amendment or cancellation less than 48 hours of arrival and/or No-Show, a charge equivalent to the total room rental price plus service charge and government tax will be imposed as late cancellation charge from credit card on file.
12. Any extension of stay, after initial booking is confirmed, will be subject to availability and will be at Hotel's Flexible Rate.
13. At least 1 occupant of the room must be 18 years old or above.
14. This offer cannot be used in conjunction with other promotional offers.
15. These Hotel Package Terms and Conditions and their validity, construction and performance will be governed in all respects by the laws of Macau.
16. By purchasing this Package, you authorize Venetian Orient Limited ("VOL") to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the "Data"), for the purposes of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VOL to share and disclose, in confidentiality, your Data with Venetian Macau Limited ("VML"), Las Vegas Sands Corporation ("LVSC") in the United States of America, Sands China Limited ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its Affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where VOL, LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your personal data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.
17. All purchasers are deemed to have agreed to the following Privacy Policy.
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>
18. Purchasers agrees to release, discharge and hold VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the submission of a participant application, participation in the selection processes, purchase of the Package, the use of the personal information, and/or the use of the participant's names, and/or likeness in connection with the Package, or the Package thereof in all media now known or hereafter devised.

19. Conrad Macao, Cotai Central and Venetian Orient Limited reserve the right to change the Terms and Conditions at any time without prior notice.
20. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these terms and conditions.
21. In case of dispute, the decision of Conrad Macao, Cotai Central and Venetian Orient Limited shall be final.
22. Other terms and conditions apply.

"Thriller Live" Show

1. Show period of "Thriller Live" during the stay: 28 Apr –3 Sep 2017.
2. Show tickets included in this package is for shows at 8pm (Tue-Sat) or 6pm (Sun), and is not changeable.
3. This package includes 2 A-Reserve tickets.
4. Guests are entitled to watch show on check-in date.
5. Guest can redeem for physical tickets at hotel concierge.
6. Hotel Passports are valid only for redemption by individual whose name is printed on hotel passport.
7. Hotel Passports and tickets have no cash value and cannot be refunded, transferred or cancelled.
8. In case of no show, it will be considered as given up the right to watch the shows and guests are not entitled to any payment or compensation from Conrad Macao, Cotai Central and Venetian Orient Limited.
9. The assignment of the show seat will be on first-come, first-serve basis and subject to the allocation of tickets for these special packages.
10. Additional tickets to "Thriller Live" are based on the full fare.
11. All "Thriller Live" and Cotai Ticketing™ Sales Terms and Conditions apply
12. "Thriller Live" schedule under package:

April					
28	Fri	20:00			
29	Sat	20:00			
30	Sun	20:00			
May					
1	Mon	Blackout	17	Wed	20:00
2	Tue	20:00	18	Thu	20:00
3	Wed	20:00	19	Fri	20:00
4	Thu	20:00	20	Sat	20:00
5	Fri	20:00	21	Sun	18:00
6	Sat	20:00	22	Mon	Blackout
7	Sun	18:00	23	Tue	20:00
8	Mon	Blackout	24	Wed	20:00
9	Tue	20:00	25	Thu	20:00
10	Wed	20:00	26	Fri	20:00
11	Thu	20:00	27	Sat	20:00
12	Fri	20:00	28	Sun	18:00
13	Sat	20:00	29	Mon	Blackout
14	Sun	18:00	30	Tue	20:00
15	Mon	Blackout	31	Wed	20:00
16	Tue	20:00			
June					
1	Thu	20:00	16	Fri	20:00
2	Fri	20:00	17	Sat	20:00
3	Sat	20:00	18	Sun	18:00
4	Sun	18:00	19	Mon	Blackout
5	Mon	Blackout	20	Tue	20:00
6	Tue	20:00	21	Wed	20:00
7	Wed	20:00	22	Thu	20:00
8	Thu	20:00	23	Fri	20:00
9	Fri	20:00	24	Sat	20:00
10	Sat	20:00	25	Sun	18:00

11	Sun	18:00	26	Mon	Blackout
12	Mon	Blackout	27	Tue	20:00
13	Tue	20:00	28	Wed	20:00
14	Wed	20:00	29	Thu	20:00
15	Thu	20:00	30	Fri	20:00

July

1	Sat	20:00	17	Mon	Blackout
2	Sun	18:00	18	Tue	20:00
3	Mon	Blackout	19	Wed	20:00
4	Tue	20:00	20	Thu	20:00
5	Wed	20:00	21	Fri	20:00
6	Thu	20:00	22	Sat	20:00
7	Fri	20:00	23	Sun	18:00
8	Sat	20:00	24	Mon	Blackout
9	Sun	18:00	25	Tue	20:00
10	Mon	Blackout	26	Wed	20:00
11	Tue	20:00	27	Thu	20:00
12	Wed	20:00	28	Fri	20:00
13	Thu	20:00	29	Sat	20:00
14	Fri	20:00	30	Sun	18:00
15	Sat	20:00	31	Mon	Blackout
16	Sun	18:00			

August

1	Tue	20:00	17	Thu	20:00
2	Wed	20:00	18	Fri	20:00
3	Thu	20:00	19	Sat	20:00
4	Fri	20:00	20	Sun	18:00
5	Sat	20:00	21	Mon	Blackout
6	Sun	18:00	22	Tue	20:00
7	Mon	Blackout	23	Wed	20:00
8	Tue	20:00	24	Thu	20:00
9	Wed	20:00	25	Fri	20:00
10	Thu	20:00	26	Sat	20:00
11	Fri	20:00	27	Sun	18:00
12	Sat	20:00	28	Mon	Blackout
13	Sun	18:00	29	Tue	20:00
14	Mon	Blackout	30	Wed	20:00
15	Tue	20:00	31	Thu	20:00
16	Wed	20:00			

September

1	Fri	20:00			
2	Sat	20:00			
3	Sun	18:00			