

General

1. Package inclusions are on a per stay basis, and all must be redeemed before check out.
2. Unused package benefits cannot be reimbursed or redeemed for cash either in full or in part.
3. Rates are for single or double occupancy in a suite.
4. Cost for additional guests (13 years of age and older) are subject to an extra charge of MOP/HKD350++ per person per night inclusive of round-trip ferry tickets.
5. Cost for additional child (aged 12 years or under), staying with 2 paying adults is MOP/HKD200 ++per person per night inclusive of round-trip ferry tickets.
6. At least 1 occupant of the suite must be 18 years old or above.
7. All rates are in MOP/HKD and subject to 5% government tax and 10% service charge.
8. All bookings are required to be made at least 1 day prior arrival.
9. A valid credit card is required to guarantee the reservation. All cancellations or amendments must be made 24 hours before arrival. A charge equivalent to the total package price plus service charge and government tax will be imposed for No Show.
10. In the event that the credit card provided is not valid, The Venetian Macao reserves the right to cancel the booking without prior notice.
11. Any extension or amendment in the duration of stay, after initial booking confirmation, is subject to availability and at the Hotel's Flexible Rate.
12. This offer cannot be used in conjunction with other promotional offers.
13. These Hotel Package Terms and Conditions and their validity, construction and performance will be governed in all respects by the laws of Macau.
14. By purchasing this Package, you authorize Venetian Cotai Limited ("VCL") to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the "Data"), for the purposes of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VCL to share and disclose, in confidentiality, your Data with Venetian Macau Limited ("VML"), Las Vegas Sands Corporation ("LVSC") in the United States of America, Sands China Limited ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its Affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where VCL, LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your personal data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.
15. All purchasers are deemed to have agreed to the following Privacy Policy.
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>

16. Purchasers agrees to release, discharge and hold VCL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the submission of a participant application, participation in the selection processes, purchase of the Package, the use of the personal information, and/or the use of the participant's names, and/or likeness in connection with the Package, or the Package thereof in all media now known or hereafter devised.
17. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these terms and conditions.
18. The Venetian Macao/ Venetian Cotai Limited reserves the right to change the Terms and Conditions at any time without prior notice.
19. In case of dispute, the decision of The Venetian Macao/ Venetian Cotai Limited shall be final.

Cotai Water Jet

General rules for Cotai Water Jet ticket redemption:

1. Complimentary Cotai Water Jet ferry ticket(s) redemption is available at hotel concierges or CotaiTravel™ or any designated counters on your arrival date till departure within the property. Routes include:
 - From Macao: Macau Taipa Ferry Terminal > Hong Kong Macau Ferry Terminal (Sheung Wan) **or** China Ferry Terminal (Tsim Sha Tsui) **or** Sky pier at Hong Kong International Airport
 - From Hong Kong: Hong Kong Macau Ferry Terminal (Sheung Wan) **or** China Ferry Terminal (Tsim Sha Tsui) > Macau Taipa Ferry Terminal
2. Redemption of complimentary Cotai Water Jet ticket(s) is limited to Cotai Class, between Macau to Hong Kong route only.
3. Redemption must be made before check out, departure date of the ferry tickets must be within 7 days.
4. No prior reservation is allowed for any complimentary ferry ticket(s) and it is subject to schedule and space availability at time of redemption.
5. For any advance paid or complimentary Cotai Water Jet ferry ticket(s) or tickets issued by other ferry operators, the hotel will not be responsible for any form of full or partial reimbursement or refund.
6. Please refer to www.cotaijet.com.mo for latest information and last ferry service schedule.
7. For enquiries, please contact our customer service hotline Hong Kong : +852 2359 9990 and Macau : +853 2885 0595

From Hong Kong to Macao

1. Redemption of complimentary Cotai Water Jet return ticket(s) is limited to Cotai Class, city route from Hong Kong Macau Ferry Terminal (Sheung Wan) and China Ferry Terminal (Tsim Sha Tsui) to Macao.
2. Ticket redemption is available on/1 day before hotel check-in date and departure date of the ticket should same as the check-in date of the purchased package.
3. Guest is required to approach Cotai Water Jet ticketing counters of Hong Kong Macau Ferry Terminal (located at Sheung Wan) or China Ferry Terminal (Tsim Sha Tsui) together with personal ID / Passport (original copy) and package confirmation letter for ticket redemption process.
4. Ticket must be redeemed on or before 11:00pm on hotel check-in date.
5. Daily sailing schedule from Hong Kong to Macao is conducted at 7:00am and last sailing schedule is 11:30pm. Sailing schedule is subject to changes and availabilities.
6. After guest's arrival and checking in, unused ferry tickets (HK-MO) is entitled with no compensation and non-refundable.

From Macao to Hong Kong International Airport

Redemption of complimentary Cotai Water Jet tickets from Macao to Hong Kong International Airport (HKIA), the passages are required to follow and note the following items:

1. Redeem ticket at least 6 hours prior to flight time.
2. Possess valid travel documents which should have at least 6 months validity date from the date of travel.
3. Possess a valid travel visa for the destination with a confirmed flight ticket.
4. Arrive at the Taipa Temporary Ferry Terminal at least 60 minutes prior to the scheduled sailing time to register and check in the baggage.
5. Arrive at HKIA SkyPier for check-in 120 minutes before the flight's scheduled departure time.
6. Other terms and conditions apply.
7. More details of airport route passenger flow please kindly visit www.cotaiwaterjet.com.