

Terms & Conditions

- Offer valid at Sheraton Macao Hotel, Cotai Central only.
- Offer is valid for stays from March 1, 2015 and completed through July 10, 2015.
- Offer is non-changeable.
- Maximum 1 Sheraton Memento per package.
- Offer is subject to availability at the time of reservation.
- A limited number of rooms may be available at these rates.
- All rates are in HKD and exclusive of 10% service charge and 5% government tax.
- Blackout dates and other restrictions may apply.
- Fully pre-paid, non-cancellation, non-changeable, non-refundable.
- Package inclusions are on a per stay basis and all services must be redeemed after check-in and before check-out.
- Unused package components/benefits cannot be deferred to future use or redeemed for cash either in full or in part.
- Additional guests (11 years or below) are subject to an extra charge of HKD 300++ per person per night to be included with all package benefits. Additional guests (12 years or above) are subject to an extra charge of HKD 600++ per person per night to be included with all package benefits. There is a maximum of 2 adults and 2 children, or 3 adults per room, with maximum of one rollaway bed per room.
- Meals included is on a first-come, first-served basis.
- Package rates are for single or double occupancy only. Additional guests need to be arranged through email to Res.SheratonMacao@staystarwood.com or by calling the toll-free numbers
 - China: 4001 693 388
 - Hong Kong: 3051 2898
 - Macau: 6269 9088
- A charge equivalent to the total package price plus service charge and government tax will be imposed for No Show.
- Any extension after check in is subject to availability and at the Hotel's Best Available Rate.
- Offer not applicable to groups.
- Not to be combined with other offers or promotions and subject to change.
- Not responsible for omissions or typographical errors.
- Void where prohibited by law.
- Starwood reserves the right to discontinue this offer at any time.
- Starpoints, SPG, Starwood Preferred Guest, Sheraton, Four Points, W, Aloft, Le Meridien, The Luxury Collection, Element, Westin, St. Regis and their respective logos are the trademarks of Starwood Hotels & Resorts Worldwide, Inc., or its affiliates.

Terms and Conditions for CotaiJet Ferry Ticket

- Complimentary CotaiJet ferry ticket(s) redemption is available at Cotai Travel or any designated counters on your arrival date till departure.
- Redemption of complimentary CotaiJet ticket(s) is limited to Cotai Class, from Macau to Hong Kong route only.
- CotaiJet services are mainly operated from Taipa Ferry Terminal, please check your schedules and the location of pier prior to your return trip to Hong Kong or Hong Kong International Airport.
- The sailing date of Macau to Hong Kong complimentary ferry ticket(s) must be the same date as or before the check-out date of confirmed hotel package.
- No prior reservation is allowed for any complimentary ticket(s) and the schedule of sailing is subject to space availability at time of redemption.
- Please refer to www.cotaijet.com.mo for latest information and ferry schedules.
- Redemption of complimentary CotaiJet tickets from Macau to Hong Kong International Airport, the passengers are required to follow and note the following rules :
 - Redeem ticket at least 6 hours prior to flight time.
 - Passengers must possess valid travel documents which should have at least 6 months validity from date of

- travel.
- Possess a valid travel visa for the destination with a confirmed flight ticket.
- Arrive at the Taipa Temporary Ferry Terminal at least 60 minutes prior to the scheduled sailing time at register and check in baggage.
- Arrive at Hong Kong International Airport SkyPier for check-in 120 minutes before the schedule departure time of the flight.

Terms and Conditions for Sheraton Restaurants & Spa Vouchers

- This voucher is not redeemable for cash.
- This voucher can be used at all Sheraton restaurants and Shine Spa.
- This voucher must be used/redeemed on or before the expiry date stated on the voucher. Unused or expired vouchers are neither returnable nor refundable.
- This voucher cannot be redeemed as payment for hotel accommodation.
- If value of purchase/s is less than the face value of voucher, no change will be given.
- Any voucher that has been mutilated, altered, copied, hand printed, forged, water damaged, manipulated or tampered with in any way, or that contains any computers programming, printing, mechanical or typographical error, will be considered NULL and VOID.
- Lost or stolen vouchers are not reclaimable and refundable.
- Sheraton Macao Hotel, Cotai Central reserves the right to amend the terms and conditions stated herein and may withdraw, change or discontinue this promotion at any time without prior notice.