

# Spring Getaway

## TERMS AND CONDITIONS

### General

1. The Spring Getaway package ("Package") must be purchased at least 48 hours prior to arrival date.
2. For any amendment or cancellation less than 48 hours of arrival and/or no-show, a charge equivalent to the total package price plus service charge and government tax will be imposed as late cancellation charge from credit card on file.
3. All rates are in MOP/HKD and subject to 5% government tax and 10% service charge.
4. Any extension of stay, after initial booking is confirmed, is subject to availability and to the hotel properties' flexible rate.
5. All Package inclusions are on a per stay basis.
6. Two nights or three nights stay is meant by ONE booking of consecutive nights stay and not by multiple bookings.
7. Unused Package Inclusions cannot be reimbursed or redeemed for cash in full or in part.
8. No tables may be reserved for breakfast and lunch. Tables are on a first-come, first-served basis.
9. Cost for an additional guest, 12 years old or below, is MOP/HKD250 per person per night; and for an additional guest, 13 years old or above, is MOP/HKD350 per person per night inclusive of the followings:
  - a. Daily breakfast or lunch at selected restaurants.
  - b. One choice of the following for one-night stay: One-way Macao to Hong Kong Cotai Water Jet Cotai Class ferry ticket, one ticket to Gondola Ride, Qube/Qube Kingdom, Aqua World, Eiffel Tower, Planet J or Thomas Friendship Party with The Little Big Club ALL STARS.
  - c. One choice of the following for two-night stay: Monkey King ticket, Afternoon Tea Set, La Parisienne Cabaret Francais ticket.
10. The maximum capacity for the number of guests at each selected room/suite is listed as below.

| Hotel Property                  | Maximum capacity                                                                     |
|---------------------------------|--------------------------------------------------------------------------------------|
| The Venetian Macao              | Limit of 4 guests per selected suite                                                 |
| The Parisian Macao              | Limit of 3 guests per selected room                                                  |
| Conrad Macao, Cotai Central     | Limit of 3 guests per selected room;<br>Extra bed is not available in Two Queen Room |
| Holiday Inn Macao Cotai Central | Limit of 3 guests per selected room;<br>Extra bed is not available in Two Queen Room |
| Sands Macao                     | Limit of 4 guests per selected suite                                                 |

11. Room upgrade (Venetian King Cotai View Suite, Parisian Eiffel Tower Room, Conrad Deluxe Suite, Holiday Inn King Deluxe Room, Sands Macao Executive Suite) is subject to availability.
12. At least one (1) occupant of the room must be 18 years old or above.
13. The terms and conditions of this Package and their validity, construction and performance will be governed in all respects by the laws of Macau.
14. By purchasing this Package, you authorize Venetian Macao Limited ("VML"), Venetian Cotai Limited ("VCL") and Venetian Orient Limited ("VOL") to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the "Data"), for the purposes of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VML, VCL and VOL to share and disclose, in confidentiality, your Data with Venetian Macao Limited ("VML"), Las Vegas Sands Corporation ("LVSC") in the United States of America, Sands China Limited ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its Affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of personal

data and that the different jurisdictions where VML, VCL, VOL, LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Your personal data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.

15. All purchasers are deemed to have agreed to the following Privacy Policy.  
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>
16. Purchasers agrees to release, discharge and hold VML, VCL, VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the submission of a participant application, participation in the selection processes, purchase of the Package, the use of the personal information, and/or the use of the participant's names, and/or likeness in connection with the Package, or the Package thereof in all media now known or hereafter devised.
17. The Venetian Macao, The Parisian Macao, Conrad Macao, Cotai Central, Holiday Inn Macao Cotai Central, Sands Macao, VML, VCL and VOL reserve the right to change the Terms and Conditions at any time without prior notice.
18. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these terms and conditions.
19. In case of dispute, the decision of The Venetian Macao, The Parisian Macao, Conrad Macao, Cotai Central, Holiday Inn Macao Cotai Central, Sands Macao, VML, VCL and VOL shall be final.
20. Other terms and conditions apply.

#### **Cotai Water Jet**

1. Complimentary Cotai Water Jet ferry ticket(s) redemption is available at hotel concierges or CotaiTravel or any designated counters during guests' stay.
2. Redemption of complimentary Cotai Water Jet ticket(s) is limited to Cotai Class, Macao to Hong Kong route only.
3. Redemption must be made before check-out, and departure date of the ferry tickets must be within 7 days of check-out date.
4. No prior reservation is allowed for any complimentary ferry ticket(s), and ticket is subject to schedule and space availability at the time of redemption.
5. No change, cancellation or refund is available once ticket(s) is issued.
6. The Venetian Macao, The Parisian Macao, Conrad Macao, Cotai Central, Holiday Inn Macao Cotai Central, Sands Macao, VML, VCL and VOL is not responsible for any lost, stolen or damaged tickets.
7. For any advance paid or complimentary Cotai Water Jet ferry ticket(s) or tickets issued by other ferry operators, the hotel will not be responsible for any form of full or partial reimbursement or refund.
8. Please refer to [www.cotaiwaterjet.com](http://www.cotaiwaterjet.com) for latest information and last ferry service schedule.
9. For enquiries, please contact the customer service hotline in Hong Kong at +852 2359 9990 or in Macau at +853 2885 0595.

#### **Cotai Water Jet – From Macao to Hong Kong International Airport**

1. Redemption of complimentary Cotai Water Jet tickets from Macao to Hong Kong International Airport (HKIA), the passengers are required to follow and note the following items:
  - a. Tickets must be redeemed at least 6 hours prior to flight time.
  - b. Passenger must possess valid travel documents which are valid for at least 6 months from the date of travel.
  - c. Passenger must possess a valid travel visa for the destination with a confirmed flight ticket.
  - d. Passenger must arrive at the Taipa Ferry Terminal at least 60 minutes prior to the scheduled sailing time to register and check in the baggage.
  - e. Passenger must arrive the HKIA SkyPier for check-in 120 minutes before the flight's scheduled departure time.

- f. Other terms and conditions apply.

**Gondola Ride at The Venetian Macao**

1. Gondola ride tickets can be redeemed at Emporio Di Gondola (Shop 891) and Botique Di Gondola (Shop 832); Operation hour: 11:00 AM – 10:00 PM.
2. Tickets are only valid for use on the issuance date.
3. Tickets are non-refundable and non-transferrable.
4. Last ride is 30 minutes before the canal closes. Redemption may be stopped if capacity of tickets are full to the limit.
5. The maximum capacity in one boat for shared ride is 6 passengers.
6. Riding duration is approximately 12 minutes.

**Eiffel Tower Observation Decks at The Parisian Macao**

1. Eiffel Tower Ticket can be redeemed at the 6/F Ticketing counter, which is accessible via the 5/F Eiffel Tower Shop 550. Operation hour: 11:00 AM to 11:00 PM. (Last entry: 30 mins before closing time)
2. Tickets are only valid for use on the issuance date and the day after.
3. No modification or refund of any ticket will be made unless the Eiffel Tower is closed on the issuance date or the day after.
4. All ticket holders are subject to Conditions of Entry. Eiffel Tower may close due to inclement weather.
5. The Venetian Macao, The Parisian Macao, Conrad Macao, Cotai Central, Holiday Inn Macao Cotai Central, Sands Macao, VML, VCL and VOL reserve the right to change or modify the associated terms & conditions at any time without prior notice.

**Aqua World at The Parisian Macao**

1. Aqua World entry tickets can be redeemed on Level 6 at The Parisian Macao. Operation hour: 10:00 AM – 6:00 PM.
2. Tickets are only valid for use on the issuance date.
3. All ticket holders are subject to Conditions of Entry. Aqua World may close due to inclement weather.
4. Children age 14 or below must be accompanied by an individual 18 years of age or above and must be the parents or guardian of the child.
5. Children under the height of 1.4 meters must wear arm bands or life vests at all times.
6. Tickets are non-refundable and non-transferrable. Guests may choose other options in the Package Inclusion if the Aqua World is closed.
7. Blackout Period: 19 March 2018 to 29 March 2018.

**Qube at The Venetian Macao and Qube Kingdom at The Parisian Macao**

1. Qube/ Qube Kingdom tickets are only valid for children age from 1 to 17 years old.
2. Child age 6 or below must be accompanied by an individual 18 years of age or above and must be the parents or guardian of the child.
3. Hotel passport or Qube entry tickets must be presented upon entry to Qube/ Qube Kingdom.
4. This offer cannot be used in conjunction with other promotion offers.
5. Unused or expired tickets are neither returnable nor refundable.

**Planet J at Sands Cotai Central**

1. Each Package is entitled to entry for two persons with virtual reality game.
2. A minimum of two Hotel Passports or two Entry Vouchers must be presented upon entry.
3. Planet J is located at Shop 3009, Sands Cotai Central.  
Operation hours are Monday to Friday: 10:00 AM – 7:00 PM. Saturday & Public Holidays: 9:30 AM – 8:30 PM. Sunday: 9:00 AM – 8:00 PM. (Last entry: 1 hour before closing time)
4. This offer cannot be used in conjunction with any other promotional offers.
5. Operation hours are subject to change without prior notice.

#### **“Deluxe Privileges” Booklet**

1. Each package is entitled to one Deluxe Privilege booklet, subject to availability.
2. Lost booklet is not reclaimable or refundable regardless of proof of purchase.
3. Unused or expired coupons are neither returnable nor refundable.
4. The booklet is valid until 30 June 2018.

#### **“Monkey King” Show at Sands Cotai Central**

1. Show tickets included in this package is for shows at 8:00 PM on the next day of hotel check-in date, and is not changeable.
2. Show is not available on Thursdays.
3. If 2<sup>nd</sup> night falls on Thursday (blackout day), package guests are entitled to watch 8:00 PM show on Wednesday.
4. Two tickets are available under this Package with ticket category as below:

| <b>Hotel Property</b>                               | <b>Ticket Category</b> |
|-----------------------------------------------------|------------------------|
| Conrad Macao, Cotai Central                         | A-Reserve              |
| The Venetian Macao, Sands Macao                     | B-Reserve              |
| The Parisian Macao, Holiday Inn Macao Cotai Central | C-Reserve              |

5. The assignment of the show seat will be on a first-come, first-served basis and subject to the allocation of tickets for these special packages.
6. Guests can redeem physical tickets at designated location with presentation of the Hotel Key Card or Hotel Passport.

| <b>Hotel Guests</b>             | <b>Location for Ticket Collection</b>                 | <b>Method of Redemption</b> |
|---------------------------------|-------------------------------------------------------|-----------------------------|
| The Venetian Macao              | Cotai Arena Box Office or<br>Porte Cochere Box Office | Hotel Passport              |
| The Parisian Macao              | The Parisian Macao Box Office                         |                             |
| Holiday Inn Macao Cotai Central | Sands Cotai Central Box Office                        |                             |
| Sands Macao                     | Sands Macao Box Office                                |                             |
| Conrad Macao, Cotai Central     | Conrad Macao Hotel Concierge                          | Hotel Key Card              |

7. Tickets have no cash value and cannot be refunded, transferred or cancelled.
8. Unused ticket is not entitled to any payment or compensation.
9. Additional Monkey King show tickets available at full price.
10. Other Monkey King show tickets terms and conditions apply.

**“La Parisienne Cabaret Francais” Show at The Parisian Macao**

1. The show is available from 16 March 2018 to 16 September 2018 at The Parisian Theatre.
2. Show tickets included in this package is for show time as below on the next day of hotel check-in date, and is not changeable.
  - Every Tuesday to Saturday: 8:00 PM.
  - Every Sunday: 5:00 PM.
3. Show is not available on Mondays.
4. If 2<sup>nd</sup> night falls on Monday (blackout day), package guests are entitled to watch the show at 5:00 PM on Sunday.
5. Two tickets are available under this Package with ticket category as below.

| Hotel Property                                      | Ticket Category |
|-----------------------------------------------------|-----------------|
| Conrad Macao, Cotai Central                         | A-Reserve       |
| The Venetian Macao, Sands Macao                     | B-Reserve       |
| The Parisian Macao, Holiday Inn Macao Cotai Central | C-Reserve       |

6. The assignment of the show seat will be on a first-come, first-served basis and subject to the allocation of tickets for these special packages.
7. Guests can redeem physical tickets at designated location with presentation of the Hotel Key Card or Hotel Passport.

| Hotel Guests                    | Location for Ticket Collection                        | Method of Redemption |
|---------------------------------|-------------------------------------------------------|----------------------|
| The Venetian Macao              | Cotai Arena Box Office or<br>Porte Cochere Box Office | Hotel Passport       |
| The Parisian Macao              | The Parisian Macao Box Office                         |                      |
| Holiday Inn Macao Cotai Central | Sands Cotai Central Box Office                        |                      |
| Sands Macao                     | Sands Macao Box Office                                |                      |
| Conrad Macao, Cotai Central     | Conrad Macao Hotel Concierge                          | Hotel Key Card       |

8. The show is not suitable for children aged under 13.
9. Tickets have no cash value and cannot be refunded, transferred or cancelled.
10. Unused ticket is not entitled to any payment or compensation.
11. Additional La Parisienne Cabaret Francais show tickets available at full price.
12. Other La Parisienne Cabaret Francais show tickets terms and conditions apply.

**Afternoon Tea Sets**

1. The afternoon tea sets are available with details as below:

| Tea Set Type                       | Location                 | Time                     | Reservation                                                                                                                    |
|------------------------------------|--------------------------|--------------------------|--------------------------------------------------------------------------------------------------------------------------------|
| Italian Classics Afternoon Tea Set | Portofino                | Daily, 3:00 PM – 6:00 PM | Call +853 81189950 or through email <a href="mailto:Portofino.Reservation@sands.com.mo">Portofino.Reservation@sands.com.mo</a> |
| Authentic French High Tea Set      | Brasserie                | Daily, 3:00 PM – 5:30 PM | Call +853 81119200 or through email <a href="mailto:Brasserie.Reservation@sands.com.mo">Brasserie.Reservation@sands.com.mo</a> |
| Holiday Inn Afternoon Tea          | Holiday Inn Lobby Lounge | Daily, 3:00 PM – 6:00 PM | No reservation is required                                                                                                     |
| Conrad Afternoon Tea               | Conrad The Lounge        |                          |                                                                                                                                |

**“Thomas Friendship Party with The Little Big Club ALL STARS”**

1. The show is available from 1 April 2018 to 30 September 2018 at Urumqi Ballroom, Level 4, Sands Cotai Central.
2. Show tickets included in this package is for show time daily from 3:30 PM to 5:00 PM on the next day of hotel check-in date, and is not changeable.
3. Two tickets are available under this Package and the assignment of the show seat will be on a first-come, first-served basis.
4. Guests can redeem physical tickets at designated location with presentation of the Hotel Key Card or Hotel Passport.

| Hotel Guests                    | Location for Ticket Collection                                                                                                                                                                                                                 | Method of Redemption |
|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|
| The Venetian Macao              | <u>Sands Cotai Central Box Office</u><br>For collection of on-day show ticket from 10:00 AM to 12:00 PM<br><br><u>Reception located at Urumqi Ballroom, Level 4, Sands Cotai Central</u><br>For collection of on-day show ticket after 3:00 PM | Hotel Passport       |
| The Parisian Macao              |                                                                                                                                                                                                                                                |                      |
| Holiday Inn Macao Cotai Central |                                                                                                                                                                                                                                                |                      |
| Sands Macao                     |                                                                                                                                                                                                                                                |                      |
| Conrad Macao, Cotai Central     |                                                                                                                                                                                                                                                | Hotel Key Card       |

5. Tickets have no cash value and cannot be refunded, transferred or cancelled.
6. Unused ticket is not entitled to any payment or compensation.
7. Additional Thomas Friendship Party with The Little Big Club ALL STAR show tickets available at full price.
8. Other Thomas Friendship Party with The Little Big Club ALL STAR show tickets terms and conditions apply.