

# Macao Winter Escape – Holiday Inn Macao Cotai Central



## Terms and Conditions

### General

1. This Macao Winter Escape (“Package”) is subject to availability.
2. All rates are in MOP/HKD and subject to 5% Government Tax and 10% Service Charge.
3. Any extension of stay, after initial booking is confirmed, will be subject to availability and will be at Holiday Inn Macao Cotai Central’s best flexible rate.
4. All Package Inclusions are on a per stay basis.
5. Unused Package Inclusions cannot be reimbursed or redeemed for cash in full or in part.
6. No tables may be reserved for breakfast, lunch and dinner. Tables are on a first-come, first-served basis.
7. Cost for an additional guest, 12 years old or below, is MOP/HKD250 per person per night and for an additional guest, 13 years old or above, is MOP/HKD350 per person per night inclusive of the following:
  - Daily Breakfast or Lunch at selected restaurants
  - One choice of the following: one-way Macao to Hong Kong Cotai Water Jet Cotai Class ferry ticket, one ticket to Gondola Ride, Qube, Qube Kingdom, Aqua World, Eiffel Tower or Planet J (1<sup>st</sup> night)
  - One choice of the following: Macao Discovery Tour, Monkey King C Reserve ticket or MOP200 Shopping and Dining Dollars (2<sup>nd</sup> night)
8. Extra bed is not available in Two Queen Room, and there is a limit of 3 guests per selected room.
9. This Package must be purchased at least 48 hours prior to arrival date.
10. For any amendment or cancellation less than 48 hours of arrival and/or no-show, a charge equivalent to the total room rental price plus service charge and government tax will be imposed as late cancellation charge from credit card on file.
11. Upgrade to Deluxe Room will be on first-come, first-served basis and subject to availability.
12. At least one (1) occupant of the room must be 18 years old or above.
13. The terms and conditions of this Package and their validity, construction and performance will be governed in all respects by the laws of Macau.
14. By purchasing this Package, you authorize Venetian Orient Limited (“VOL”) to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the “Data”), for the purposes of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VOL to share and disclose, in confidentiality, your Data with Venetian Macao Limited (“VML”), Las Vegas Sands Corporation (“LVSC”) in the United States of America, Sands China Limited (“SCL”) in Hong Kong and Marina Bay Sands (“MBS”) in Singapore, any of its Affiliates (collectively “Sands”) and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands’ properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where VOL, LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Your personal data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.
15. All purchasers are deemed to have agreed to the following Privacy Policy.  
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>
16. Purchasers agrees to release, discharge and hold VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional

distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the submission of a participant application, participation in the selection processes, purchase of the Package, the use of the personal information, and/or the use of the participant's names, and/or likeness in connection with the Package, or the Package thereof in all media now known or hereafter devised.

17. Holiday Inn Macao Cotai Central and Venetian Orient Limited reserve the right to change the terms and conditions at any time without prior notice.
18. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these terms and conditions.
19. In case of dispute, the decision of Holiday Inn Macao Cotai Central and Venetian Orient Limited shall be final.
20. Other terms and conditions apply.

### **Cotai Water Jet**

General rules for Cotai Water Jet ticket redemption:

1. Complimentary Cotai Water Jet ferry ticket(s) redemption is available at hotel concierges or CotaiTravel™ or any designated counters during guests' stay.
2. Redemption of complimentary Cotai Water Jet ticket(s) is limited to Cotai Class and Macau to Hong Kong route only.
3. Redemption must be made before check-out, and departure date of the ferry tickets must be within 7 days of check-out date.
4. No prior reservation is allowed for any complimentary ferry ticket(s), and ticket is subject to schedule and space availability at the time of redemption.
5. Venetian Orient Limited or Cotai Water Jet Company is not responsible for any lost, stolen or damaged tickets.
6. For any advance paid or complimentary Cotai Water Jet ferry ticket(s) or tickets issued by other ferry operators, the hotel will not be responsible for any form of full or partial reimbursement or refund.
7. Please refer to [www.cotaijet.com.mo](http://www.cotaijet.com.mo) for latest information and last ferry service schedule.
8. For enquiries, please contact the customer service hotline in Hong Kong at +852 2359 9990 or in Macau at +853 2885 0595.

### **From Macao to Hong Kong International Airport**

Redemption of complimentary Cotai Water Jet tickets from Macao to Hong Kong International Airport (HKIA), the passages are required to follow and note the following items:

1. Tickets must be redeemed at least 6 hours prior to flight time.
2. Passenger must possess valid travel documents which are valid for at least 6 months from the date of travel.
3. Passenger must possess a valid travel visa for the destination with a confirmed flight ticket.
4. Passenger must arrive at the Taipa Ferry Terminal at least 60 minutes prior to the scheduled sailing time to register and check in the baggage.
5. Passenger must arrive the HKIA SkyPier for check-in 120 minutes before the flight's scheduled departure time.
6. Other terms and conditions apply.

### **Gondola Ride**

1. Gondola ride tickets can be redeemed at Emporio Di Gondola (Shop 891) and Botique Di Gondola (Shop 832); Operation hour: 11:00am – 10:00pm.
2. Tickets are only valid for use on the issuance date.
3. Tickets are non-refundable and non-transferrable.
4. Last ride is 15 minutes before the canal closes.
5. Standard adult/ child ride has a maximum capacity of 6 passengers.
6. Riding duration is approximately 10 to 12 minutes.

### **Eiffel Tower Observation Decks**

1. Eiffel Tower Ticket can be redeemed at the 6/F Ticketing counter, which is accessible via the 5/F Eiffel Tower Shop 550. Operation hour: 11:00am – 11:00pm. (Last entry: 30 mins before closing time)
2. Tickets are only valid for use on the issuance date and the day after.
3. No modification or refund of any ticket will be made unless the Eiffel Tower is closed on the issuance date or the day after.
4. All ticket holders are subject to Conditions of Entry. Eiffel Tower may close due to inclement weather.
5. Venetian Orient Limited reserve the right to change or modify the associated terms & conditions at any time without prior notice.

### **Aqua World**

1. Aqua World entry tickets can be redeemed at Level 6, The Parisian Macao; Operation hour: 10:00am – 6:00pm.
2. Tickets are only valid for use on the issuance date.
3. All ticket holders are subject to Conditions of Entry. Aqua World may close due to inclement weather.
4. Children age 14 or below must be accompanied by an individual 18 years of age or above and must be the parents or guardian of the child.
5. Tickets are non-refundable and non-transferrable. Guests may choose other options in the Package Inclusion if the Aqua World is closed.
6. Aqua World is opened until 30 November 2017.
7. Blackout Period: 1 December 2017 to 31 March 2018.

### **Qube/ Qube Kingdom**

1. Qube/ Qube Kingdom tickets are only valid for children age from 1 to 17 years old.
2. Child age 6 or below must be accompanied by an individual 18 years of age or above and must be the parents or guardian of the child.
3. Hotel passport or Qube entry tickets must be presented upon entry to Qube/ Qube Kingdom.
4. This offer cannot be used in conjunction with other promotion offers.
5. Unused or expired tickets are neither returnable nor refundable.
6. Venetian Orient Limited reserve the right to change or modify the associated Terms & Conditions at any time without prior notice.

### **Planet J**

1. Each Macao Winter Escape Package is entitled to one 60-minute electronic “Magic Scroll”.
2. A minimum of 2 hotel passports must be presented upon entry.
3. Planet J is located at Shop 3009, Sands Cotai Central. Operation hours are Monday to Friday: 10:00am – 7:00pm; Saturday & Public Holidays: 9:30am - 8:30pm; Sunday: 9:00am – 8:00pm. (Last entry: 1 hour before closing time)
4. Children under age of 12 must be accompanied by an adult (age 18 or above) when using the Magic Scroll device.
5. This offer cannot be used in conjunction with any other promotional offers.
6. All the information is subject to change without prior notice.
7. Venetian Orient Limited and Planet J reserves the right of final decision.

### **Deluxe Privilege Booklet**

1. Each package is entitled to one Deluxe Privilege booklet.
2. Booklet can be redeemed upon hotel check-in.
3. Lost booklet is not reclaimable or refundable regardless of proof of purchase.
4. Unused or expired coupons are neither returnable nor refundable.
5. Holiday Inn Macao Cotai Central and Venetian Orient Limited reserves the right to change or modify this booklet or the associated terms & conditions at any time without prior notice.

### **Shopping and Dining Dollars**

1. The Shopping and Dining Dollars can be collected upon hotel check-in.
2. The Shopping and Dining Dollars must be used on or before check-out date.
3. The Shopping and Dining Dollars cannot be transferred to cash or credit in full or in part.
4. The Shopping and Dining Dollars can be used at designated retail shops, restaurants and bars.
5. The Shopping and Dining Dollars cannot be used as payment for hotel accommodation.
6. Lost, stolen or damaged Shopping and Dining Dollars voucher is not reclaimable or refundable regardless of proof of purchase.
7. Unused or expired Shopping and Dining Dollars are neither returnable nor refundable.
8. Holiday Inn Macao Cotai Central and Venetian Orient Limited reserve the right to change or modify this Shopping and Dining Dollars voucher program and/or the associated terms & conditions at any time without prior notice.

### **Macao Discovery Tour (Half Day Tour)**

1. The tour is subject to availability with limited number of spaces.
2. Tour is conducted in English or Chinese.
3. Tour is scheduled on the day after hotel check-in; rescheduling for other days is subject to availability.
4. Tour will depart at CotaiTravel (Shop 612) in The Venetian® Macao or at CotaiTravel (Shop 1030) in Sands® Cotai Central or at CotaiTravel (Shop 107) in The Parisian Macao.
5. Two sections per day. Tour will depart at 9:00am and 2:00pm respectively at CotaiTravel in The Venetian® Macao; or between 9:05am and 2:05pm at CotaiTravel in The Parisian Macao; or at 9:15am and 2:15pm respectively at CotaiTravel in Sands® Cotai Central.
6. Tour duration is approximately 4 hours.
7. Please reserve with CotaiTravel to ensure seat is available. Reservation cut-off time for morning tour is 8:00pm on the day before tour, and afternoon tour will be 11:00am on the same day.

CotaiTravel™ at The Venetian® Macao (Shop 612, 3/F)

Tel: +853 8118 2933 from 8:30am – 9:00pm

Email: [cotaitravelenquiry@sands.com.mo](mailto:cotaitravelenquiry@sands.com.mo)

CotaiTravel™ at Sands® Cotai Central (Shop 1030)

Tel: +853 8113 5888 from 8:30am – 9:00pm

Email: [cotaitravelenquiry@sands.com.mo](mailto:cotaitravelenquiry@sands.com.mo)

CotaiTravel™ at The Parisian Macao (Shop 107)

Tel: +853 8111 2933 from 8:30am – 9:00pm

Email: [cotaitravelenquiry@sands.com.mo](mailto:cotaitravelenquiry@sands.com.mo)

### **“Monkey King” Show**

1. Show tickets included in this package is for shows at 8:00pm on the next day of hotel check-in date, and is not changeable.
2. Show is not available on Thursdays.
3. If 2<sup>nd</sup> night falls on Thursday (blackout day), package guests are entitled to watch 8:00pm show on Wednesday.
4. Two C-Reserve tickets are available under this package.
5. Hotel passports must be presented and redeemed for physical tickets at the ticketing box office of Sands Cotai Central.
6. Hotel passports are only valid for redemption by individual whose name is printed on hotel passport.
7. Hotel passports and tickets have no cash value and cannot be refunded, transferred or cancelled. Hotel passports can only be redeemed once.
8. Unused ticket is not entitled to any payment or compensation from The Venetian Macao and Venetian Cotai Limited.
9. The assignment of the show seat will be on a first-come, first-served basis and subject to the allocation of tickets for these special packages.
10. Additional tickets to “Monkey King” are sold on full fare.
11. “Monkey King” show tickets terms and conditions apply.