

Sands Shoppes Macao Recognises its Top-Performing Retailers at Prestigious Event

Sands Retail Awards for excellence presented to winners for store performance, design, customer service and more

(Macao, Nov. 22, 2018) – Sands Shoppes Macao has recognised and rewarded its top retailers for their commitment, service excellence and outstanding performances throughout 2018 at the fourth Sands Retail Awards ceremony.

Hosted in conjunction with the Sands Retail Academy Graduation ceremony, awards were presented to the highest achievers across 13 categories. These included Best Store Performance (fashion, watch & jewellery, beauty, general retail, food & beverage, highest point redemption and highest number of transactions for Loyalty program); Best Window Display; Best Store Design; Best Customer Service; and Rising Star.

Based on the assessment of their sales performance, overall shop presentation and customer service throughout the year, 13 winners were singled out for accolades.

Sands Shoppes Macao, incorporating the interconnected Shoppes at Venetian, Shoppes at Four Seasons, Shoppes at Cotai Central and Shoppes at Parisian, is Macao's largest duty free luxury mall, with over 850 retailers featuring the world's most renowned brands.

David Sylvester, Executive Vice President of Global Retail, Las Vegas Sands Corp, said: "While the Sands Retail Awards recognise the best of the best, all our retailers across Sands Shoppes Macao set incredibly high industry standards. There is huge competition for these coveted awards and the retailers who make it through have demonstrated total commitment to ensuring visitors to our shopping malls enjoy their experience here.

"As the largest duty free luxury malls in Macao, all under one roof, Sands Shoppes Macao is in an enviable position, but this has only been possible thanks to the service excellence of our retail operations. We are proud to present some of the highest achievers with their well-deserved trophies today."

SANDS RETAIL AWARDS 2018 WINNER LIST

- 1. Best Store Performance – Luxury Fashion**
Gucci (Shoppes at Cotai Central)
- 2. Best Store Performance – Luxury Watch & Jewellery**
Bvlgari (Shoppes at Venetian)
- 3. Best Store Performance – High Street Fashion**
I.T (Shoppes at Parisian)
- 4. Best Store Performance – High Street Watch & Jewellery**
APM Monaco (Shoppes at Venetian)
- 5. Best Store Performance – Beauty**
Chanel (Shoppes at Venetian)
- 6. Best Store Performance – General Retail**
Duty Free Americas (Shoppes at Venetian)
- 7. Best Store Performance – Food & Beverage**
Dragon King Restaurant (Shoppes at Venetian)
- 8. Best Store Performance – Highest Point Redemption for Loyalty program**
Lukfook Jewellery (Shoppes at Venetian)
- 9. Best Store Performance – Highest Number of Transactions for Loyalty program**
Tai Hing Restaurant (Shoppes at Venetian)
- 10. Best Window Display**
Dolce & Gabbana (Shoppes at Four Seasons)
- 11. Best Store Design**
Saint Laurent (Shoppes at Four Seasons)
- 12. Best Customer Service**
Skechers (Shoppes at Cotai Central)
- 13. Rising Star**
MLB (Shoppes at Venetian & Shoppes at Cotai Central)

About Sands Shoppes Macao

Sands Shoppes Macao is the largest duty free luxury shopping experience in Macao, with over 850 retailers featuring the world's best brands, all under one roof. It consists of the interconnected Shoppes at Venetian, Shoppes at Four Seasons, Shoppes at Cotai Central and Shoppes at Parisian, and now adds Shoppes at Sands Macao on the Macao peninsula, with a total over two million square feet of opulent retail space.

The luxury shopping experience is part of Sands China's integrated resort on the Cotai Strip, featuring seven hotel properties: The Venetian® Macao; The Parisian Macao; The Plaza™ Macao (including Four Seasons Hotel Macao); and Sands® Cotai Central (comprising The St. Regis Macao, Cotai Central; Conrad Macao, Cotai Central; Sheraton Grand Macao Hotel, Cotai Central; and Holiday Inn Macao Cotai Central). Sands Shoppes Macao features some of Macao's first-to-market luxury brands, and with its unique design themes, is an unmissable experience for visitors. Sands Shoppes Macao also delivers a wide array of delectable international cuisine, from high-end gourmet to expansive food court options.

For more information, please visit <http://en.sandsresortsmacao.com/shopping.html>

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