

Conrad Macao – “Flexible Rate” Terms and Conditions

1. Offer is subject to availability.
2. All rates are based on Single and/or Double occupancy.
3. All reservations, unless guaranteed by deposit or credit card, will be held until Macao local time 6:00pm of proposed arrival date only. The Conrad Macao and Venetian Orient Limited reserves the right to release the rooms for resale without prior notice. For reservations guaranteed by credit card, any amendment or cancellation less than 24 hours of arrival and/or No-Show, the total room charge, service charge and tax for the first night will be imposed as late cancellation charge from credit card on file
4. All reservations are required to be guaranteed by deposit or credit card for the below dates. The deposit of the entire stay, tax, and service charge will be imposed 72 hours prior to arrival. For any amendment or cancellation less than 72 hours of arrival and/or no-show, a charge equivalent to the total Hotel Package price plus service charge and government tax will be imposed once No-Show.

New Year		01 Jan 2025
Chinese New Year		28 Jan – 03 Feb 2025
Ching Meng Festival		03 – 05 Apr 2025
Easter Holiday		17 – 21 Apr 2025
Labour Day		30 Apr – 05 May 2025
Dragon Boat Festival		30 May – 01 Jun 2025
HK SAR Establishment Day		01 Jul 2025
Mid-Autumn Festival	15-18 Sep, 2024	30 Sep – 07 Oct 2025
Chinese National Day	30 Sep-07 Oct, 2024	
Christmas	24-29 Dec, 2024	24 – 28 Dec 2025
New Year Eve	31 Dec, 2024	31 Dec 2025

5. Cost for an additional guest (12 years old or below) is free of charge inclusive of accommodation only.
6. Cost for an additional guest (13 years old or above) is MOP350++ per person per night inclusive of accommodation only.
7. The Conrad Macao and Venetian Orient Limited reserves the right to release the rooms for resale without prior notice if the credit card is invalid.
8. At least one occupant of the room must be 18 years old or above.
9. Rates are in MOP and subject to 10% service charge and 5% Government Tax.
10. Rates are based upon your length of stay. If you alter your arrival or departure dates, rates are subject to change.
11. Guests will be responsible for all charges made to their stay.
12. All guests must be registered upon check-in and present a valid identification card, passport, travel document or other document accepted for migration control purposes, along with a valid stay visa or evidence of being legally allowed to stay in Macau throughout the entire stay in the Hotel (such as Slip of Authorization to Stay).
13. Check in time is from 3:00pm; Check out time is up to 11:00am.
14. All reservations made through Sands Resort Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.

15. By purchasing this Room, you authorize Venetian Orient Limited (“VOL”) to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the “Data”), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VOL to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. (“LVSC”) in the United States of America, Sands China Ltd. (“SCL”) in Hong Kong and Marina Bay Sands (“MBS”) in Singapore, any of its affiliates (collectively “Sands”) and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands’ properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third-party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macau Limited is a party to for the operation of games of fortune and chance in Macau is in force.
16. All guests are deemed to have agreed to the following Privacy Policy:
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
17. Guest agrees to release, discharge and hold VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest’s name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
18. The Conrad Macao and Venetian Orient Limited reserve the right to change the Terms and Conditions at any time without prior notice.
19. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version will prevail.
20. In case of dispute, the decision of The Conrad Macao and Venetian Orient Limited shall be final.