

**Macao Family Fun Package  
TERMS AND CONDITIONS**

**General**

1. The below listed package (“Package”) are subject to maximum guest capacity and availability:

- **Macao Family Fun Package**

2. For any amendment or cancellation less than 24 hours before arrival and/or no-show, a charge equivalent to the total Package price plus service charge and government tax will be imposed as late amendment or cancellation charge from credit card on file.
3. All reservations for the below dates require guarantee by deposit or credit card. The deposit in the amount of the price of the entire stay, government tax and service charge will be imposed 72 hours prior to arrival. For any amendment or cancellation less than 72 hours before arrival and/or no-show, a charge equivalent to the total Hotel Package price plus service charge and government tax will be imposed for late cancellation and no-Show:

Dragon Boat Festival	Jun 8 – 10, 2024
Hong Kong SAR Establishment Day	Jun 28 – Jul 1, 2024
Mid-Autumn Festival	Sep 15 –18, 2024
Chinese National Day	Sep 30 – Oct 7, 2024
Christmas	Dec 24 – 29, 2024
New Year’s Eve	Dec 31, 2024

4. All rates are in MOP and subject to 10% service charge and 5% government tax.
5. Any extension of stay after initial booking is confirmed will be subject to availability and will be at hotel’s flexible rate.
6. At least one (1) occupant of the room must be 18 years old or above.
7. All guests must be registered upon check-in and present a valid identification card, passport, travel document or other document accepted for migration control purposes, along with a valid stay visa or evidence of being legally allowed to stay in Macao throughout the entire stay in the Hotel (such as Slip of Authorization to Stay).
8. All package inclusions are on a per room per stay basis.
9. Each Package includes complimentary ticket(s) for one experience item. For the amount and details of such tickets, please refer to their respective terms and conditions.
10. Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
11. Additional guest charge is MOP 350 plus 10% service charge and 5% government tax per night for any additional guest aged 13 years old or above in selected rooms at Conrad Macao.
12. Maximum capacity for the number of guests at selected rooms at Conrad Macao is listed below:

<b>Hotel</b>	<b>Maximum Capacity</b>
Conrad Macao	Limit of 3 guests per selected room (Extra bed is not available in Deluxe Room)

13. All reservations made through Sands Resorts Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
14. The offers under this Package cannot be used in conjunction with other promotional offers.
15. The terms and conditions of the Package will be governed in all aspects by the laws of Macao.
16. By purchasing the Package, guests confirm their agreement with the privacy policy as stated on <https://en.sandsresortsmacao.com/sands-lifestyle/about-us/policy.html>.
17. By purchasing the Package, guests expressly acknowledge and provide consent for their personal data be collected, used, and shared as described herein and in the Privacy Notice. Guests authorize Venetian Cotai Limited, Venetian Orient Limited and Venetian Travel Limited (collectively, the “Company”) to collect, use, store and process, automatically or manually, all personal data they

**Macao Family Fun Package**  
**TERMS AND CONDITIONS**

provide the Company during their purchase and use of this Package (including guests' name, address, email address, contact number and any data related with their purchase and use of this Package) (hereinafter the "Data"), for the purposes of this Package, the promotion and for direct marketing purposes (in respect of the Company's news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. Guests also authorize the Company to use and process any photos or films which capture their images during the use of the Package for corporate and advertising purposes and in press releases, book outlets, magazines, social media and other fan webpages owned or operated by the Company or its affiliates. In addition, guests also expressly authorize the Company to share and disclose, in confidentiality, their Data with Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to the Company's privacy policy, for the above said purposes and so that guests may be provided with more consistent and personalized experiences across Sands' properties. Guests acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where the Company, LVSC, SCL, MBS, affiliates and third-party service providers are incorporated may have different data privacy laws and protections. The Company will comply with the applicable requirements under the Laws of the People's Republic of China and the Macau Special Administrative Region on cross-border transfer of personal data, and will implement appropriate safeguards. Guests have the right to view their personal data, request additional information about its storage and processing, require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from the Company. Guests can cease receiving such commercial and marketing communications, or to change, remove or review the information provided anytime by either writing to the Company at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao, Executive Offices – L2, Taipa, Macao or by emailing the Company at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Guests' personal data will be kept during their stay and for marketing purposes for the period of time that the concession contract that Venetian Macau Limited is a party to for the operation of casino games of chance in the Macao Special Administrative Region is in force.

18. Guests agree to release, discharge and hold the Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase and use of the Package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
19. The Company reserves the right to change these Terms and Conditions at any time without prior notice.
20. In case of dispute, the decision of the Company shall be final.
21. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

**Macao Family Fun Package  
TERMS AND CONDITIONS**

**Harry Potter™: The Exhibition – Monthly Flex Ticket (the “Tickets”) for Two (2) Adults and One (1) Child**

1. Guests who purchase “Macao Family Fun Package” can redeem two (2) complimentary Harry Potter: The Exhibition (the “Exhibition”) Monthly Flex Adult Tickets and one (1) complimentary Monthly Flex Child Ticket on a per room per stay basis.
2. Tickets can only be redeemed within stay period at the Exhibition Box Office on Level 3 at The Londoner Macao by presenting hotel key card.
3. The Exhibition opens daily from 11:00am to 7:00pm; last admittance is at 6:15pm which is 45 minutes prior to the closing time.
4. All guests ages 3 or above require a ticket for entry. Children ages 2 or below are free to visit, and do not need a ticket. Children under the age of 12 must be accompanied by an adult at all time.
5. Due to restrictions within the venue, strollers and luggage are not permitted inside the Exhibition.
6. Tickets for the Exhibition provide one-time entry. Once guests are inside the Exhibition, they may not re-enter. Should a guest need to step out of the Exhibition for an emergency, please notify the nearest staff member.
7. Food and drinks are not permitted inside the venue.
8. Small hand-held cameras and phones are welcome, but please note that we do not allow professional camera equipment such as external lighting and tripod inside the Exhibition.
9. Tickets cannot be changed, cancelled, redeemed for cash or exchanged for other services or products.
10. Lost, stolen or damaged Tickets are not reclaimable, refundable or replaceable by the Company.
11. Special clauses for the Exhibition apply.

**teamLab SuperNature Macao Regular Admission Tickets (the “Tickets”) for Two (2) Adults and One (1) Child**

1. Guests who purchase “Macao Family Fun Package” can redeem two (2) complimentary Regular Adult Tickets for “teamLab SuperNature Macao” (the “Exhibition”) and one (1) complimentary Child Ticket on a per room per stay basis, which does not include the “Floating Flower Garden: Flowers and I are of the Same Root, the Garden and I are One” and “EN TEA HOUSE” Add-on experiences. Guest will need to purchase the Add-on experience ticket at teamLab SuperNature Macao’s Box Office prior to entry.
2. Tickets can only be redeemed within stay period at below designated locations by presenting hotel key card:

Name	Opening Hours	Locations
teamLab Box Office	10:45am – 6:15pm daily	Cotai Expo, Level 3, The Venetian Macao
Cotai Arena Box Office	11:00am – 7:00pm daily	West Lobby, Level 1, The Venetian Macao
Porte Cochere Box Office	10:00am – 11:00pm daily	Hotel Main Lobby, Level 1, The Venetian Macao
Sands Lifestyle Counter (The Londoner Macao)	10:00am – 11:00pm daily	Shoppes at Londoner, Level 2, The Londoner Macao
Sands Lifestyle Counter (The Parisian Macao)	10:00am – 11:00pm daily	Main Lobby Box Office, Level 1, The Parisian Macao

3. The Exhibition opens daily from 11:00am to 7:00pm; last admittance is at 6:15pm which is 45 minutes prior to the closing time.
4. Guest shall visit <https://www.cotaiticketing.com/shows/teamlab.html> before Tickets redemption for the scheduled dark days (dark days subject to change).
5. Tickets cannot be changed, cancelled, redeemed for cash or exchanged for other services or products.

**Macao Family Fun Package**  
**TERMS AND CONDITIONS**

6. Lost, stolen or damaged Tickets are not reclaimable, refundable or replaceable by the Company.
7. Special clauses for the Exhibition apply.

**Qube Kingdom Admission Tickets (the “Tickets”) for Two (2) Children**

1. Guests who purchase “Macao Family Fun Package” can redeem two (2) complimentary Qube Kingdom Tickets on a per room per stay basis.
2. Tickets can only be redeemed within stay period at Qube Kingdom, Level 6, The Parisian Macao by presenting hotel key card.
3. Qube Kingdom opens daily from 11:00am to 7:00pm; last admittance is at 6:15pm which is 45 minutes prior to the closing time.
4. Each ticket is valid for 2 hours entry.
5. Each ticket allows entry for one child and one accompanying adult.
6. All guests ages 3 or above require a ticket for entry. Children ages 2 or below are free to visit, and do not need a ticket. Children under the age of 12 must be accompanied by an adult at all time.
7. All guests are required to wear socks to enter Qube Kingdom.
8. Tickets cannot be changed, cancelled, redeemed for cash or exchanged for other services or products.
9. Lost, stolen or damaged Tickets are not reclaimable, refundable or replaceable by the Company.
10. Special clauses for Qube Kingdom apply.

**Eiffel Tower 37/F Observation Deck Tickets (the “Tickets”) for Three (3) Guests**

1. Guests who purchase “Macao Family Fun Package” can redeem three (3) complimentary Eiffel Tower 37/F Observation Deck Tickets on a per room per stay basis.
2. Tickets can only be redeemed within stay period at 6/F Ticketing counter of The Parisian Macao by presenting hotel key card, which is accessible via the 5/F Eiffel Tower Shop 550.
3. Eiffel Tower 37/F Observation Deck opens daily from 12:00pm to 10:00 pm; last admittance is at 9:15pm which is 45 minutes prior to the closing time.
4. All ticket holders are subject to Conditions of Entry. Eiffel Tower may close due to inclement weather.
5. Tickets cannot be changed, cancelled, redeemed for cash or exchanged for other services or products.
6. No modification or refund of any ticket will be made unless the Eiffel Tower is closed on the issuance date due to extraordinary circumstances.
7. Lost, stolen or damaged Tickets are not reclaimable, refundable or replaceable by the Company.
8. Special clauses for Eiffel Tower 37/F Observation Deck apply.