

Conrad Macao – “Stay More, Save More” Terms and Conditions

1. This offer is subject to availability.
2. Guests are required to book their hotel stay for a minimum of 3 consecutive nights.
3. All rates are based on Single and/or Double occupancy.
4. Rates are in HKD/MOP and subject to a 10% service charge and 5% Government tax.
5. Bookings must be fully pre-paid 48 hours prior to arrival.
6. All cancellations or amendments must be made 48 hours before arrival. A charge equivalent to the total room rate plus service charge and government tax will be imposed as late cancellation charge from credit card on file.
7. All reservations is required to guarantee by deposit or credit card during New Year’s Day (01-02 Jan, 2022), Chinese New Year (31 Jan-07 Feb, 2022), Ching Ming Festival (03-04 Apr, 2022), Easter Holiday (15-18 Apr, 2021), Labor Day (30 Apr-05 May, 2022), Tung Ng Festival (03-04 Jun, 2022), Mid-Autumn Festival (09-11 Sep, 2022), Chinese National Day (01-07 Oct, 2022), Christmas (23-27 Dec, 2022) and New Year’s Eve (30-31 Dec, 2022), no cancellations, refunds, date or name change are allowed after reservation is made. A charge equivalent to the total room rental price plus service charge and government tax will be imposed for No-Show.
8. Any additional guests (13 years of age or older) or any extra bed/amenities required are subject to an additional fee of HKD/MOP 245 per person per night plus 10% service charge and 5% government tax. No additional charge applies to children aged 12 and under. Limit of 3 guests per selected room.
9. The Conrad Macao and Venetian Orient Limited reserves the right to release the rooms for resale without prior notice if the credit card is invalid.
10. Any extension of stay after initial booking is confirmed, will be subject to availability and will be at Hotel’s Best Available Rate.
11. At least 1 occupant of the room must be 18 years old or above.
12. Guests will be responsible for all charges made to their stay.
13. This offer cannot be used in conjunction with other promotional offers.
14. Check in time is from 3:00pm; Check out time is up to 11:00am.
15. All reservations made through Sands Resort Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
16. The terms and conditions of this Package and their validity, construction and performance will be governed in all aspects by the laws of Macau.
17. By purchasing this Room, you authorize Venetian Orient Limited (“VOL”) to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the “Data”), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VOL to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. (“LVSC”) in the United States of America, Sands China Ltd. (“SCL”) in Hong Kong and Marina Bay

Sands (“MBS”) in Singapore, any of its affiliates (collectively “Sands”) and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands’ properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third-party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macao Limited is a party to for the operation of games of fortune and chance in Macau is in force.

18. All guests are deemed to have agreed to the following Privacy Policy:
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/> .
19. Guest agrees to release, discharge and hold VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest’s name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
20. The Conrad Macao and Venetian Orient Limited reserve the right to change the Terms and Conditions at any time without prior notice.
21. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version will prevail.
22. In case of dispute, the decision of The Conrad Macao and Venetian Orient Limited shall be final.