

TERMS AND CONDITIONS

General Terms and Conditions

1. The “Maximise Your Meeting” offer (“Offer”) applies to meetings and events bookings with a minimum stay of 2 consecutive nights with 20 rooms per night, together with the purchase of standard banquet menu for all group attendees.
2. This Offer is valid for new bookings at The Venetian Macao; The Parisian Macao; Conrad Macao; Four Seasons Hotel Macao; Sheraton Grand Macao and The St. Regis Macao. The sale contract (“Contract”) must be fully executed on or before December 31, 2021 and the stay period is valid from July 1, 2021 to June 30, 2022.
3. The Offer’s name must be referenced on initial enquiry by Event Organizers to validate the Offer.
4. Offer is subject to limited number of guest rooms, meeting facilities and entertainment options at the time of executing the Contract.
5. All payments must be made in accordance with the time frames specified in the Contract for the Offer to apply.
6. Loyalty points, where applicable, may be applied in conjunction with this Offer.
7. This Offer may not be combined with any Loyalty program promotional offers, other promotions, and discounts.
8. After executing the Contract, up until thirty (30) days before the arrival date, if the group cannot travel to Macao due to travel restrictions arising from the Covid-19 pandemic, the Event Organizer may reschedule the booking within the period of one year without any cancellation charges.
9. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these General Terms and Conditions.
10. Venetian Cotai Limited and Venetian Orient Limited reserve the right to modify or discontinue this Offer at any time.
11. In case of dispute, Venetian Cotai Limited and Venetian Orient Limited reserve the right of final decision on these General Terms and Conditions.

Master Bill Discount

1. The 5% off master bill (“Master Bill Discount”) applies only to room charges, venue rental, banquet food and beverages, Sands Resorts Macao’s in-house audio visual equipment rental and service and meeting packages consumed under this Offer.
2. This Master Bill Discount applies only on retail rates and cannot be combined with any other offers, promotions and discounts, except for MOP10,000 Credits for Audio Visual Equipment and Service (“AV Credit”) that is under this Offer.
3. This Master Bill Discount is also applicable to buyout events at selected restaurants but cannot be applied in conjunction with any other food and beverage related offers, promotions and discounts.

Complimentary Room

1. For every 20 rooms booked per night, 1 complimentary standard room night (“Complimentary Room”) will be accorded, up to a maximum of 20 complimentary rooms per night, per group, per property.
2. Complimentary Room will be the room with the lowest nightly rate out of all rooms booked on the respective night.
3. Complimentary Room is subject to availability.

Complimentary Room Upgrade to Next Category

1. For every 20 rooms booked per night, 1 complimentary standard room upgrade (“Room Upgrade”) will be accorded, up to a maximum of 15 room upgrades per night, per group, per property.
2. Room Upgrade is to be upgraded to the next room category.
3. Room Upgrade at Sheraton Grand Macao is to be upgraded to room with complimentary Sheraton Club Benefits.
4. Room Upgrade is subject to availability.

MOP10,000 Credits for Audio Visual Equipment and Service

1. MOP10,000 Credits for Audio Visual Equipment and Service (“AV Credit”) applies to audio visual equipment and services owned and operated by Venetian Cotai Limited, Venetian Orient Limited and their affiliates. Any costs associated with outsourced items or services are excluded.

2. The AV Credit applies only to audio visual equipment orders in addition to those included in the standard meeting package.
3. The AV Credit does not apply to Technical Services (such as rigging point, truss, power, and scissor lift hire et al.) and Information and Communications Technology (such as internet access services, telephone or video conferencing services et al.).
4. This AV Credit applies only to published retail rates and cannot be combined with any other offers, packages, promotions and discounts, except for the Master Bill Discount that is chosen under this Offer.
5. The AV Credit will be deducted from the total audio visual equipment and service fee before 10% service charge is applied.
6. In the case that this AV Credit is used in conjunction with the Master Bill Discount, the AV Credit will be deducted before Master Bill Discount is applied.
7. Audio visual equipment and services are subject to availability. Advance reservation is required no later than 14 days prior to the event day.
8. AV Credit is not applicable to restaurant buyout and outdoor events.

In-House Entertainment Performance Discount

1. Up to 50% off selected in-house entertainment performances ("Entertainment Discount"). Subject to availability.
2. Event Organizer may select one or more performances from an in-house entertainment list provided by the Event Manager.
3. Entertainment performance must be booked by the Event Organizer no later than 15 days prior to the event day.
4. Entertainment Discount does not include discount on audio-visual equipment rentals and services, both of which will incur additional charges.

Gondola Ride Discount

1. 15% off Gondola Ride ("Gondola Ride Discount") applies to retail rates only and cannot be combined with any other offers, promotions and discounts. Subject to availability.
2. Gondola Ride Discount applies to maximum 2 tickets per room.
3. Each ticket is for one person for a single Gondola Ride on one of the canals only.
4. The Entertainment Discount Coupon must be presented before payment to redeem this offer.
5. Private gondola ride is available at additional cost.
6. The operation hours of the Gondola canals might be subject to change. Guests should check the then current operation hours upon purchasing the tickets.
7. For other applicable terms and conditions to the gondola ride, please refer to the overleaf of the physical tickets.

Eiffel Tower Experience Discount

1. 25% off Eiffel Tower experience ("Eiffel Tower Discount") applies to retail rates only and cannot be combined with any other offers, promotions and discounts. Subject to availability.
2. Eiffel Tower Experience Discount applies to maximum 2 tickets per room.
3. Each Eiffel Tower ticket is for one person for single entry only to both 7/F and 37/F observation decks.
4. The Entertainment Discount Coupon must be presented before payment to redeem this offer.
5. Eiffel Tower experience is subject to weather conditions and capacity. The 7/F of Eiffel Tower can accommodate up to 300 people and 37/F can accommodate up to 90 people.
6. The operation hours of Eiffel Tower might be subject to change. Guests should check the then current operation hours upon purchasing the tickets.
7. For other applicable terms and conditions to the Eiffel Tower Experience, please refer to the overleaf of the physical tickets.

teamLab SuperNature Macao Tickets Discount (Bulk-purchase through event organizer)

1. 50% off teamLab SuperNature Macao adult tickets applies to bulk-purchase for 20 tickets or above through Event Organizer. Subject to availability.
2. Each teamLab SuperNature Macao ticket is for one person for a single entry to teamLab SuperNature Macao.
3. teamLab SuperNature Macao is for admission from 11:00 AM to 07:00 PM, Monday to Sunday. Last entry is 45 minutes prior to the closing time.

4. No prior reservation is allowed and it is subject to availability at time of redemption.
5. For blackout dates, important updates, additional terms and conditions of teamLab SuperNature Macao, please visit <https://www.cotaiticketing.com/> or contact +853 2882 8818 for more information.