The Londoner Grand Hotel – "Flexible Rate" Terms and Conditions

1. This offer is subject to availability.
2. All rates are based on Single and/or Double occupancy.
3. All cancellations or amendments must be made 48 hours before arrival. A charge equivalent to the total room rate plus service charge and government tax will be imposed as late cancellation charge from credit card on file.
4. All reservations are required to guaranteed by deposit or credit card for the below dates. The deposit of the entire stay, tax, and service charge will be imposed 72 hours prior to arrival. For any amendment or cancellation less than 72 hours of arrival and/or no-show, a charge equivalent to the total Hotel Package price plus service charge and government tax will be imposed once No-Show.

Christmas	24 – 28 Dec 2025
New Year Eve	31-Dec-25
New Year	01-03 Jan 2026
Chinese New Year	16-22 Feb 2026
Private Event	10-12 Mar 2026
Ching Meng & Easter	03-07 Apr 2026
Labour Day	30 Apr - 04 May 2026
Birthday of Buddha	22-25 May 2026
Tung Ng	19-21 Jun 2026
HK SAR Est. Day	01 Jul 2026
Mid Autumn	25-27 Sep 2026
National Day	30 Sep - 11 Oct 2026
Cheung Yeung	16-19 Oct 2026
Christmas	24-26 Dec 2026
New Year Eve	31 Dec 2026

5. Cost for an additional guest (12 years old or below) is free of charge.
6. Cost for an additional guest (13 years old or above) is MOP350++ per person per night.
7. The Londoner Grand Hotel and Venetian Orient Limited reserves the right to release the rooms for resale without prior notice if the credit card is invalid.
8. At least one occupant of the room must be 18 years old or above.
9. Rates are in MOP and subject to 10% service charge and 5% Government Tax.
10. Rates are based upon your length of stay. If you alter your arrival or departure dates, rates are subject to change.
11. Guests will be responsible for all charges made to their stay.
12. All guests must be registered upon check-in and present a valid identification card, passport, travel document or other document accepted for migration control purposes, along with a valid stay visa or evidence of being legally allowed to stay in Macau throughout the entire stay in the Hotel (such as Slip of Authorization to Stay).

13. Check in time is from 3:00pm; Check out time is up to 11:00am.
14. By purchasing this Offer, you authorize Venetian Orient Limited ("VOL") to collect all personal data you provide us during your purchase of this Offer (including your name, address, email address, telephone number and any data related with your purchasing of this Offer) (hereinafter the "Data"), for the purposes of the promotion of the Offer and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VOL to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third-party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Offer and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macau Limited is a party to for the operation of games of fortune and chance in Macau is in force.
15. All guests are deemed to have agreed to the following Privacy Policy: http://www.venetianmacao.com/Company-Information/Privacy-Policy/.
16. Guest agrees to release, discharge and hold VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Offer, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Offer, or the promotion thereof in all media now known or hereafter devised.
17. The Londoner Grand Hotel and Venetian Orient Limited reserves the right to change these Terms and Conditions at any time without prior notice.
18. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version will prevail.
19. In case of dispute, the decision of The Londoner Grand Hotel and Venetian Orient Limited shall be final.