

Terms and Conditions

Sands Spa

- Guests shall use this program within the validity period. The validity period of this program will not be extended for any reason. Expired program will be considered null and void.
- The program fee will be fully prepaid and is non-refundable.
- Payment must be paid by cash, credit card, or other hotel's acceptable payment method.
- Treatments are subject to 5% government tax which is applied to the original price before any discount.
- No casino comp or any other complimentary payment method is allowed.
- Offer cannot be used in conjunction with other discounts, promotional offers, spa packages purchased, online packages and vouchers.
- Spa credits can be used only on Spa massage treatments from the a la carte menu.
- Spa credits must be used within 12 months from the day of purchase and unused credits are non-refundable.
- Spa credits are non-transferable, not exchangeable nor redeemable for cash or other goods or services. Spa credits cannot be resold.
- Advance booking by phone or email is recommended at least one day in advance and is subject to availability.
- Venetian Macau Limited reserves the right to change these Terms and Conditions and may withdraw or discontinue the offer at any time without prior notice.
- In case of dispute, the decision of Venetian Macau Limited shall be final.
- If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version will prevail.

Self-Parking

- Venetian Macau Limited has the final right on interpretation and revision on the terms and conditions of the offer of complimentary self-parking.
- Self-parking guests are required to follow the rules and regulations of the car park.
- Complimentary self-parking offer is non-transferable and package owner must be present to enjoy this offer.