

## **teamLab SuperNature Macao 5<sup>th</sup> Anniversary Offer**

### **Terms and Conditions:**

1. Offer Period: 4<sup>th</sup> – 31<sup>st</sup> July, 2025.
2. There are two (2) offers available to be redeemed during the Offer Period:
  - i. Offer 1: Guest under the age of 18 holding Macao permanent/non-permanent ID is entitled to redeem one (1) complementary teamLab SuperNature Macao Regular Ticket for the same date and valid ID card must be presented. A maximum of one (1) ticket can be redeemed per valid ID card per day within the Offer Period. Guests' name, date of birth and last four digits of valid ID will be recorded to avoid duplicated redemption.
  - ii. Offer 2: For guest (not limited to Macao residents) who purchased one (1) teamLab SuperNature Macao Regular Ticket for adult in full fare for admission before 2:00PM any day within the Offer Period, one of his/her accompanied guests (adult/child) is entitled to enjoy free admission to teamLab SuperNature Macao before 2:00PM on the same day. Each guest can enjoy this offer once per day within the Offer Period. Guests' name and last four digits of valid ID/passport will be recorded to avoid duplicated redemption.
3. Redeemed ticket of the above offers does not include the Add-on experience: "Floating Flower Garden: Flowers and I are of the Same Root, the Garden and I are One" and "EN TEA HOUSE".
4. All children under the age of 13 must be accompanied by an adult at all times – Maximum four (4) children to one (1) adult.
5. Tickets can be redeemed at teamLab SuperNature Macao box office, Cotai Expo, Level 3, The Venetian Macao.
6. teamLab SuperNature Macao is for admission from 11:00AM to 7:00PM, Monday to Sunday. Last entry is 6:15PM.
7. Tickets cannot be redeemed during dark dates. Dark dates are subject to change without any notice; please click into <https://www.cotaiticketing.com/shows/teamlab> for details.
8. Tickets issued under these offers must be used by the guests who redeemed them only, and shall not be transferred or resold. Any transferred or resold tickets shall be considered null and void.
9. These offers cannot be used in conjunction with other promotion or offer.
10. No reservation of admission can be made. Tickets redemption is subject to the availability.
11. During peak hours, a queue may still be expected at the teamLab SuperNature Macao entrance.
12. In case of no show, guests will be deemed to have given up the right to visit teamLab SuperNature Macao and shall not be entitled to any payment or compensation from Venetian Cotai Limited ("VCL") and its affiliates.
13. If teamLab SuperNature Macao is closed due to a force majeure event, guest may approach teamLab SuperNature Macao box office for further arrangement. VCL will not be responsible for any costs or losses due to such occurrence.
14. By participating in the offer, guests confirm their agreement with the privacy policy of VCL as stated on <https://www.venetianmacao.com/hotel/about-us/privacy-policy.html> ("Privacy Notice").
15. By participating in the offer, guest hereby expressly acknowledges and provides consent for his/her personal data be collected, used, and shared as described herein and in the Privacy Notice. Guest authorizes VCL to collect, use, store and process, automatically or manually, the personal data he/she provides VCL during his/her participation in these offers (including

guest's name, date of birth, last four digits of valid ID/passport and any data related with his/her participation in these offers) (hereinafter the "Data"), for the purposes of audit and redemption record. In addition, guest also expressly authorizes VCL and its affiliates ("Sands") to share the Data and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to VCL's privacy policy. Guest acknowledges that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where Sands and third-party service providers are incorporated may have different data privacy laws and protections from the data privacy laws and protections in place in the jurisdiction where the guest is located. VCL will comply with the applicable requirements under the Laws of the Macao Special Administrative Region on cross-border transfer of personal data, and will implement appropriate safeguards. Guest has the right to view his/her personal data, request additional information about its storage and processing, require any necessary amendments, withdraw the consent herein. Guest can change, remove or review the information provided anytime by either writing to VCL at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao, Executive Offices – L2, Taipa, Macao or by emailing VCL at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Guests' data will be retained for as long as legally required and in accordance with VCL data retention and classification policies. VCL takes appropriate technical and organizational measures to protect Data against unauthorized or unlawful processing, accidental loss, destruction, or damage.

16. Special clauses for the teamLab SuperNature Macao shall apply.
17. VCL reserves the right to amend the Terms and Conditions of these offers and may withdraw, change or discontinue these offers at any time without prior notice.
18. In case of any dispute, VCL reserves the right to final decision.
19. The English version of these Terms and Conditions shall prevail in case of discrepancy between the English and Chinese versions.