

Conrad Macao – “Flexible Rate” Terms and Conditions

1. Offer is subject to availability.
2. All rates are based on Single and/or Double occupancy.
3. All reservations, unless guaranteed by deposit or credit card, will be held until Macao local time 6:00pm of proposed arrival date only. The Conrad Macao and Venetian Cotai Limited reserves the right to release the rooms for resale without prior notice. For reservations guaranteed by credit card, any amendment or cancellation less than 24 hours of arrival and/or No-Show, the total room charge, service charge and tax for the first night will be imposed as late cancellation charge from credit card on file
4. All reservation is required to guarantee by deposit or credit card during Chinese New Year (25-31 Jan, 2020), Labor Day (01-04 May, 2020), Chinese National Day (01-08 Oct, 2020), Christmas (24-26 Dec, 2020), New Year's Eve (31 Dec, 2020), New Year's Day (01-02 Jan, 2021), Chinese New Year (12-18 Feb, 2021), Ching Ming Festival and Easter Holiday (02-05 Apr, 2021), Labor Day (30 Apr - 03 May, 2021), Tung Ng Festival (11-14 Jun, 2021), Mid-Autumn Festival (17-21 Sep, 2021), Chinese National Day (01-07 Oct, 2021), Christmas (24-26 Dec, 2021) and New Year's Eve (31 Dec, 2021), bookings required for full prepayment, non-refundable, no cancellations and no amendment on date or name after reservation is made. A charge equivalent to the total room rental price plus service charge and government tax will be imposed once No-Show.
5. The Conrad Macao and Venetian Cotai Limited reserves the right to release the rooms for resale without prior notice if the credit card is invalid.
6. Additional guests at 13 years old and above or any extra bed /amenities required, HKD/MOP 350 supplement charge per person per night will be imposed. No additional charge applies to children aged 12 and below.
7. At least one occupant of the room must be 18 years old or above.
8. Rates are in HKD/MOP and subject to 10% service charge and 5% Government Tax.
9. Rates are based upon your length of stay. If you alter your arrival or departure dates, rates are subject to change.
10. Guests will be responsible for all charges made to their stay.
11. Check in time is from 3:00pm; Check out time is up to 11:00am.
12. All reservations made through Sands Resort Macao or Sands Cotai Central official websites will not be eligible for any hotel membership point and stay accumulation.
13. By purchasing this Room, you authorize Venetian Cotai Limited (“VCL”) and Venetian Orient Limited (“VOL”) to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the “Data”), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VCL and VOL to share and disclose, in confidentiality, your Data with Venetian Macau Limited (“VML”), Las Vegas Sands Corp. (“LVSC”) in the United States of America, Sands China Ltd. (“SCL”) in Hong Kong and Marina Bay Sands (“MBS”) in Singapore, any of its affiliates (collectively “Sands”) and with any

third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where VML, LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.

14. All guests are deemed to have agreed to the following Privacy Policy:
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
15. Guest agrees to release, discharge and hold VCL, VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
16. The Conrad Macao and Venetian Cotai Limited reserve the right to change the Terms and Conditions at any time without prior notice.
17. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version will prevail.
18. In case of dispute, the decision of The Conrad Macao and Venetian Cotai Limited shall be final.