

Conrad Macao Cotai Strip – “2 Days Advance Ferry Package” Terms and Conditions

1. This offer is subject to availability.
2. All bookings are required to be made at least 2 days prior to arrival.
3. All rates are based on Single and/or Double occupancy.
4. Bookings must be fully pre-paid upon making reservations.
5. Conrad Macao Cotai Strip – Cotai Water Jet Ferry Ticket Package inclusions are on a per stay basis, and all must be redeemed before check out.
6. No cancellations, refunds, date or name change are allowed after reservation is made. Cancellation of the booking or reduction in the number of nights is not permitted. A charge equivalent to the total room rental price plus service charge and government tax will be imposed for no-show.
7. Cost for an additional guest (12 years old or below) is HKD/MOP200 per person per night inclusive of round-trip ferry tickets.
8. Cost for an additional guest (13 years old or above) is HKD/MOP350 per person per night inclusive of round-trip ferry tickets.
9. The Conrad Macao and Venetian Cotai Limited reserves the right to release the rooms for resale without prior notice if the credit card is invalid.
10. Rates are based upon your length of stay. If you alter your arrival or departure dates, rates are subject to change.
11. Any extension or amendment of stay after initial booking is confirmed, will be subject to availability and will be at hotel's Best Available Rate.
12. At least one occupant of the room must be 18 years old or above.
13. Guests will be responsible for all charges made to their stay.
14. Unused package benefits cannot be reimbursed or redeemed for cash either in full or in part.
15. This offer cannot be used in conjunction with other promotional offers.
16. There is a limit of 3 guests per selected room.
17. Rates are in HKD/MOP and subject to a 10% service charge and 5% Government tax.
18. Check in time is from 3:00pm; Check out time is up to 11:00am.
19. By purchasing this Room, you authorize Venetian Cotai Limited (“VCL”) and Venetian Orient Limited (“VOL”) to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the “Data”), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VCL and VOL to share and disclose, in confidentiality, your Data with Venetian Macau Limited (“VML”), Las Vegas Sands Corp. (“LVSC”) in the United States of America, Sands China Ltd. (“SCL”) in Hong Kong and Marina Bay Sands (“MBS”) in Singapore, any

of its affiliates (collectively “Sands”) and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands’ properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where VML, LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.

20. All guests are deemed to have agreed to the following Privacy Policy:
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
21. Guest agrees to release, discharge and hold VCL, VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest’s name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
22. The Conrad Macao Cotai Strip and Venetian Cotai Limited reserve the right to change the Terms and Conditions at any time without prior notice.
23. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version will prevail.
24. In case of dispute, the decision of The Conrad Macao and Venetian Cotai Limited shall be final.

Cotai Water Jet

General rules for Cotai Water Jet ticket redemption:

1. Ferry tickets from Hong Kong to Macao: Guest is required to approach Cotai Water Jet ticketing counters of Hong Kong Macao Ferry Terminal (located at Sheung Wan) and present personal ID / Passport (original copy) for ticket redemption process. Ticket redemption is available only on hotel check-in date of the purchased package.
2. Ferry tickets from Macao to Hong Kong: Complimentary Cotai Water Jet ferry ticket(s) redemption (Macao to Hong Kong City Route) is available at hotel concierges or CotaiTravel™ or any designated counters on your arrival date till departure within the property. Redemption must be made before check out, departure date of the ferry tickets must be within 7 days.
3. Redemption of complimentary Cotai Water Jet ticket(s) is limited to Cotai Class, between Macau to Hong Kong city route only.

4. No prior reservation is allowed for any complimentary ferry ticket(s) and it is subject to schedule and space availability at time of redemption.
5. For any advance paid or complimentary Cotai Water Jet ferry ticket(s) or tickets issued by other ferry operators, Cotai Water Jet will not be responsible for any form of full or partial reimbursement or refund.
6. Please refer to www.cotaiwaterjet.com for latest information and last ferry service schedule.
7. For enquiries, please contact our customer service hotline Hong Kong : +852 2359 9990 and Macau : +853 2885 0595.

From Hong Kong to Macao

1. Redemption of complimentary Cotai Water Jet return ticket(s) is limited to Cotai Class, city route from Hong Kong Macau Ferry Terminal (Sheung Wan) to Macao.
2. Tickets must be redeemed on or before 10:30pm for HK Macau Ferry Terminal (Sheung Wan) on hotel check-in day.
3. Daily sailing schedule from Hong Kong to Macao is conducted at 7:00am and last sailing schedule is 11:00pm. Sailing schedule is subject to changes and availabilities.
4. After guest's arrival and checking in, unused ferry tickets (HK-MO) shall not be compensated and refundable.