

**Conrad Macao - "Spa and Stay Package" Terms and Conditions**

**General**

1. This "Spa and Stay Package" ("Package") is ideal for two guests and subject to availability.
2. All cancellations or amendments must be made 48 hours before arrival. A charge equivalent to the total Package price plus service charge will be imposed as late cancellation charge from credit card on file.
3. All rates are in HKD/MOP and subject to 10% service charge and 5% government tax.
4. All reservations are required to be guaranteed by deposit or credit card during New Year's Day (01-02 Jan, 2021), Chinese New Year (11-17 Feb, 2021), Ching Ming Festival and Easter Holiday (02-05 Apr, 2021), Labor Day (01-05 May, 2021), Tung Ng Festival (12-14 Jun, 2021), Mid-Autumn Festival (18-21 Sep, 2021), Chinese National Day (01-07 Oct, 2021), Christmas (24-26 Dec, 2021) and New Year's Eve (31 Dec, 2021), no cancellation and amendment is allowed 72 hours prior to the arrival date. The deposit of the entire stay, tax, and service charge will be imposed 72 hours prior to arrival. A charge equivalent to the total room rental price plus service charge and government tax will be imposed once No-Show.
5. Any extension of stay after initial booking is confirmed will be subject to availability and will be at Hotel's Flexible Rate.
6. The Conrad Macao and Venetian Orient Limited (hereinafter, "VOL") reserves the right to release the rooms for resale without prior notice if the credit card is invalid.
7. For additional guests aged 13 years old and above or any extra bed/amenities required, a supplementary charge of HKD/MOP 350 subject to 10% service charge and 5% government tax per person per night will be imposed. No additional charge applies to children aged 12 and below.
8. At least one occupant of the room must be 18 years old or above.
9. All Package inclusions are on a per room per night basis.
10. Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
11. The offer in this Package cannot be used in conjunction with other promotional offers.
12. All reservations made through Sands Resort Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
13. The terms and conditions of this Package and their validity, construction and performance will be governed in all aspects by the laws of Macau.
14. By purchasing this Package, you authorize VOL to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the "Data"), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VOL to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of

personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third-party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macao Limited is a party to for the operation of games of fortune and chance in Macau is in force.

15. All guests are deemed to have agreed to the following Privacy Policy:  
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
16. Guest agrees to release, discharge and hold VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
17. VOL reserves the right to change these Terms and Conditions at any time without prior notice.
18. In case of dispute, the decision of VOL shall be final.
19. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

### **Bodhi Spa**

1. Guests are entitled to a 60-minute selected spa treatment for two on a per room per night basis at Bodhi Spa in Conrad Macao.
2. Bodhi Spa operation hours: 12:00 PM – 12:00 AM, Monday to Sunday.
3. This offer is only redeemable within the hotel booking stay period.
4. 24 hours advance reservation is required and subject to availability.
5. All cancellations and amendments must be made 6 hours before arrival.
6. Guests can only choose one of the following four treatments and treatment cannot be substituted with other services or products:
  - 60-minute selected spa treatments
    - Deep Tissue Massage
    - Traditional Chinese Massage
    - Balinese Massage
    - Reflexology
7. In case of no show, guests will be deemed to have given up the right to enjoy the spa treatment and shall not be entitled to any payment or compensation.
8. This offer cannot be reimbursed or redeemed for cash and other products and services.
9. This offer cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.
10. Venetian Orient Limited reserves the right to change or modify the terms & conditions at any time without prior notice.