

## TERMS AND CONDITIONS

### General

1. The 'teamLab SuperNature' Hotel Package ("Package") is subject to availability.
2. Credit card guarantee and advance reservation of at least 24 hours prior to arrival time is required for this Package.
3. All cancellations or amendments must be made 24 hours before arrival. A charge equivalent to the total package price plus service charge and government tax will be imposed as late cancellation charge from credit card on file.
4. All rates are in MOP/HKD and subject to 5% government tax and 10% service charge.
5. Any extension of stay after initial booking is confirmed will be subject to availability and will be at Hotel's Flexible Rate.
6. At least 1 occupant of the room must be 18 years old or above.
7. All Package inclusions are on a per stay basis.
8. Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
9. Costs for an additional guest (12 years old or below) per night are listed as below, inclusive of breakfast or lunch at designated restaurants and one 'teamLab SuperNature' admission ticket:

Hotel	Cost for additional guest	Breakfast or lunch
Conrad Macao	HKD250** per night	Breakfast or lunch at Grand Orbit

10. Costs for an additional guest (13 years old or above) per night are listed as below, inclusive of breakfast or lunch at designated restaurants and one 'teamLab SuperNature' admission ticket:

Hotel	Cost for additional guest	Breakfast or Lunch
Conrad Macao	HKD450** per night	Breakfast or lunch at Grand Orbit

11. The maximum capacity for the number of guests at each selected room/suite is listed as below.

Hotel	Maximum Capacity
Conrad Macao	Limit of 3 guests per selected room Extra bed is not available in Two Queen Room

12. No tables may be reserved for breakfast and lunch. Tables are on a first-come, first-served basis.
13. The terms and conditions of this Package and their validity, construction and performance will be governed in all respects by the laws of Macau.
14. By purchasing this Package, you authorize Venetian Cotai Limited ("VCL") and Venetian Orient Limited ("VOL") to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the "Data"), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VCL and VOL to share and disclose, in confidentiality, your Data with Venetian Macau Limited ("VML"), Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where VML, LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.
15. All guests are deemed to have agreed to the following Privacy Policy: <http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.

16. Guest agrees to release, discharge and hold VCL, VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
17. VCL and VOL reserve the right to change these Terms and Conditions at any time without prior notice.
18. In case of dispute, the decision of VCL and VOL shall be final.
19. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these terms and conditions.

#### **'teamLab SuperNature' Exhibition**

1. teamLab SuperNature ("Exhibition") tickets included in this package is for admission: •
  - General operation hours is from 10:00 to 22:00, Monday to Sunday;
  - During 21 to 26 January, 9, 10, 12 to 24 February, operation hours is from 10:00 to 20:00, Monday to Sunday.
2. Exhibition is not available every second and fourth Tuesday of each month between February 2020 and December 2020 with details below. Blackout dates subject to change.

Blackout dates in 2020	
February – 11 <sup>th</sup> , 25 <sup>th</sup> , 26 <sup>th</sup>	August – 11 <sup>th</sup> , 25 <sup>th</sup>
March – 10 <sup>th</sup> , 24 <sup>th</sup>	September – 8 <sup>th</sup> , 22 <sup>nd</sup>
April – 14 <sup>th</sup> , 28 <sup>th</sup>	October – 13 <sup>th</sup> , 27 <sup>th</sup>
May – 12 <sup>th</sup> , 26 <sup>th</sup>	November – 10 <sup>th</sup> , 24 <sup>th</sup>
June – 9 <sup>th</sup> , 23 <sup>rd</sup>	December – 8 <sup>th</sup> , 22 <sup>nd</sup>
July – 14 <sup>th</sup> , 28 <sup>th</sup>	

3. If the package arrival day falls on Tuesday (i.e. the above blackout dates), hotel package guests are entitled to arrange the admission ticket for access on Wednesday (i.e. one day after blackout day) and the visit must be before hotel check-out.
4. Last entry is 45 minutes prior to the closing time.
5. No prior reservation is allowed and it is subject to availability at time of redemption.
6. Guests can redeem physical tickets at the following designated locations by presenting Hotel Key Card:

Hotel Guests	Location for Ticket Collection	Method of Redemption
Conrad Macao	Conrad Macao Hotel Concierge	Hotel Key Card

7. During peak hours, a queue may still be expected at the Exhibition's entrance.
8. In case of no show, guests will be deemed to have given up the right to visit the Exhibition and shall not be entitled to any payment or compensation from Conrad Macao, VCL, VOL and its affiliates.
9. Additional tickets for the Exhibition will be charged according to the full fare.