

Holiday Inn Macao Cotai Central – Cotai Water Jet Ferry Ticket Package (the “Package”)

General Terms and Conditions



1. The Holiday Inn Macao Cotai Central – Cotai Water Jet Ferry Ticket Package (“Package”) inclusions are on a per stay basis, and all must be redeemed before check out.
2. Unused package benefits cannot be reimbursed or redeemed for cash either in full or in part.
3. Rates are for single or double occupancy in a room.
4. Cost for additional guests (13 years of age and older) are subject to an extra charge of MOP/HKD350++ per person per night inclusive of round-trip ferry tickets.
5. Cost for additional child (aged 12 years or under), staying with 2 paying adults is MOP/HKD200 ++per person per night inclusive of round-trip ferry tickets.
6. At least 1 occupant of the room must be 18 years old or above.
7. All rates are in MOP/HKD and subject to 5% government tax and 10% service charge.
8. All bookings are required to be made at least 7 days prior to arrival.
9. Bookings must be fully pre-paid upon making reservations. Reservations made under this offer are nonrefundable, non-cancelable and non-changeable. A charge equivalent to the total package price plus service charge and government tax will be imposed for “no-show”.
10. In the event that the credit card provided is not valid, Holiday Inn Macao Cotai Central reserves the right to cancel the booking without prior notice.
11. Any extension of stay, after initial booking confirmation, is subject to availability and at the Hotel’s Flexible Rate.
12. This offer cannot be used in conjunction with other promotional offers.
13. These General Terms and Conditions and their validity, construction and performance will be governed in all respects by the laws of Macau.
14. By purchasing this Package, you authorize Venetian Orient Limited (hereinafter, “VOL”) to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the “Data”), for the purposes of the Package and for direct marketing purposes (in respect of our news promotions and other services), to improve database segmentation and customization of market in offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VOL to share and disclose, in confidentiality, your Data with Venetian Macau Limited (“VML”), Las Vegas Sands Corp. (“LVSC”) in the United States of America, Sands China Ltd. (“SCL”) in Hong Kong and Marina Bay Sands (“MBS”) in Singapore, any of its affiliates (collectively “Sands”) and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands’ properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where VOL, VML, LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing, require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your personal data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.

15. All purchasers are deemed to have agreed to the following Privacy Policy:
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
16. Purchasers agree to release, discharge and hold VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the submission of a participant application, participation in the selection processes, purchase of the Package, the use of the personal information, and/or the use of the participant's names, and/or likeness in connection with the Package, or the Package thereof in all media now known or hereafter devised.
17. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these General Terms and Conditions.
18. VOL reserves the right to change these General Terms and Conditions at any time without prior notice.
19. In case of dispute, the decision of VOL shall be final.

Cotai Water Jet

General rules for Cotai Water Jet ticket redemption:

1. Ferry tickets from Hong Kong to Macao: Guest is required to approach Cotai Water Jet ticketing counters of Hong Kong Macao Ferry Terminal (located at Sheung Wan) and present personal ID / Passport (original copy) for ticket redemption process. Ticket redemption is available on 48 Hours before hotel check-in date of the purchased package and can only be used on hotel check-in day.
2. Ferry tickets from Macao to Hong Kong: Complimentary Cotai Water Jet ferry ticket(s) redemption (Macao to Hong Kong City Route) is available at hotel concierges or CotaiTravelTM or any designated counters on your arrival date till departure within the property. Redemption must be made before check out, departure date of the ferry tickets must be within 7 days.
3. Redemption of complimentary Cotai Water Jet ticket(s) is limited to Cotai Class, between Macau to Hong Kong city route only.
4. Complimentary ferry ticket(s) subject to schedule and space availability at time of redemption.
5. For any advance paid or complimentary Cotai Water Jet ferry ticket(s) or tickets issued by other ferry operators, Cotai Water Jet will not be responsible for any form of full or partial reimbursement or refund.
6. Please refer to www.cotaiwaterjet.com for latest information and last ferry service schedule.
7. For enquiries, please contact our customer service hotline Hong Kong : +852 2359 9990 and Macau : +853 2885 0595.

From Hong Kong to Macao

1. Redemption of complimentary Cotai Water Jet return ticket(s) is limited to Cotai Class, city route from Hong Kong Macau Ferry Terminal (Sheung Wan) to Macao.
2. Tickets must be redeemed on or before 10:00pm for HK Macau Ferry Terminal (Sheung Wan) on hotel check-in day.
3. Daily sailing schedule from Hong Kong to Macao is conducted at 7:00am and last sailing schedule is 10:30pm. Sailing schedule is subject to changes and availabilities.
4. After guest's arrival and checking in, unused ferry tickets (HK-MO) shall not be compensated and refundable.