

# TERMS & CONDITIONS

## Sands Lifestyle Welcome Offer

- The Sands Lifestyle Welcome Offer (“Campaign”) is a campaign for customers of Sands Lifestyle Loyalty Program (“Sands Lifestyle”), who have successfully applied for ICBC Sands Lifestyle Mastercard. ICBC Sands Lifestyle is a co-branded credit card loyalty program of Sands China Limited (“SCL”) in collaboration with Industrial and Commercial Bank of China (Macau) Limited and Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) (collectively “ICBC”) administered by our service provider, Mastercard Asia/Pacific Pte Ltd and its affiliates (“Mastercard”). By participating in this Campaign, cardholders are deemed to have enrolled as a Member of Sands Lifestyle (“Member”) and is deemed to have accepted this Campaign Terms & Conditions (“Campaign T&Cs”) and Sands Lifestyle Membership Terms & Conditions (“Membership T&Cs”).

### CAMPAIGN PERIOD

- The following periods are applicable for this Campaign:
  - Card Application Period from January 1, 2020 to December 31, 2020;
  - Card Activation from January 1, 2020 to December 31, 2020; and
  - Welcome Period shall be 3 months from the date of Card Activation;

(collectively, the “Campaign Period”)

- Card Activation means;
  - For application with ICBC Macau in Macau SAR, date of Card Activation means the date the cardholder collects the physical ICBC Sands Lifestyle Mastercard; and
  - For application with ICBC (Asia) in Hong Kong SAR, date of Card Activation means the date the cardholder activates the ICBC Sands Lifestyle Mastercard.

### ELIGIBILITY

- This Campaign is open to any individual<sup>A</sup> who based on the Campaign Period, applies and activates any one of the following ICBC Sands Lifestyle Mastercard(s) (the ‘Participating Cards’):

ICBC SANDS LIFESTYLE MASTERCARD ‘PLATINUM’	ICBC SANDS LIFESTYLE MASTERCARD ‘WORLD’
 <p style="text-align: center;">(Macau)</p>	 <p style="text-align: center;">(Macau)</p>
 <p style="text-align: center;">(Hong Kong)</p>	 <p style="text-align: center;">(Hong Kong)</p>

- a. On application with ICBC Macau in Macau SAR, both principal and supplementary cardholders are qualified for this Campaign; and
- b. On application with ICBC (Asia) in Hong Kong SAR, only principal cardholder is qualified for this Campaign.

^Refers to individual who has never owned any ICBC Sands Lifestyle Mastercard(s) (including Principal and Supplementary card) or participated in or enjoy any Sands Lifestyle welcome offer/introductory offer campaigns in the past prior to the date of application for ICBC Sands Lifestyle Mastercard under this Campaign.

- 5. The cardholder must, based on the Campaign Period, apply for any of the Participating Cards, and activate his/her newly approved Participating Card; and successfully completed Sands Lifestyle online account set up within the first three (3) months, otherwise the qualification for the Welcome Offer shall be forfeited.

(collectively, the “Eligible Cardholder”)

- 6. The cardholder must, within the Welcome Period, make eligible spend transaction(s) up to the stipulated amount to qualify for the Welcome Offer.
- 7. The eligible spend transactions are those that are charged to the Participating Card(s); and
  - a. includes: domestic and overseas retail transactions (including online transactions);
  - a. excludes: cash advances, balance transfer, cash installment loan amount/ tax loan and personal loan amount/merchant installment loan amount and the repayment amount, reload/ transfer of e-wallet (includes but not limited to Alipay, PayMe, Tap & Go and WeChat Pay), donations, purchase of casino chips, gambling transactions, unauthorized transactions, all payment type (including but not limited to card account's fees, cash installment, any financial charges , late charges, all account service charges, settlement through online personal banking service or ATM for insurance payment or utilities bills, tax payment, payment for MPF contribution, or other categories determined by the card issuing bank(s) from time to time);

(the “Eligible Spend”)

**CAMPAIGN OFFERS**

- 8. There are two (2) separate and distinct Welcome Offers under this Campaign. Each offer has its own Spend Criterion to be fulfilled as detailed below:

**Welcome Offer 1**

OFFER DETAILS	ELIGIBLE SPEND CRITERION
<p>Two (2) Round-trip Cotai Water Jet Cotai First Ferry Tickets (valid for travel between Macao SAR and Hong Kong SAR – city routes only);</p> <p>and a choice of one of the following:</p> <p>MOP300 Dining Voucher (valid for spend at selected F&amp;B outlets within Sands Resorts Macao);</p> <p>Or</p> <p>Two (2) admission tickets to teamLab (valid for use at Sands Resorts Macao)</p>	<p>MOP 18,000 (Cardholders of ICBC Macau)</p> <p>HKD 18,000 (Cardholders of ICBC Asia)</p>

**Welcome Offer 2**

OFFER DETAILS	ELIGIBLE SPEND CRITERION
<p>One (1) night stay at The Venetian Macao or The Parisian Macao (valid for weekdays stay only, between Sunday and Thursday);</p> <p style="text-align: center;">and</p> <p>Two (2) Round-trip Cotai Water Jet Cotai First Ferry Tickets (valid for travel between Macao SAR and Hong Kong SAR – city routes only);</p> <p style="text-align: center;">and a choice of one of the following:</p> <p style="text-align: center;">MOP300 Dining Voucher (valid for spend at selected F&amp;B outlets within Sands Resorts Macao);</p> <p style="text-align: center;">Or</p> <p style="text-align: center;">Two (2) admission tickets to teamLab (valid for use at Sands Resorts Macao)</p>	<p>MOP 48,000 (Cardholders of ICBC Macau)</p> <p>HKD 48,000 (Cardholders of ICBC Asia)</p>

9. Subject to the Eligibility, each Eligible Cardholder is only entitled to receive one (1) Welcome Offer, either Welcome Offer 1 or Welcome Offer 2, based on his/her fulfilment on the Eligible Spend Criterion.
10. Upon fulfilling the Eligible Spend Criterion, the Eligible Cardholder will receive a congratulatory email notification, via registered email address during the registration to Sands Lifestyle, within one (1) week after the first three (3) months.
11. The congratulatory email contains the unique voucher codes and instructions to redeem the Welcome Offer.
12. The Welcome Offer must be redeemed within three (3) months upon receiving the congratulatory email, and:
  - a. the ferry tickets are valid for use within 45 days from the redemption date;
  - b. the dining vouchers or admission tickets to teamLab are valid for use within 7 days from the redemption date; and
  - c. the booking for the hotel stay must be made at least 7 days prior to check-in date which must be within 3 months upon receiving the congratulatory email.
13. All unused Welcome Offer exceeding three (3) months from the date of receiving the congratulatory email shall be forfeited.

#### **CAMPAIGN TERMS & CONDITIONS**

14. During the Promotion Period and at the time of Welcome Offer redemption, the Eligible Cardholder's Participating Card must not be delinquent, closed, and/or invalid/inactive, dormant or cancelled within Sands Lifestyle, ICBC Macau and ICBC Asia's definition. Otherwise, they will be disqualified from receiving and redemption of the Welcome Offer from this Campaign.
15. The Welcome Offer is not transferable and cannot be exchanged for cash, credit or any kind.
16. Sands Lifestyle reserves the right, at its sole discretion, to substitute the Welcome Offer with any other item of similar value at any time with three (3) days prior notice.
17. Sands Lifestyle reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions at any time. The amended Terms and Conditions shall prevail over any provisions or representations contained in any other promotional materials advertising this Campaign.

18. Sands Lifestyle may use any of the following modes to communicate notices in relation to this Campaign to the Eligible Cardholder:
  - a. individual notice to the Eligible Cardholder (whether by written notice or via electronic means) sent to the Eligible Cardholder's latest mailing address/email address as maintained in Sands Lifestyle, ICBC Macau or ICBC Asia's records;
  - b. press advertisements;
  - c. notice in the Eligible Cardholder's credit card statement(s) or composite statement;
  - d. display at its business premises; or
  - e. notice on Sands Lifestyle, ICBC Macau or ICBC Asia's website(s).
19. This Campaign T&Cs are in addition to Membership T&Cs of which the respective Members are a part of and which regulate the provision of Sands Lifestyle. In the event of inconsistency between this Campaign T&Cs and any of the aforementioned terms and conditions, this Campaign T&Cs shall prevail insofar as they apply to this Campaign.
20. Sands Lifestyle reserves the right to cancel, terminate or suspend this Campaign at any time. For the avoidance of doubt, cancellation, termination or suspension by Sands Lifestyle of this Campaign shall not entitle the Eligible Cardholder to any claim or compensation against Sands Lifestyle for any and all losses or damages suffered or incurred by the Eligible Cardholder as a direct or indirect result of the act of cancellation, termination or suspension.
21. The Eligible Cardholder shall be personally responsible for all taxes, rates, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to this Campaign.
22. Sands Lifestyle's decision on all matters relating to this Campaign shall be final and binding.
23. By participating in this Campaign, the Member agrees to be bound by this Campaign T&Cs and the decisions of Sands Lifestyle.

## **WELCOME OFFER REDEMPTION AND OTHER TERMS & CONDITIONS**

### **1. Two (2) Round Trip Cotai Water Jet Cotai First Tickets**

- a. To redeem the ferry tickets, the Eligible Cardholders must present the congratulatory email containing the ferry voucher codes along with corresponding ICBC Sands Lifestyle Mastercard and a matching valid photo ID at any locations below:
  - Shop 305D, Shun Tak Centre, Sheung Wan, Hong Kong;
  - Macau Taipa Ferry Terminal Cotai Water Jet Ticketing Counter (Counter 1-12, Level 2);
  - Cotai Travel (Shop 612, Level 3, The Venetian Macao)
  - Cotai Travel (Shop 1030, Sands Cotai Central)
  - Cotai Travel (Shop 107, The Parisian Macao)
- b. The ferry voucher codes must be redeemed within three (3) months upon receiving the congratulatory email and for sailings occurring within forty-five (45) days from the redemption date.
- c. The unique voucher codes are applicable to redeem ferry tickets for sailing from Hong Kong to Macau and Macau to Hong Kong city routes. (Not applicable for HK International Airport route).
- d. The ferry voucher codes are applicable for Cotai First ferry tickets only.
- e. The ferry voucher codes must be redeemed at the same time and cannot be issued separately.
- f. The ferry voucher codes must be exchanged for a valid ferry ticket at least 30 minutes prior to the scheduled time of departure at the ticket office(s) printed on the voucher.
- g. This ferry voucher codes are non-transferable, non-refundable, and it cannot be replaced when lost or stolen.
- h. The ferry voucher codes are not redeemable for cash.
- i. Change or cancellation cannot be made once the ferry voucher codes are exchanged for valid ferry tickets.

- j. Issuance of ferry tickets are subject to seat availability at the time of exchange.
- k. The ferry voucher codes are not applicable to some sailings & dates. Details are subject to the Company's notice or Company's website.
- l. The ferry voucher codes are subject to black-out dates and not applicable for sailing from January 25, 2020 to January 28, 2020 and from April 10, 2020 to April 13, 2020.
- m. The ferry voucher codes are void if damaged or altered without the authorization of the Company.
- n. Usage of the ferry voucher codes are subject to the Terms & Conditions of carriage of passengers and luggage of Cotai Water Jet.
- o. Cotai Water Jet reserves the right to limit the number of exchange tickets on each ferry service and to terminate this service without prior notice.
- p. Cotai Water Jet reserves the right to make all final decisions in case of dispute.
- q. If you have any question regarding the redemption of ferry voucher codes, you may contact the Cotai Water Jet hotline at +852 2359 9990 (Hong Kong) / +853 2885 0595 (Macau).

## **2. MOP 300 Dining Voucher**

- a. To redeem the dining vouchers, the Eligible Cardholders must present the congratulatory email containing the dining voucher code along with corresponding ICBC Sands Lifestyle Mastercard and a matching valid photo ID at any of the following Mall Concierge desks:
  - The Venetian Macao – St. Mark's Square, Shoppes at Venetian, near Shop 808
  - The Parisian Macao – Level 5, Shoppes at Parisian, near Shop 517a
  - Sands Cotai Central – Level 2, Shoppes at Cotai Central, near Shop 2033
- b. The dining voucher code must be redeemed within three (3) months upon receiving the congratulatory email and the dining vouchers must be used within seven (7) days from the redemption date.
- c. The dining voucher is non-transferable, non-refundable, and non-redeemable for cash or any other products or services.
- d. Any lost dining vouchers cannot be re-issued and are non-refundable.
- e. The dining vouchers can only be used at the following restaurants or lounges:
  - Sands® Macao: Moonlight Noodle House, 888 Food Court, 888 Buffet, Golden Court, Copa Steakhouse, Xanadu Lounge
  - The Venetian® Macao: Bambu, Canton, Imperial House Dim Sum, Red Dragon Noodles, Portofino, North, Golden Peacock
  - The Plaza™ Macao: Ping Restaurant
  - Sands® Cotai Central: Chiado, Rice Empire, North, Southern Kitchen, Tastes, Crystal Jade La Mian Xiao Long Bao.
  - Conrad Macao, Cotai Strip: Grand Orbit, Dynasty 8
  - Sheraton Grand Macao Hotel, Cotai Strip: Feast, Palms, Yum Cha
  - The Parisian Macao: Le Buffet, Crystal Jade La Mian Xiao Long Bao, Market Bistro, Brasserie, Lotus Palace, La Chine, Parisian Pool Bar
  - The St Regis Macao, Cotai Strip: The Manor, The St Regis Bar, The Deck
- f. The dining vouchers cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.
- g. If value of purchase/s is less than the face value of dining voucher, no change will be provided.
- h. The decision of Venetian Macao Limited shall be final in the event of any dispute.

## **3. Two (2) teamLab SuperNature Admission Tickets**

- a. To redeem the teamLab SuperNature admission tickets, the Eligible Cardholders must present the congratulatory email containing the teamLab SuperNature voucher code along with corresponding ICBC Sands Lifestyle Mastercard and a matching valid photo ID at the Ticketing Counter at the Hotel Main Lobby of The Venetian Macao.
- b. The teamLab SuperNature voucher code must be redeemed within three (3) months upon receiving the congratulatory email and for shows occurring within seven (7) days from the redemption date.

- c. When redeeming the admission tickets, the Eligible Cardholders will be asked to select an admission date and the date will be printed on the admission tickets.
- d. Change or cancellation cannot be made once the admission tickets are issued.
- e. Issuance of admission tickets are subject to seat availability at the time of redemption.
- f. The admission tickets are void if damaged or altered without the authorization of the Company.
- i. The admission tickets are non-transferable, non-refundable, and non-redeemable for cash or any other products or services.
- j. Any lost admission tickets cannot be re-issued and are non-refundable.
- k. The decision of Venetian Macau Limited shall be final in the event of any dispute.

**4. One (1) Complimentary Room Night**

- a. To redeem the hotel voucher code, the Eligible Cardholders are required to call the Reservation Hotline at +853 8111 3590 (Macao) or 800 906 325 (Hong Kong Toll Free) and state the hotel voucher code in the email notification, along with corresponding ICBC Sands Lifestyle Mastercard and a matching valid photo ID.
- b. The complimentary room night is only valid for stays between Sunday & Thursday each week. Friday & Saturday redemptions are not permitted.
- c. The complimentary room night is subject to availability and blackout dates apply.
- d. The hotel voucher code must be redeemed, book & stay within three (3) months upon receiving the congratulatory email.
- e. Reservation for the complimentary room night must be made at least one week prior to preferred check-in date.
- f. A confirmation letter will be sent via email upon confirmation of the complimentary room night.
- g. The complimentary room night is non-transferable and non-refundable.
- h. In case of cancellation or no show, it will be considered as having given up the right to claim the complimentary room night and the Eligible Cardholder is not entitled to any payment or compensation from participating hotels.
- i. The complimentary room night is subject to room availability upon reservation and the confirmation letter must be presented upon check-in.
- j. This complimentary room night covers basic room type and rate with applicable taxes. Other incidental charges will be settling by the guest upon check-out.
- k. This complimentary room night is based on single or double occupancy per room. Additional guests staying in the same room are subject to an extra charge as advice at the time of reservation.
- l. The room reservation must be made under the name of the individual registered to Sands Lifestyle using the exact same name as in the Identification Document (Passport or Government ID card). The corresponding ICBC Sands Lifestyle Mastercard must be presented upon check-in, prior to 11:55pm on the stay date.
- m. The complimentary room night redeemed under this promotion may not be resold or transferred. In the case that a room is deemed as resold or transferred, the room will be charged at the hotel's best available rate.
- n. Hotel official check-in and check-out time and all special requests will be subject to hotel availability upon arrival.
- o. In any case of early check-out, neither refund nor future credit/stay will be granted.
- p. Any extension apart from the usage of complimentary room night redemption will be at hotel best available rate and subject to availability.
- q. This promotion cannot be redeemed in conjunction with other promotions and/or privileges.
- r. Participants acknowledge that Las Vegas Sands Corporation (LVSC), ultimate mother company of the Organizer, is headquartered in the United States of America and that any hotels operating under the LVSC portfolio of brands are legally restricted from conducting business with any persons or entities that are designated on the U.S. Department of the Treasury's Office of Foreign Assets Control (OFAC) List of Specially Designated Nationals and Other Blocked Persons (including terrorists and narcotics traffickers) (the "OFAC List"), since LVSC and affiliates could be determined to have derived income, directly or indirectly, from any

such prohibited business activities. The OFAC List can be found by visiting <http://www.treasury.gov/resourcecenter/sanctions/SDNList/Pages/default.aspx>.

Participants represent and warrant that they are currently not on the OFAC List, nor on any similar restricted party listings, including those maintained by other governments pursuant to applicable United Nations, regional or national trade or financial sanctions, nor on the DICJ and/or Internal Barred Patrons' List. Participants on any such list or that are added to such a list during this Contest, are not eligible to participate in the Promotion or shall be disqualified and the Organizer reserve the right to not issue or allow the prizes to be claimed. Participants shall notify the Organizer immediately if are on or are added to any of such lists during the term of this Promotion.

- s. If there is any dispute, Venetian Macau Limited reserves the right to make the final decision.
- t. The English version of these Terms & Conditions shall prevail wherever there is a discrepancy between the English and the Chinese versions.