# **ICBC Sands Lifestyle Mastercard - Member Benefit**

# Stay

## 1. Special Offer on Bed & Breakfast Packages

# (At The Venetian Macao, The Parisian Macao, Conrad Macao and Sands Macao) ("Hotels") <u>Terms & Conditions</u>

- 1. This offer is subject to availability.
- 2. All rates are based on Single and/or Double occupancy.
- 3. To enjoy this offer, guest must settle payment with a valid ICBC Sands Lifestyle Mastercard issued by Industrial and Commercial Bank of China (Macau) Limited (ICBC Macau).
- 4. All reservations, unless guaranteed by deposit or credit card, will be held until Macao local time 6:00pm of proposed arrival date only. If guests fail to provide guarantee or check-in before 6:00pm, Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited (collectively, the "Company") reserves the right to cancel the reservations and release the rooms for resale without prior notice. For reservations guaranteed by credit card, any amendment or cancellation less than 24 hours of arrival and/or no-Show, the total room charge, service charge and government tax for the first night will be imposed as late cancellation charge from credit card on file.
- 5. All reservations are required to guaranteed by deposit or credit card for below dates. The deposit of the entire stay, tax and service charge will be imposed 72 hours prior to arrival. For any amendment or cancellation less than 72 hours of arrival and/or no-show, a charge equivalent to the total packages price plus service charge and government tax will be imposed once No-Show.

New Year	01 Jan, 2025	
Chinese New Year	28 Jan – 03 Feb 2025	
Ching Meng Festival	04 – 05 Apr 2025	
Easter Holiday	17 – 21 Apr 2025	
Labour Day	30 Apr – 05 May 2025	
Dragon Boat Festival	30 May – 01 Jun 2025	
HK SAR Establishment Day	01 Jul 2025	
Mid-Autumn Festival	20 Core 07 Oct 2025	
Chinese National Day	30 Sep – 07 Oct 2025	
Christmas	24 – 28 Dec 2025	
New Year Eve	31 Dec 2025	

- Except for Conrad Macao, cost for an additional guest 12 years old or below is free of charge inclusive of accommodation only. (Conrad Macao, cost for an additional guest 12 years old or below is MOP120+10% service charge and 5% government tax per person per night inclusive of daily breakfast or MOP100 Dining Credit).
- Except for Conrad Macao, cost for an additional guest 13 years old or above is MOP 350++ per person per night inclusive of daily breakfast. (Conrad Macao, cost for an additional guest 13 years or above is MOP550 + 10% service charge and 5% government tax per person per night inclusive of daily breakfast or MOP200 Dinning Credit.)
- 8. Company reserves the right to release the rooms for resale without prior notice if the credit card is invalid.
- 9. Rates are based upon the length of stay of the guests. If guests alter the arrival or departure dates, rates are subject to change.
- 10. Any extension of stay after initial booking is confirmed, will be subject to availability and will be at hotel's flexible rate.
- 11. At least one occupant of the room must be 18 years old or above.

- 12. Rates are in HKD/MOP and subject to 10% service charge and 5% government tax.
- 13. Guests will be responsible for all charges made to their stay.
- 14. Unused packages offer cannot be reimbursed or redeemed for cash either in full or in part.
- 15. No tables may be reserved prior to breakfast. This is on a first-come, first-served basis.
- 16. This offer cannot be used in conjunction with other promotional offers.
- 17. All guests must be registered upon check-in and present a valid identification card, passport, travel document or other document accepted for migration control purposes, along with a valid stay visa or evidence of being legally allowed to stay in Macau throughout the entire stay in the hotel (such as Slip of Authorization to Stay).
- 18. Check in time is from 3:00pm; Check out time is up to 11:00am.
- 19. By purchasing the packages, guests confirm their agreement with the privacy policy as stated on <a href="http://en.sandsresortsmacao.com/policy">http://en.sandsresortsmacao.com/policy</a> ("Privacy Notice").
- 20. Guest hereby expressly acknowledges and provides consent for his/her personal data be collected, used, and shared as described herein and in the Privacy Notice. Guests authorize Company to collect, use, store and process, automatically or manually, all personal data he/she provides Company during his/her purchase (including Guests' name, email address and any data related with his/her purchase of the packages) (hereinafter the "Data"), for the purposes of the promotion and for direct marketing purposes (in respect of Company's news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, Guest also expressly authorizes Company to share and disclose, in confidentiality, his/her Data with Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to Company's privacy policy, for the above said purposes and so that Guest may be provided with more consistent and personalized experiences across Sands' properties. Guest acknowledges that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where Company, LVSC, SCL, MBS, affiliates and third-party service providers are incorporated may have different data privacy laws and protections. Company will comply with the applicable requirements under the Laws of the People's Republic of China and the Macau Special Administrative Region on crossborder transfer of personal data, and will implement appropriate safeguards. Guest has the right to view his/her personal data, requests additional information about its storage and processing, requires any necessary amendments, withdraws the consent herein or simply opt-out from receiving direct marketing materials from Company. Guest can cease receiving such commercial and marketing communications, or to change, remove or review the information provided anytime by either writing to Company at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao, Executive Offices – L2, Taipa, Macao or by emailing Company at privacy@sands.com.mo. Guest's personal data will be kept during his/her purchase and for marketing purposes for the period of time that Venetian Macau Limited is a party to the concession contract for the operation of casino games of chance in the Macao Special Administrative Region is in force.
- 21. Guest agrees to release, discharge and hold Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the packages, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the packages, or the promotion thereof in all media now known or hereafter devised.
- 22. Company reserves the right to change the Terms and Conditions at any time without prior notice.

- 23. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version will prevail.
- 24. In case of dispute, the decision of Company shall be final.
- 2. Enjoy Early Check-in at 12pm & Late Check-out at 2pm and Complimentary Room Upgrade (At The Venetian Macao, The Parisian Macao, Conrad Macao & Sands Macao) Terms & Conditions
  - 1. To enjoy this offer, cardholders need to present ICBC Sands Lifestyle Mastercard upon check in.
  - 2. This offer is subject to availability.

## **Dine & Shop**

#### 1. Discount at Participating Restaurants within Sands Resorts Macao

#### Terms & Conditions

- 1. To enjoy this offer, cardholder needs to settle the payment with ICBC Sands Lifestyle Mastercard Card.
- 2. All prices are subject to an additional 10% service charge and tax, based on the original price.
- 3. Only one discount can be applied per transaction. Discount is only applicable to transaction with maximum 20 pax.
- 4. This offer is subject to availability at the time of booking or purchase and the operational hour of participating restaurants.
- 5. Unless otherwise specified, this offer cannot be used in conjunction with other promotions, discounts, cash coupons, gift certificates, spending credits and points (including Rewards Dollar).
- 6. Please refer to Sands Lifestyle Website <u>https://icbc-en.sandslifestyle.com/member-benefits/dining.html</u> for the full list of Participating Restaurants.
- 7. In case of any dispute, the decision of Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited is final.

#### 2. Enjoy exclusive one-time birthday discount with Sands Resorts Macao

#### Terms & Conditions

- 1. ICBC Sands Lifestyle Credit Card Cardholder ("Cardholder") can enjoy the Birthday Offer during their birthday month.
- 2. The Birthday Offer is applicable to valid and eligible ICBC Sands Lifestyle Platinum Mastercard and ICBC Sands Lifestyle World Mastercard Cardholders issued by ICBC (Macau) only.
- 3. The Birthday Offer becomes available from the following month upon successful activation of the ICBC Sands Lifestyle Credit Card.
- 4. The Birthday Offer is applicable to designated Sands Resorts Macao F&B outlets only.
- 5. To enjoy the birthday discount offer ("Offer"), Cardholder needs to present the valid Birthday Offer SMS to F&B staff upon arrival and settle the payment with their valid ICBC Sands Lifestyle Credit Card, and Cardholder must be one of the guests using the Offer.
- 6. Offer is subject to restaurant availability at the time of booking and operation, advance reservation is recommended. Please check with respective restaurants for more details. Offer is subject to changes without prior notice.
- 7. Each Cardholder can enjoy the Offer once by presenting the Birthday Offer SMS. Offer only applies to one table per transaction. Any split receipts for the same transaction will not accepted.
- 8. Offer is subject to service charge and tax.
- 9. Birthday Offer is non-transferable, cannot be exchanged for cash or any other goods, and cannot be used in conjunction with any other offers or promotions.
- 10. Please refer to the link <u>here</u> for full list of designated restaurants.
- 11. In case of any dispute, Company reserves the right of final decision.

# 3. Earn 3x Points at Participating Retailers within Sands Shoppes

# Terms & Conditions

- 1. Cardholders must spend with the physical ICBC Sands Lifestyle Mastercard at Sands Lifestyle participating retailers to earn 3x Points.
- 2. Please refer to Sands Lifestyle Website <u>https://icbc-en.sandslifestyle.com/rewards.html</u> for the full list of Participating Retailers.

# **Entertainment & Activities**

#### 1. Discount on SPA Treatments (At V SPA Le SPA'tique Bodhi Spa Sands Spa and T

# (At V SPA, Le SPA'tique, Bodhi Spa, Sands Spa and The Spa at The St. Regis Macao) Terms & Conditions

- 1. This offer only apply on selected Massage Element and advance reservation is required.
- 2. Guests should allow at least a 6-hour notice of cancellation, bookings will be held for 15 minutes and will then be subject to cancellation without prior notice.
- 3. All treatment prices shown in the SPA menu / price list are subject to 5% government tax.
- 4. Advance reservation for this offer can be made via telephone or in person:
  - The Venetian Macao V SPA: +853 8118 7291
  - The Parisian Macao Le SPA' tique: +853 8111 1221
  - Conrad Macao Bodhi Spa: +853 8113 6188
  - Sands Macao Sands SPA: +853 8983 8890
  - St. Regis Macao The Spa at The St. Regis Macao: +853 8113 4949
- 5. To enjoy this offer, the payment must be made with an ICBC Sands Lifestyle Mastercard.
- 6. This offer is subject to availability at the time of booking or purchase.
- 7. This offer is subject to standard Spa Terms & Conditions.

# 2. Discount on Recreation Facilities

# (At Qube, Qube Kingdom and Eiffel Tower)

# Terms & Conditions

- 1. The purchase of admission tickets can be made directly at Qube, Qube Kingdom & Eiffel Tower.
- 2. This offer is limited to four (4) tickets per cardholder per day and it is not applicable on Birthday Party Package.
- 3. To enjoy this offer, the payment must be made with a valid ICBC Sands Lifestyle Mastercard.
- 4. This offer is subject to availability at the time of booking or purchase.
- 5. The below black-out dates apply for,
  - Qube and Qube Kingdom:
    - January 01, January 28 February 09, April 04 06, April 18 21, May 01 04, May 30 June 01, July 01 August 31, October 01 07 and December 20 31, 2025.
  - Eiffel Tower:

January 01 – 05, January 28 – February 09, April 04 – 06, April 18 – 21, May 01 – 04, May 30 – June 01, July 01 – August 31, October 01 – 12, December 20 – 31, 2025.

- 6. This offer cannot be used in conjunction with any other offers or promotions.
- 7. This offer is subject to relative standard Terms & Conditions.

# 3. Discount on teamLab SuperNature Macao

# Terms & Conditions

1. Guest who purchase teamLab SuperNature Macao admission tickets ("Tickets") and fully settle with a valid ICBC Sands Lifestyle Mastercard, can enjoy discount off on the ticket ("Offer").

- This Offer can only be applied to teamLab regular price of Adult and Child Regular Admission Tickets for a maximum of four (4) Tickets for each cardholder per day. Family package and teamLab SuperNature Macao add-on experiences are not applicable.
- 3. The purchase of Tickets can be settled with valid physical ICBC Sands Lifestyle Mastercard at teamLab SuperNature Macao ticketing counter or Cotai Ticketing Website.
- 4. For online purchase via Cotai Ticketing Website, please select "ICBC Sands Lifestyle Mastercard Cardholders Adult / Child" under ticket type and settle with valid ICBC Sands Lifestyle Mastercard to apply for the Offer. Cardholders are required to present the corresponding physical ICBC Sands Lifestyle Mastercard and valid personal identification document upon Ticket collection, for more detail, please click here.
- 5. No refund or exchange for Tickets is granted unless the Exhibition is postponed or cancelled.
- 6. This Offers is subject to availability at the time of booking or purchasing.
- 7. This Offer cannot be used in conjunction with any other offers or promotions.
- Respective terms and conditions of the teamLab SuperNature Macao shall apply. For details, latest ticket pricing updates, schedule and dark day, please click here to visit the teamLab SuperNature Macao official website.

# 4. Enjoy Discounts on Selected Shows and Concerts

## Terms & Conditions

- 1. This offer is subject to availability at the time of booking and purchase.
- 2. This offer is limited to four (4) tickets per cardholder per day.
- 3. To enjoy this offer, the payment must be made with an ICBC Sands Lifestyle Mastercard.
- 4. This offer cannot be used in conjunction with any other offers or promotions.
- 5. Tickets purchase through Cotai Ticketing website <u>https://en.cotaiticketing.com</u> or in person at the Box Office
  - The Venetian<sup>®</sup> Macao Cotai Arena Box Office (West Lobby)

# Travel

# 1. Discount on Cotai Water Jet Cotai Class & Cotai First Tickets (City Routes Only)

# Terms & Conditions

1. To enjoy this offer, cardholders must present their ICBC Sands Lifestyle Mastercard at the designated ticket counters to purchase the Cotai First and / or Cotai Class tickets for City Routes (Macau Taipa Ferry Terminal to/from Hong Kong Macau Ferry Terminal). Offer Details as below:

	ICBC Sands Lifestyle	ICBC Sands Lifestyle
	Platinum Mastercard	World Mastercard
Cotai Class	15%	20%
Cotai First	15%	20%

- 2. This offer is valid from January 1, 2025 to December 31, 2025.
- 3. This offer is only applicable to below designated Cotai Water Jet ticketing counters.
- 4. This offer only applies to the City Routes (Macau Taipa Ferry Terminal to/from Hong Kong Macau Ferry Terminal) which are operated Cotai Ferry Company Limited.
- 5. This offer is not applicable to purchase VIP cabin tickets.
- 6. Cardholder can purchase a maximum of four (4) single trip of discounted tickets with each ICBC Sands Lifestyle Mastercard per day.
- 7. Cardholder and the additional guest must arrive the gate together and travel on the same ferry schedule. There is no restriction on the age of the additional guest.
- 8. All sailings must be completed on or before 31 December, 2025.

- 9. The following blackout dates apply: January 29 February 02, April 18 21, and December 24 28, 2025.
- 10. This offer is on a first come first serve basis and subject to seat availability at the time of purchase.
- 11. This offer cannot be used in conjunction with other promotions, discounts and offers.
- 12. This offer is not applicable to the purchase of E-tickets and E-vouchers.
- 13. No change, cancellation or refund is valid once ferry ticket is issued.
- 14. Cotai Ferry Company Limited will not be responsible for any lost or stolen ticket, and no reissuance of ferry ticket will be entertained.
- 15. All ferry tickets which are altered or damaged will be void.
- 16. Cotai Ferry Company Limited reserves the right to change, pause or terminate this offer and/or these Terms and Conditions at any time without prior notice.
- 17. In case of any dispute related to or in connection with this offer and/or these Terms & Conditions, Cotai Ferry Company Limited reserves the right to make the final decision.
- 18. This offer is subject to the Terms & Conditions of Carriage of Passengers and Luggage.
- 19. The English version of these Terms & Conditions shall prevail in case of discrepancy between the English and Chinese versions.

Designated Cotai Water Jet ticketing counters:

- Hong Kong Macau Ferry Terminal Cotai Water Jet Ticketing Office (Shop 303B, 3rd Floor, Shun Tak Centre, Sheung Wan, Hong Kong)
- Macau Taipa Ferry Terminal Cotai Water Jet Ticketing Office (Second Floor, Macau Taipa Ferry Terminal, Counters 1 to 12)
- The Venetian Macao Cotai Travel (Shop 612, Level 3, The Venetian Macao)
- The Londoner Macao Cotai Travel (Shop 1030, Level 1, The Londoner Macao)
- The Parisian Macao Cotai Travel (Shop 107, Level 1, The Parisian Macao)

# 2. One Bus Ticket Discount Offer

# Terms & Conditions

- 1. Guest should use his / her ICBC Sands Lifestyle Mastercard upon purchasing.
- 2. This offer only applies to tickets purchased at the One Bus ticket counters:
  - Cotai Travel, The Venetian Macao (Shop 612, Level 3)
  - Cotai Travel, The Parisian Macao (Shop 107, G/F)
  - Cotai Travel, The Londoner Macao (Shop 1030, Level 1)
  - > One Bus Jordan Ticket Counter, Shop B, G/F, The Lodge, 535 Canton Road, Jordan, Kowloon
- 3. Cardholder can purchase maximum of four (4) one-way tickets or two (2) sets of round-trip tickets with each ICBC Sands Lifestyle Mastercard.
- 4. No changes, cancellation or refund is valid once bus ticket is issued.
- 5. Cardholder and the additional guest must travel together.
- 6. This offer is valid until December 31, 2025. All trips must be completed on or before December 31, 2025.
- 7. One Bus reserves the right to change, pause or terminate this offer without prior notice. reserves the final decision right for any amendments and dispute.

# Each of the above member benefits are bound by the following terms:

- 1. Venetian Cotai Limited, Venetian Macau Limited and Venetian Orient Limited reserve the right to change or terminate this Offer or the Terms and Conditions at any time without prior notice.
- 2. Venetian Cotai Limited, Venetian Macau Limited and Venetian Orient Limited reserve the right of final decision on all disputes.