

Terms & Conditions

General Terms and Conditions

1. Offers are redeemable by presenting the followings:
 - a. Valid Air Macau or code-sharing airline boarding pass with “NX” flight number printed (within seven (7) days upon arrival to Macau (MFM) as destination) (“Boarding Pass”); and
 - b. Identity document for verification (printed name must be identical to the Boarding Pass).
2. Physical and original Boarding Pass is required for any redemption of offers. Self-printed, copied or electronic boarding pass will not be accepted.
3. Any Boarding Pass that has been mutilated, altered, hand printed, forged, water damaged, manipulated or tampered with in any way, or that contains any computer programming, printing, mechanical or typographical error, will not be accepted.
4. Guests are required to provide original identity document (passport, Chinese Entry Permit to Hong Kong/Macao, or Hong Kong/Macao Resident Card) in person for verification purpose during the redemption of offer.
5. Each guest is limited to one-time redemption per Boarding Pass only for each offer. Boarding Pass will be stamped after redemption.
6. All Boarding Pass offers are subject to daily availability and black-out dates apply.
7. By redeeming any offers, guests confirm their agreement with the privacy policy of Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited (individually and collectively, “Company”) as stated on [Privacy Notice | Official Site of Sands Resorts Cotai Strip Macao](#) (“Privacy Notice”).
8. By redeeming any offers, guest hereby expressly acknowledges and provides consent for his/her personal data be collected, used, and shared as described herein and in the Privacy Notice. Guest authorizes Company to collect, use, store and process, automatically or manually, the personal data he/she provides Company during his/her participation in this Campaign (including name, flight number, date, seat number, boarding pass code and any data related with his/her participation in this Campaign) (hereinafter the “Data”), for the purpose of prize redemption. In addition, guest also expressly authorizes Company and its affiliates (“Sands”) to share the Data and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to Company’s privacy policy. Guest acknowledges that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where Sands and third-party service providers are incorporated may have different data privacy laws and protections from the data privacy laws and protections in place in the jurisdiction where the guest is located. Company will comply with the applicable requirements under the Laws of the Macao Special Administrative Region on cross-border transfer of personal data, and will implement appropriate safeguards. Guest has the right to view his/her personal data, request additional information about its storage and processing, require any necessary amendments, withdraw the consent herein. Guest can change, remove or review the information provided anytime by either writing to Company at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao, Executive Offices – L2, Taipa, Macao or by emailing Company at privacy@sands.com.mo. The Data will be retained for as long as legally required and in accordance with Company data retention and classification policies. Company takes appropriate technical and organizational measures to protect Data against unauthorized or unlawful processing, accidental loss, destruction, or damage.

9. In case of dispute, the decision of the Company shall be final.
10. Employees of the Company and any of its affiliates are not eligible for this offer.
11. The Company reserves the right to change or modify these General Terms and Conditions and other associated terms and conditions, disqualify a participant, or change, withdraw or discontinue these offers at any time without prior notice.
12. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these General Terms and Conditions.

20% off on teamLab SuperNature Macao admission ticket

1. This offer can be redeemed at teamLab SuperNature Macao ("teamLab") box office, Cotai Expo, Level 3, The Venetian Macao.
2. Each Boarding Pass can only be used for a maximum of four (4) regular-priced Adult and Child Admission tickets. Add-on experience is not applicable for this offer.
3. teamLab ticket is only valid on the date purchased.
4. teamLab is for admission from 11:00 AM to 07:00 PM, Monday to Sunday. Last entry is 45 minutes prior to the closing time.
5. This offer is not applicable for dark dates. For dark dates schedule, important updates, additional terms and conditions of teamLab, please visit Cotai Ticketing official website: [teamLab SuperNature Macao - Admission Ticket](#) or contact +853 2882 8818 for more information. Dark dates are subject to change without any notice.
6. Unused ticket cannot be reimbursed or redeemed for cash in full or in part.
7. This offer cannot be used in conjunction with other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).

MOP 200 Spa Credit

1. MOP200 Spa Credit ("Spa Credit") is valid for the following participating spa:
2. V SPA, The Venetian Macao vspa@sands.com.mo +853 8118 7291
3. Spa Credit is only valid for the individual whose name is printed on the Air Macau boarding pass. The original boarding pass must be presented before treatment.
4. Advance booking is recommended and subject to availability. The use of Spa Credit must be mentioned upon reservation and at the Spa prior to treatment.
5. Unused Spa Credit will be forfeited.
6. Spa Credit cannot be resold and is neither exchangeable, refundable, nor convertible to cash.
7. Each Boarding Pass is limited to one-time (1) redemption to any 60 mins or higher a la carte Spa body/foot massage treatment services.
8. Spa Credit cannot be used in conjunction with other promotion, discount offers, gift vouchers, cash coupons, associated benefits, credits and points (including Rewards Dollars).
9. Spa Credit is not applicable on the following blackout dates: February 17-28, April 3-7, May 1-7, October 1-7, 2026.
10. All cancellations and amendments must be made six (6) hours before arrival.
11. 5% government tax is applied based on a la carte price.

12. Company reserves the right to revise or change these Terms and Conditions or cancel this offer at any time without notice.
13. In case of dispute, the decision of Company shall be final.
14. The English version of these Terms and Conditions shall prevail in case of discrepancy between the English and Chinese versions.

MOP100 Dining Voucher

1. MOP100 Dining Voucher ("Dining Voucher") can be redeemed at The Londoner Macao's Sands Lifestyle Counter, Shoppes at Londoner Level 1. Please refer to the official website for Sands Lifestyle Counter operation hours.
2. Dining Voucher is applicable at below selected participating outlets, which are subject to change without prior notice:
<https://www.sandsrewards.com/promotions/welcome-dining-voucher.html>
3. Dining Voucher is available on a first come, first served basis, while stock lasts, and is only available for redemption for the first thirty-five (35) guests with original Boarding Pass daily.
4. Expiry date is stated on the Dining Voucher.
5. Unused Dining Voucher cannot be reimbursed or redeemed for cash in full or in part.
6. Dining Voucher is subject to availability and operation hours of the restaurants. Please scan the QR code or contact the respective restaurants via reservation hotline for latest updates on operation hours.
7. All prices are subject to 10% service charge, as calculated with the original price.
8. For every spending of MOP500 (original price before service charge), one (1) Dining Voucher can be used. Each Dining Voucher can only be used once.
9. Maximum of two (2) Dining Vouchers can be used in one transaction.
10. Guest shall present the Dining Voucher to staff when seated.
11. Dining Voucher cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons and Rewards Dollars.
12. Dining Voucher is not applicable for minimum consumption items.
13. Dining Voucher is not redeemable for cash and cannot be changed or exchanged for other items.
14. Dining Voucher cannot be resold.
15. No changes and refunds once the transaction is completed.
16. Company and respective restaurants reserve the right to amend and change any applicable terms and conditions, and terminate this offer or the use of the Dining Voucher, at any time, without prior notice.
17. If there is any dispute, the Company reserves the right to make the final decision.
18. If there is any inconsistency or conflict between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Sands Resorts Macao exquisite gift

1. Sands Resorts Macao exquisite gift ("Gift") can be redeemed at Sands Lifestyle Counter, The Parisian Macao, Level 1.
2. Gift is available on a first-come, first-served basis, while stock lasts, and is only available for redemption for the first thirty-five (35) guests with Boarding Pass daily.
3. Company reserves the right to change and stop the redemption of Gift without prior notice.
4. Once Gift is redeemed, Company will not be responsible for any lost, damaged, battery malfunction, out of battery or stolen Gift.
5. Guests may not dissent to the Gift given out by Company. Gift may not be transferred, resold, or exchanged for cash or other goods.

6. In case of dispute, the decision of Company shall be final.
7. If there is any inconsistency or conflict between the English and Chinese versions of these terms and conditions, the English version shall prevail.