

Terms & Conditions

General Terms and Conditions

1. Offers are redeemable by presenting the followings:
 - a. Valid Air Macau or code-sharing airline boarding pass with “NX” flight number printed (7 days upon arrival to Macao (MFM) as destination) (“Boarding Pass”).
 - b. Passport or ID for verification (printed name must be identical to the boarding pass).
2. Physical Boarding Pass is required for any redemption activities under this campaign. Self-printed and copied boarding pass will not be accepted.
3. Guests are required to provide proof of original ID (passport, Chinese Entry Permit to Hong Kong/Macao, or Hong Kong/Macao Resident Card) in person for verification purpose during the redemption of offer.
4. Each guest is limited to one-time redemption per Boarding Pass only for each offer.
5. All Boarding Pass offers are subject to daily availability and black-out dates apply.
6. In case of dispute, the decision of Venetian Cotai Limited and Venetian Orient Limited (hereinafter, individually and collectively referred to as the “Company”) shall be final.
7. Employees of the Company and any of its affiliates are not eligible for this offer.
8. The Company reserves the right to change or modify this offer or associated terms and conditions at any time without prior notice.
9. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these General Terms and Conditions.

20% Off on teamLab SuperNature Macao Admission Ticket

1. Offer can be redeemed at teamLab SuperNature Macao box office, Cotai Expo, Level 3, The Venetian Macao.
2. This offer can only be applied to regular price adult and child tickets for a maximum of four (4) tickets. Family package is not applicable.
3. teamLab SuperNature Macao ticket is only valid on the date purchased.
4. teamLab SuperNature Macao is for admission from 11:00 AM to 7:00 PM, Monday to Sunday. Last entry is 45 minutes prior to the closing time.
5. Discount offer is not applicable for blackout dates. For blackout dates, important updates, additional terms and conditions of teamLab SuperNature Macao, please visit Cotai Ticketing official website or contact +853 2882 8818 for more information.
6. Unused tickets cannot be reimbursed or redeemed for cash in full or in part.

10% Off on Qube Kingdom Admission Ticket

1. Offer can be redeemed at Qube Kingdom, Level 6, The Parisian Macao.
2. Redemption locations operation hours are shown on official website.
3. Offer cannot be reimbursed or redeemed for cash in full or in part.
4. Each boarding pass is only applicable to one (1) child's admission ticket on 10% discount.
5. This offer cannot be used in conjunction with other promotional offers.
6. All guests are required to wear socks to enter Qube Kingdom.
7. Qube Kingdom admission tickets redeemed by Boarding Pass offers are not applicable on Public Holidays and Premium Days: 29th – 31st March, 4th – 7th April, 1st – 5th May, 8th – 10th June, 2024
8. Venetian Cotai Limited ("VCL") reserves the right to amend any Terms and Conditions stated herein without advance notice.
9. All matters and disputes will be subject to the final decision of VCL.
10. Guests accepting this offer agree to abide by all Terms and Conditions as published and amended by VCL.

MOP100 Dining Voucher

1. MOP100 Dining Voucher ("Dining Voucher") can be redeemed at Sands Lifestyle Counter, Level 1, The Parisian Macao.
2. Sands Lifestyle Counter operation hours are shown on official website.
3. Dining Voucher is available on a first come, first served basis, while stocks last and is only available for redemption for the first thirty-five (35) guests daily.
4. Dining Voucher is applicable at below selected participating outlets and participating outlets which are subject to change without prior notice:
<https://www.sandsrewards.com/promotions/welcome-dining-voucher.html>
5. Expiry date is stated on the Dining Voucher.
6. Unused Dining Voucher cannot be reimbursed or redeemed for cash in full or in part.
7. The following terms and conditions shall be applicable:

Dining Voucher Terms and Conditions:

- This Dining Voucher is subject to availability and operation hours of the restaurants. Please scan the QR code or contact the respective restaurants via reservation hotline for latest updates on operation hours.
- All prices are subject to 10% service charge, as calculated with the original price.
- For every spending of MOP500 (original price before service charge), one (1) Dining Voucher can be used. Each Dining Voucher can only be used once.
- Maximum of two (2) Dining Vouchers can be used in one transaction.
- Guest shall present this Dining Voucher to staff when seated.
- This Dining Voucher cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons and Rewards Dollars.

- This Dining Voucher is not applicable for minimum consumption items.
- This Dining Voucher is not redeemable for cash and cannot be changed or exchanged for other items.
- No changes and refunds once the transaction is completed.
- Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited (collectively, the “Company”) and respective restaurants reserve the right to amend and change any applicable terms and conditions and terminate this promotion or the use of this Dining Voucher, at any time, without prior notice.
- If there is any dispute, the Company reserves the right to make the final decision.
- If there is any inconsistency or conflict between the English and Chinese versions of these terms and conditions, the English version shall prevail.

5% Off for Selected Items on Venetian and Eiffel Tower Gift Shop

1. Offer can be redeemed at the following locations (“Redemption Locations”):
 - Boutique di Gondola, Shop 832, Level 3, Shoppes at Venetian;
 - Emporio di Gondola, Shop 891, Level 3, Shoppes at Venetian; or
 - Eiffel Tower Gift Shop, Shop 550, Level 5, Shoppes at Parisian.
2. Redemption locations operation hours are shown on official website.
3. Offer cannot be reimbursed or redeemed for cash in full or in part.
4. This offer cannot be used in conjunction with other promotional offers.
5. Venetian Cotai Limited (“VCL”) reserves the right to amend any Terms and Conditions stated herein without advance notice.
6. All matters and disputes will be subject to the final decision of VCL.
7. Guests accepting this offer agree to abide by all Terms and Conditions as published and amended by VCL.

Exclusive Canvas Bag

1. Exclusive canvas bag can be redeemed at The Londoner Macao’s Sands Lifestyle Counter, Level 1, Shoppes at Londoner.
2. Exclusive canvas bag is available on a first come, first served basis, while stocks last and is only available for redemption for the first thirty-five (35) guests daily.
3. Exclusive canvas bag cannot be reimbursed or redeemed for cash in full or in part.
4. Once exclusive canvas bag is redeemed, Venetian Orient Limited (“VOL”) will not be responsible for any lost, damaged or stolen exclusive canvas bag.
5. Guests may not dissent to the exclusive canvas bag given out by VOL. Exclusive canvas bag may not be transferred, resold or exchanged for cash or other goods.

Londoner Guided Tour

1. Offer can be redeemed at The Londoner Macao's Sands Lifestyle Counter, Level 1, Shoppes at Londoner.
2. Guests are required to book at least one (1) day in advance.
3. The availability of guided tours depends on capacity of tour operation.
4. Londoner Guided Tour will be closed when typhoon signal no.8 or above is hoisted.
5. Offer cannot be reimbursed or redeemed for cash in full or in part.
6. Venetian Orient Limited ("VOL") reserves the right to amend and change this Londoner Guided Tour and/or any applicable terms and conditions thereof without prior notice.
7. In any case, VOL does not take any responsibility for any problems, damages, or losses related to this Londoner Guided Tour.
8. If there is any dispute, VOL reserves the right to make the final decision.

10% Off on Harry Potter: The Exhibition Admission Ticket

1. Offer can be redeemed at Harry Potter: The Exhibition Box Office on Level 3 at The Londoner Macao.
2. This offer can only be applied to regular price Time Slot ticket for adults and children including Peak price and Non-peak price for a maximum of four (4) tickets. Monthly Flex and VIP tickets are not applicable.
3. Harry Potter: The Exhibition ticket is only valid on the date and time purchased.
4. Harry Potter: The Exhibition is for admission from 11:00 AM to 7:00 PM, Monday to Sunday. Last entry is 45 minutes prior to the closing time.
5. Unused tickets cannot be reimbursed or redeemed for cash in full or in part.
6. Time Slot tickets are sold in 30-minute entry sessions. Guests may enter at any time during the 30-minute window, however no early entry can be accommodated. Please do not arrive before the selected session time.
7. Guests who aged 3 or above require a ticket for entry. Children who aged 2 or below are free to visit, admission ticket is not required. Children under the age of 12 must be accompanied by an adult at all time.
8. Due to restrictions within the venue, luggage and strollers are not permitted inside the exhibition.
9. Guests with oversized bags and backpacks might be requested to store their belongings may be at the hotel concierge during high visitation period, a storage fee will be charged.
10. Tickets for the exhibition provide one-time entry. Once guests are inside the exhibition, re-entry is not allowed unless of any emergency case occur. Guests shall notify the nearest staff for such occurrence before exit.
11. Food and drinks are not permitted inside the venue.
12. Small hand-held cameras and phones are allowed. Professional camera equipment such as external lighting and tripod are prohibited to use inside the exhibition.

Exclusive Retail Discount Offer

1. Offer can be redeemed at Shoppes at Venetian, Shoppes at Parisian, Shoppes at Londoner and Shoppes at Four Seasons selected retailers.
2. Operation hours are shown on official website.
3. Offer cannot be reimbursed or redeemed for cash in full or in part.
4. This offer cannot be used in conjunction with other promotional offers.
5. Company reserves the right to amend any Terms and Conditions stated herein without advance notice.
6. All matters and disputes will be subject to the final decision of Company.
7. Guests accepting this offer agree to abide by all Terms and Conditions as published and amended by Company.