

**BOC - Macau GO! Offer**  
**Campaign Period: April 9 – December 31, 2024**  
**TERMS AND CONDITIONS**

**Terms and Conditions of BOC Hotel Packages**

1. The below listed BOC Hotel Packages (“Hotel Packages”) are subject to maximum guest capacity and availability:
  - a. Package 1 : One (1) - night accommodation at
    - i. The Venetian Macao/ The Parisian Macao/ Sands Macao/ Conrad Macao; or
    - ii. The Londoner Macao Hotel
  - b. Package 2 : Two (2) - nights accommodations at
    - i. The Venetian Macao/ The Parisian Macao/ Sands Macao/ Conrad Macao; or
    - ii. The Londoner Macao Hotel
2. In order to enjoy the offer, guest must settle the payment (including Physical credit card payment and Digital Payment) with a valid credit card issued by Bank of China (the “BOC Credit Card”). Guest shall present the corresponding physical BOC Credit Card upon check-in, all failure to present may be charged at hotel’s flexible rate and any applicable costs.
3. Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited (collectively, the “Company”) reserve the right to release the rooms for resale without prior notice if the BOC Credit Card provided is invalid.
4. No cancellations, refunds, date or name change are allowed after reservation is made. Reduction in the number of nights is also not permitted. A charge equivalent to the total room rental price plus service charge and government tax will be imposed from credit card on file for no-show.
5. All reservations and check-in must be made during the Campaign Period. The following blackout dates apply: April 30 – May 5, June 8 – 10, September 15 – 18, September 30 – October 7, December 24 – 29, December 31, 2024.
6. Additional guest charge is MOP350 + 10% service charge and 5% government tax per night for any additional guest aged 13 years old or above in selected rooms at The Venetian Macao, The Parisian Macao, Conrad Macao and Sands Macao inclusive of accommodation only.
7. Additional guest charge is MOP900 + 10% service charge and 5% government tax per night for any additional guest aged 13 years old or above in selected rooms at The Londoner Macao Hotel, the charge includes accommodation and Residence Access.
8. Maximum capacity for the number of guests at each selected hotel room/suite is listed below:

Hotel	Maximum Capacity
The Venetian Macao	Limit of four (4) guests per selected suite
The Londoner Macao Hotel	Limit of three (3) guests per selected suite (Extra bed is not available in Louis Suite and Victoria Suite)
The Parisian Macao	Limit of three (3) guests per selected room (Extra bed is not available in Deluxe Room)
Conrad Macao	Limit of three (3) guests per selected room (Extra bed is not available in 2 Queens Junior Suite, Deluxe Room with two queen beds and Deluxe Suite)
Sands Macao	Limit of three (3) guests per selected suite (Extra bed is not available in Double King Deluxe Room and Double King Premium Room)

9. Rates are based upon the length of stay. If guests alter the arrival or departure dates, rates are subject to change.

10. Any extension of stay after initial booking is confirmed will be subject to availability and will be charged at hotel's flexible rate.
11. At least one (1) occupant of the room must be 18 years old or above.
12. All rates are in MOP and subject to 10% service charge and 5% government tax.
13. Guests will be responsible for all charges made to their stay.
14. All Hotel Package benefits are on a per room per stay basis and, shall be redeemed and consumed within the hotel stay period before the checking-out.
15. Advance reservation is required for this Hotel Package benefits, especially the dinner set for two (2) persons, guests may refer to <https://en.sandsresortsmacao.com> or contact designated restaurants for latest update on operation hours.
16. This offer cannot be used in conjunction with other promotional offers.
17. Unused Hotel Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
18. All reservations made through Sands Resorts Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
19. All guests must be registered upon check-in and present a valid identification card, passport, travel document or other document accepted for migration control purposes, along with a valid stay visa or evidence of being legally allowed to stay in Macau throughout the entire stay in the Hotel (such as Slip of Authorization to Stay).
20. Check-in time is from 3:00pm; Check-out time is up to 11:00am.
21. These Terms and Conditions of the Hotel Packages and their validity, construction and performance will be governed in all aspects by the laws of Macao.
22. By purchasing the Hotel Package, guests confirm their agreement with the privacy policy as stated on <https://en.sandsresortsmacao.com/sands-lifestyle/about-us/policy.html> ("Privacy Notice").
23. Guest hereby expressly acknowledges and provides consent for his/her personal data be collected, used, and shared as described herein and in the Privacy Notice. Guest authorizes the Company to collect, use, store and process, automatically or manually, all personal data he/she provides the Company during his/her participation in this Campaign (including guests' name, email address and any data related with his/her participation in this Campaign) (hereinafter the "Data"), for the purposes of the promotion and for direct marketing purposes (in respect of the Company's news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. Guest also authorizes the Company to use and process any photos or films which capture his/her image during the Campaign for corporate and advertising purposes and in press releases, book outlets, magazines, social media and other fan webpages owned or operated by the Company or its affiliates. In addition, Guest also expressly authorizes the Company to share and disclose, in confidentiality, his/her Data with Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to the Company's privacy policy, for the above said purposes and so that guest may be provided with more consistent and personalized experiences across Sands' properties. Guest acknowledges that the transfers

authorized may constitute an international transfer of personal data and that the different jurisdictions where the Company, LVSC, SCL, MBS, affiliates and third-party service providers are incorporated may have different data privacy laws and protections. The Company will comply with the applicable requirements under the Laws of the People's Republic of China and the Macao Special Administrative Region on cross-border transfer of personal data, and will implement appropriate safeguards. Guest has the right to view his/her personal data, request additional information about its storage and processing, require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from the Company. Guest can cease receiving such commercial and marketing communications, or to change, remove or review the information provided anytime by either writing to the Company at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao, Executive Offices – L2, Taipa, Macao or by emailing the Company at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Guests' personal data will be kept during their participation in this Campaign and for marketing purposes for the period of time that the concession contract that Venetian Macau Limited is a party for the operation of casino games of chance in the Macao Special Administrative Region is in force.

24. Each guest agrees to release, discharge, and hold harmless the Company and its affiliates from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the submission of a guest's application, participation in the Campaign, the use of the personal information or recordings, and/or the use of the guest's name, voice, and/or likeness in connection with the Campaign, or the promotion thereof in all media now known or hereafter devised.
25. The Company reserves the right to change these Terms and Conditions at any time without prior notice.
26. In case of dispute, the decision of the Company shall be final.
27. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

#### **Complimentary all-day access at The Residence**

1. Guests who book The Londoner Macao Hotel Package are entitled to full-day access to Residence – the exclusive club for The Londoner Macao Hotel guests – for two (2) persons during the hotel stay period ("Residence Access").
2. Residence Access included in this Hotel Package covers international buffet breakfast, afternoon tea, snacks throughout the day and evening cocktails.

#### **Dinner Set for Two**

1. Guests who purchase Hotel Packages can enjoy one (1) dinner set for two (2) persons on a per room per stay basis at the below designated restaurant of the stay package purchased:

Hotel Package	Restaurant	Operation hours
The Venetian Macao	Jiang Nan by Jereme Leung	Dinner: 6:00pm – 11:00pm (Closed on every Tuesday)
The Parisian Macao	Le Buffet	Dinner: 6:00pm – 10:00pm
Sands Macao	Copa Steakhouse	Dinner: 6:00pm – 10:00pm
The Londoner Macao Hotel / Conrad Macao	The Huaiyang Garden	Dinner: 5:30pm – 11:00pm (Closed on every Wednesday)

- Advance reservation is required and will be default to be arranged on the day before check-out date; if that day falls on the restaurant's regular blackout date, reservation will be automatically change to earlier day. Please inquire Front Office upon check-in if there are any changes to the dining date. All changes are subject to restaurant's availability.
- This offer is only redeemable during the hotel stays period.
- Guests can refer to <https://en.sandsresortsmacao.com> or contact the above restaurants for latest update on operation hours.
- Any amendment made within 48 hours prior to guest's arrival is subject to availability.
- This offer cannot be used in conjunction with any other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
- Items included in the dinner set menu, are all subject to availability and seasonality with similar value items provided.
- Company reserves the right to change or modify this offer or the associated terms and conditions at any time without prior notice.

#### **teamLab SuperNature Macao Regular Admission Tickets (the "Ticket") for Two(2) Guests**

- Guests who purchase Hotel Packages can redeem two (2) complimentary Regular Tickets for "teamLab SuperNature Macao" (the "Exhibition") on a per room per stay basis.
- Tickets are redeemable only during the stay by presenting valid hotel passport at below designated locations:

Name:	Operation hours:	Locations
teamLab Box Office	10:45am-6:15pm daily	Cotai Expo, Level 3, The Venetian Macao
Cotai Arena Box Office	11:00am-7:00pm daily	West Lobby, Level 1, The Venetian Macao
Porte Cochere Box Office	10:00am-11:00pm daily	Hotel Main Lobby, Level 1, The Venetian Macao
Sands Lifestyle Counter	10:00am-11:00pm daily	Shoppes at Londoner, Level 2, The Londoner Macao
Sands Lifestyle Counter	10:00am-11:00pm daily	Main Lobby Box Office, Level 1, The Parisian Macao

- The operation hours of Exhibition are from 11:00 a.m. to 7:00 p.m., Monday to Sunday. Last entry is 45 minutes prior to the closing time.
- Guest shall visit <https://www.cotaiticketing.com/shows/teamlab.html> before Tickets redemption for the scheduled dark days (dark days subject to change).
- Tickets cannot be changed, cancelled, redeemed for cash or exchanged for other services or

products.

6. Unused tickets cannot be reimbursed or redeemed for cash in full or in part.
7. Lost, stolen or damaged Tickets are not reclaimable, refundable or replaceable by the Company.
8. Company reserves the right to change or modify this offer or the associated terms and conditions at any time without prior notice.
9. All matters and disputes will be subject to the final decision of Company.
10. Guests accepting this offer agree to abide by all Terms and Conditions as published and amended by Company.

## Terms and Conditions of Other Offers

### F&B Welcome Dining Voucher

1. From 1-July onwards Guests who settle a single transaction of minimum MOP500 spending with a valid BOC Credit Card at below designated Sands Resorts Macao owned restaurants during the Campaign Period, are entitled to receive exclusive MOP100 Welcome Dining Vouchers ("F&B Voucher").
  - The designated Sands Resorts Macao owned restaurants are listed below:

Property	Restaurant
The Venetian Macao	Hiro Ramen Hiro by Hiroshi Kagata Imperial House Dim Sum Jiang Nan by Jereme Leung North Pin Yue Xuan Red Dragon Noodles
The Londoner Macao	Chiado Churchill's Table (Churchill's Table Boutique is excluded) Crystal Jade La Mian Xiao Long Bao Gordon Ramsay Pub & Grill The Huaiyang Garden North Palace The Mews
The Plaza Macao	Ping
The Parisian Macao	Brasserie Crystal Jade La Mian Xiao Long Bao Emerald House La Chine Le Buffet Lotus Palace Market Bistro Parisian Pool Bar
Sands Macao	Copa Steakhouse Golden Court Moonlight Noodle House Xanadu Lounge

2. To redeem the F&B Voucher, guests must present their valid Physical BOC Credit Card, corresponding on-day F&B receipt with BOC Credit Card receipt and valid personal identification document at the following counters on the transaction day:

The Venetian Macao

- Information Counter at St. Mark's Square, Shoppes at Venetian, near Shop 808

Four Seasons Macao

- Sands Lifestyle Counter at Mezzanine Level, Shoppes at Four Seasons, near Shop 1219

The Londoner Macao

- Sands Lifestyle Counter at Level 2, Shoppes at Londoner, near Shop 2022

The Parisian Macao

- Sands Lifestyle Counter at Level 5, Shoppes at Parisian, near Shop 517a

Sands Macao

- Sands Macao Hotel Lobby Concierge

*\*Operation hours: Monday to Sunday (10:00am to 11:00pm)*

3. Each valid F&B receipt of MOP500 or above spending (original price before service charge) can redeem a maximum of six (6) F&B Vouchers in one (1) single transaction. Split bill will not be accepted. Number of F&B Vouchers can be redeemed with the following minimum spending in one (1) single transaction as set below:
  - Spend at least MOP500 to redeem one (1) F&B Voucher;
  - Spend at least MOP1,000 to redeem two (2) F&B Vouchers;
  - Spend at least MOP2,000 to redeem four (4) F&B Vouchers;
  - Spend at least MOP3,000 to redeem six (6) F&B Vouchers.
4. Each F&B Voucher can be used upon a minimum spending of MOP500 (original price before service charge) at designated Sands Resorts Macao owned F&B restaurants as showed above or on the back of the voucher. Each voucher can only be used once.
5. Maximum of two (2) F&B Vouchers can be used in one (1) transaction.
6. F&B Vouchers redemption is limited to first come first served, while stocks last.
7. F&B Vouchers cannot be reimbursed or redeemed for cash and other products and services.
8. F&B Vouchers must be used on or before the expiry date (7 days from the redemption date) stated on the voucher.
9. F&B Vouchers must be settled directly at the designated restaurants or facilities only, and cannot settle at Front Office by bill posting back to hotel room.
10. F&B Vouchers cannot be used in conjunction with any other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
11. If value of purchase is less than the face value of F&B Voucher, no change will be made.
12. F&B Vouchers cannot be redeemed as payment for hotel accommodation.
13. Lost F&B Vouchers are not reclaimable or refundable, no matter with or without proof of purchase.
14. Only original F&B Voucher is accepted. Any F&B Vouchers that have been mutilated, altered, copied, hand printed, forged, water damaged, manipulated or tampered with in any way, or that contains any computer programming, printing, mechanical or typographical error, will be considered null and void.
15. Company reserves the right to change or modify this F&B Voucher or the associated terms and conditions at any time without prior notice.

#### **Churchill's Table Boutique Bundle Gift Set Offer**

1. Guests who settle the payment with a valid BOC Credit Card, are entitled to enjoy an exclusive offer on purchasing the bundle gift set at Churchill's Table Boutique. Guests must notify staff prior settlement on the use of BOC credit card to enjoy the offer.
2. This offer is excluded BOC (Macau) Credit Card cardholders.
3. This offer cannot be redeemed for cash or used in conjunction with any other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
4. Types of the bundles, as well as the items included in the bundles, are all subject to availability and change due to seasonality.
5. Venetian Orient Limited reserves the right to amend and change this offer and/or any applicable terms and conditions thereof without prior notice.
6. If there is any dispute, Venetian Orient Limited reserves the right to make the final decision.
7. Terms and conditions of Churchill's Table Boutique shall apply.

### **Outdoor Gondola Rides Experience Discount Offer**

1. To enjoy a 10% discount off on Outdoor Gondola Ride Tickets, the purchase must be made with a valid BOC Credit Card.
2. Tickets can be purchased at The Venetian Macao Outdoor Lagoon or Emporio di Gondola (Shop 891).
3. This offer is valid until 31 December 2024 and tickets are only valid for use on the issuance date.
4. This offer is limited to four (4) tickets per cardholder per day.
5. This offer cannot be used in conjunction with any other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
6. The offer is not applicable to Private Gondola Ride.
7. The following blackout dates apply: April 29 – May 12, June 8 – 10, July 1 – August 31, September 14 -17, September 28 – October 06, December 21 – 31, 2024.
8. Operation hours: 12:00pm-08:00pm. (First ride starts at 12:15pm, Last ride departs 15 mins prior to closing of Outdoor Lagoon).
9. Operation hours are subject to change without prior notice. Guests should check the current operation hours upon purchasing the tickets.
10. All ticket holders are subject to terms of entry.
11. Tickets are non-refundable and non-transferrable.
12. Tickets are subject to availability.
13. Riding duration is approximately 12-15 minutes.

### **Qube / Qube Kingdom Discount Offer**

1. To enjoy 15% discount off on Qube / Qube Kingdom tickets, the purchase must be fully settled with a valid BOC Credit Card.
2. This offer is limited to four (4) tickets per cardholder per day, and it is not applicable on Birthday Party Package.
3. Tickets can be purchased at Qube / Qube Kingdom ticketing counters.
4. This offer cannot be used in conjunction with any other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
5. The following blackout dates apply: May 1– 5, June 8 – 10, July 1 – August 31, September 14 – 18, September 28 – October 6, October 11, December 20 – 31, 2024.
6. This offer is valid until 31 December, 2024 and tickets are only valid for use on the issuance date.
7. Operation hours: 11:00am-07:00pm.
8. Tickets are non-refundable and non-transferrable.
9. Tickets are subject to availability at the time of booking or purchasing.
10. For other applicable terms and conditions to [Qube](#) / [Qube Kingdom](#), please refer to the official website.

### **teamLab SuperNature Macao Discount Offer**

1. Guests who purchase teamLab SuperNature Macao admission tickets ("Tickets") and fully settle with a valid BOC Credit Card, can enjoy 10% discount off on the ticket.
2. This offer can only be applied to regular price of Adult and Child Regular Admission Tickets for a maximum of four (4) tickets for each cardholder per day. Family package is not applicable.



3. Tickets can be purchased at [teamLab SuperNature Macao](#) ticketing counter or [Cotai Ticketing Website](#).
4. For online purchase via [Cotai Ticketing Website](#), please select “Sands Lifestyle Partnership Offer Adult / Child – 10% OFF” under ticket type and settle with valid BOC Credit Card to apply for the offer.
5. No refund or exchange for Tickets is granted unless the Campaign is postponed or cancelled.
6. This offer does not apply to teamLab SuperNature Macao add-on experiences.
7. For Tickets purchased online, cardholders are required to present the corresponding physical BOC Credit Card and valid personal identification document upon Ticket collection, for more detail, please click [here](#).
8. This offer is subject to availability at the time of booking or purchasing.
9. This offer cannot be used in conjunction with any other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
10. Respective terms and conditions of the teamLab SuperNature Macao shall apply. For details, latest ticket pricing updates and dark day, please visit the official website.

#### **Concert & Show Tickets Discount Offer**

1. To enjoy designated discount concert and shows tickets (“Tickets”), payment must be settled by a valid BOC Credit Card.
11. A valid physical BOC Credit Card and valid personal identification document must be presented for ticket collection at Company’s Box Office. for more detail, please click [here](#).
2. This offer is limited to four (4) discounted tickets per cardholder.
3. Tickets are available on a first come, first served basis, while stocks last.
4. Tickets are not redeemable for cash, changeable or exchangeable for other items.
5. Lost, stolen or damaged Tickets are not reclaimable, refundable or replaceable by the Company.
6. This offer cannot be used in conjunction with other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
7. BOC Visa and Mastercard Credit Cards issued by BOC are accepted for Box Office, and Telephone bookings only.
8. BOC UnionPay Credit Cards issued by BOC are accepted for Box Office only.
9. Tickets can be purchased at the following locations:
  - Cotai Arena Box Office at West Lobby of The Venetian® Macao
  - Sands Lifestyle Counter at Hotel Main Lobby at Level 1, The Venetian Macao
  - Sands Lifestyle Counter at Main Lobby at Level 1, The Parisian Macao
  - Sands Lifestyle Counter at Level 2, Shoppes at Londoner, near Shop 2022

#### **Shine Spa for Sheraton Discount Offer**

1. To enjoy 20% discount off on a la carte spa treatments and up to 50% discount off on selected retail products, payment must be settled by a valid BOC Credit Card.
2. This offer is valid from April 9 until September 30, 2024. Blackout dates apply, please contact Shine Spa at Sheraton Grand Macao for more information.
3. Advance booking is recommended to enjoy this offer, and subject to availability.
4. Reservations can be made in person during spa operating hours or by calling at +853 8113 0222 or e-mail [ShineSpa.Macao@sheraton.com](mailto:ShineSpa.Macao@sheraton.com).

5. 24-hour notice of cancellation is required.
6. The offer of 20% discount off is applicable on a la carte massages and facials only, excluding enhancement treatments, hand & feet care, and salon.
7. This offer cannot be used in conjunction with other discounts, promotional offers, spa packages, online packages, and vouchers.
8. This offer cannot be redeemed for cash or gifts.
9. Venetian Orient Limited reserves the right to change the terms and conditions at any time without prior notice.
10. Should any dispute arise, the decision of Venetian Orient Limited shall be final.
11. This offer is subject to relative SPA standard Terms & Conditions.

#### **Iridium Spa Discount Offer**

1. To enjoy 15% discount on a la carte spa treatments and 10% discount off on selected retail products, payment must be settled by a valid BOC Credit Card.
2. This offer is valid from April 9, 2024 until December 31, 2024. Blackout dates apply, please contact Iridium Spa at The St. Regis Macao for more information.
3. Advance booking is recommended to enjoy this offer, and subject to availability.
4. Reservations can be made in person during spa operating hours or by calling at +853 8113 4949 or e-mail [Macao.IridiumSpa@stregis.com](mailto:Macao.IridiumSpa@stregis.com).
5. 24-hour notice of cancellation is required.
6. The offer of 15% discount off is applicable on a la carte massages and facials only, excluding enhancement treatments, hand & feet care, and salon.
7. This offer cannot be used in conjunction with other discounts, promotional offers, spa packages, online packages, and vouchers.
8. This offer cannot be redeemed for cash or gifts.
9. Venetian Orient Limited reserves the right to change the terms and conditions at any time without prior notice.
10. Should any dispute arise, the decision of Venetian Orient Limited shall be final.
11. This offer is subject to relative SPA standard Terms & Conditions.

#### **Cotai Water Jet Discount Offer**

1. To enjoy a 10% discount off on Cotai Water Jet Ferry Tickets, the purchase must be settled by a valid BOC Credit Card during the Campaign Period.
2. This offer only applies to Cotai Water Jet City Routes - Cotai First Class adult full fare ferry tickets ("Tickets"). Cotai Water Jet City Routes: Macau Taipa Ferry Terminal to/from Hong Kong Macau Ferry Terminal.
3. This offer is only valid for Tickets purchased at the following Cotai Water Jet ticket counters, and not applicable to the purchase of E-ticket and E-voucher:
  - Cotai Travel, The Venetian Macao (Shop 612, Level 3)
  - Cotai Travel, The Parisian Macao (Shop 107, G/F)
  - Cotai Travel, The Londoner Macao (Shop 1030, Level 1)
  - Cotai Water Jet Ticketing Counter, Macau Taipa Ferry Terminal (Counter 1-12, Level 2)
  - Cotai Water Jet Ticketing Counter, Hong Kong Macau Ferry Terminal (Shop303B, 3/F, Shun Tak Center, Sheung Wan, Hong Kong)

4. Cardholder can purchase a maximum of four (4) single trip of discounted Tickets with each BOC Credit Card.
5. Cardholder and the additional guests must arrive the boarding gate together and travel on the same ferry schedule. There are no restrictions on the age of the additional guests, and the offer is based on adult full fare only.
6. All sailings must be completed on or before December 31, 2024.
7. The following blackout dates apply: December 23 – 26, 2024.
8. Tickets are subject to seat availability at the time of purchase.
9. This offer cannot be used in conjunction with other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
10. No change, cancellation or refund is valid once Ticket is issued.
11. Cotai Ferry Company Limited will not be responsible for any lost or stolen Ticket, and no reissuance of Ticket will be entertained.
12. All Tickets which are altered or damaged will be void.
13. This offer is subject to the Terms & Conditions of Carriage of Passengers and Luggage.
14. Cotai Ferry Company Limited reserves the right to change, pause or terminate this offer and/or these Terms and Conditions at any time without prior notice.
15. In case of any dispute related to or in connection with this offer and/or these Terms & Conditions, Cotai Ferry Company Limited reserves the right to make the final decision.
16. The English version of these Terms & Conditions shall prevail in case of discrepancy between the English and Chinese versions.