

## TERMS AND CONDITIONS

### General

- The below listed packages (“Packages”) are for two guests and subject to availability:
  - Chinese New Year Hotel Package 2022:
    - Venetian Chinese New Year Hotel Package**
    - Parisian Chinese New Year Hotel Package**
    - Londoner Chinese New Year Hotel Package (The Londoner Hotel or Conrad Macao)**
    - Sands Macao Chinese New Year Hotel Package**
- All cancellations or amendments must be made 24 hours before arrival date. A charge equivalent to the total Package price plus service charge will be imposed as cancellation charge from credit card on file.
- All reservations is required to guarantee by deposit or credit card during New Year’s Day (01-02 Jan, 2022), Chinese New Year (31 Jan-07 Feb, 2022), Ching Ming Festival (03-04 Apr, 2022), Easter Holiday (15-18 Apr, 2022), Labor Day (30 Apr-05 May, 2022), Tung Ng Festival (03-04 Jun, 2022), Mid-Autumn Festival (09-11 Sep, 2022), Chinese National Day (01-07 Oct, 2022), Christmas (23-27 Dec, 2022) and New Year’s Eve (30-31 Dec, 2022), no cancellation and amendment is allowed 72 hours prior to the arrival date. The deposit of the entire stay, tax, and service charge will be imposed 72 hours prior to arrival. A charge equivalent to the total room rental price plus service charge and government tax will be imposed once No-Show.
- All rates are in HKD/MOP and subject to 10% service charge and 5% government tax
- Any extension of stay after initial booking is confirmed will be subject to availability and will be at hotel’s flexible rate.
- At least 1 occupant of the room must be 18 years old or above.
- All Package inclusions are on a per room per stay basis.
- Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
- Additional guest charge is HKD/MOP 350 + 15% per night for any additional guest aged 13 years old or above in selected rooms at The Venetian Macao, The Parisian Macao, Conrad Macao and Sands Macao.
- Additional guest charge is HKD/MOP 900 + 15% per night for any additional guest aged 13 years old or above in selected rooms at The Londoner Hotel.
- Maximum capacity for the number of guests at each selected hotel room/suite is listed below:

Hotel	Maximum Capacity
The Venetian Macao	Limit of 4 guests per selected suite
The Londoner Hotel	Limit of 3 guests per selected suite ( <i>Extra bed is not available in Louis Suite and Victoria Suite</i> )
The Parisian Macao	Limit of 3 guests per selected room ( <i>Extra bed is not available in Deluxe Room</i> )
Conrad Macao	Limit of 3 guests per selected room ( <i>Extra bed is not available in Two Queens Room</i> )
Sands Macao	Limit of 3 guests per selected suite (Extra bed is not available in Double King Room)

- All reservations made through Sands Resorts Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
- This offer cannot be used in conjunction with other promotional offers.
- The terms and conditions of the Packages and their validity, construction and performance will be governed in all aspects by the laws of Macao.
- By purchasing the Package, you authorize Venetian Cotai Limited and Venetian Orient Limited (collectively, the “Company”) to collect all personal data you provide us for the purpose of purchasing the Package (including your name, address, email address, telephone number and any data related with your purchase of the Package) (hereinafter the “Data”), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize the Company

to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. (“LVSC”) in the United States of America, Sands China Ltd. (“SCL”) in Hong Kong and Marina Bay Sands (“MBS”) in Singapore, any of its affiliates (collectively “Sands”) and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands’ properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macao or by emailing us at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macau Limited is a party to for the operation of games of fortune and chance in Macao is in force.

16. All guests are deemed to have agreed to the following Privacy Policy:  
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
17. Guest agrees to release, discharge and hold the Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest’s name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
18. The Company reserves the right to change these Terms and Conditions at any time without prior notice.
19. In case of dispute, the decision of the Company shall be final.
20. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

**Resort Voucher**

1. Resort Voucher (“Voucher”) can be redeemed on the check-in date at the hotel concierge or any designated counters.
2. Voucher is applicable at the following participating outlets. Participating outlets are subject to change without prior notice, please visit [HERE](#) for the most updated information.

<b>Activities &amp; Gift Shops</b>	
<b>The Venetian®Macao</b>	teamLab SuperNature Macao (Only applicable to regular ticket and child ticket)
	Gondola Ride
	Qube
	Grado Mini Golf
	Boutique V
	Boutique Di Gondola
	Emporio Di Gondola
	Manchester United
	Tourists Nucleic Acid Test Station of COVID-19
<b>The Londoner Macao</b>	Black Cab Escape Photo Service
	The Gift Shop
<b>The Parisian Macao</b>	Eiffel Tower
	Qube Kingdom
	Aqua World

	Eiffel Tower Gift Shop
	Parisian Gift Shop
<b>Sands®Macao</b>	Tourists Nucleic Acid Test Station of COVID-19

<b>Restaurants</b>	
<b>The Venetian®Macao</b>	Hiro by Hiroshi Kagata, Hiro Ramen, North, Imperial House Dim Sum, Red Dragon Noodles, Portofino, The Golden Peacock
<b>The Londoner Macao</b>	Churchill's Table, Crystal Jade La Mian Xiao Long Bao, Southern Kitchen, Tastes, Chiado
<b>The St. Regis Macao</b>	The Manor
<b>Sheraton Grand Macao</b>	Feast, The Conservatory
<b>The Parisian Macao</b>	La Chine, Lotus Palace, Brasserie, Crystal Jade La Mian Xiao Long Bao, Market Bistro, Emerald House, Parisian Pool Bar, Le Buffet
<b>The Plaza™ Macao</b>	Ping
<b>Four Seasons Hotel Macao</b>	Zi Yat Heen, Belcanção, Xiao Ting, Ohte Ramen
<b>Sands®Macao</b>	Golden Court, Copa Steakhouse, Moonlight Noodle House, 888 Food Court, Xanadu

<b>Spas</b>	
<b>The Venetian®Macao</b>	V Retreat
<b>Conrad Macao</b>	Bodhi Spa
<b>The St. Regis Macao</b>	Iridium Spa
<b>Sheraton Grand Macao</b>	Shine Spa for Sheraton
<b>The Parisian Macao</b>	Le SPA'tique
<b>Four Seasons Hotel Macao</b>	The Spa
<b>Sands®Macao</b>	Sands Macao Spa and Salon

<b>Limousine Services</b>	
Applicable to "point-to-point transfer" or "on-hire" local transfer service (within Macao area) only	
<ul style="list-style-type: none"> <li>• Not applicable for cross-border transfer</li> <li>• Reservation can be made through hotel concierge (The Venetian Macao / The Londoner Hotel / Conrad Macao / The Parisian Macao / Sands Macao) or Cotai Travel</li> </ul>	

3. Operation hours are subject to change without prior notice, please visit [HERE](#) for latest arrangement.
4. Voucher cannot be reimbursed or redeemed for cash and other products and services.
5. Voucher must be used on or before the expiry date stated on the Voucher.
6. Voucher must be settled at the designated restaurants and facilities directly and cannot settle at Front Office by bill posting back to hotel room.
7. Voucher cannot be used in conjunction with any other promotions, discount offers, gift vouchers or cash coupons.
8. If value of purchase is less than the face value of the Voucher, no change will be made.
9. Voucher cannot be redeemed as payment for hotel accommodation.
10. Lost Voucher is not reclaimable or refundable, no matter with or without proof of purchase.
11. Only original Voucher is accepted. Any Vouchers that have been mutilated, altered, copied, hand printed, forged, water damaged, manipulated or tampered with in any way, or that contains any computer programming, printing, mechanical or typographical error, will be considered NULL and VOID.
12. Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited reserve the right to change or modify this Voucher or the associated terms & conditions at any time without prior notice.

### **3-Course Dessert Tasting Journey at Churchill's Table**

1. Guests who book Conrad Package for two (2) nights at Conrad Macao are entitled to a 3-course dessert tasting menu for two persons at Churchill's Table on a per room per stay basis, available daily from 6pm to 11:30pm.
2. Advance reservation is recommended and subject to availability.
3. The Dessert Tasting Journey will be reserved by default at 9pm on the second night of stay at Churchill's Table if no 24-hour advance reservation is made.
4. Extra person consumption will be charged on *a la carte* basis.
5. This offer is only redeemable within the hotel stay period.
6. This offer cannot be reimbursed or redeemed for cash or other products or services.
7. In case of no show, guests will be deemed to have given up the right to enjoy the Dessert Tasting Journey and shall not be entitled to any payment or compensation.

### **Residence Access**

1. Guests who book Londoner Package for The Londoner Hotel are entitled to full-day access to Residence – the exclusive club for The Londoner Hotel guests – for two persons during the hotel stay period (“Residence Access”).
2. Residence Access included in this Package covers international buffet breakfast, afternoon tea, snacks throughout the day and evening cocktails

### **Sally's Egg Tart**

1. Guests who book Parisian Package for two (2) nights are entitled to two (2) egg tarts of Sally's Egg Tart on a per room per stay basis.
2. Sally's Egg Tarts can be redeemed by presenting valid hotel passport at the family entrance of Market Bistro at The Parisian Macao, available daily from 12pm to 8pm.
3. Redemption is subject to availability and on first come first serve basis.
4. Sally's Egg Tarts are only redeemable within the stay period and valid for use on the issuance date.
5. This offer cannot be reimbursed or redeemed for cash or other products or services.

### **Eiffel Tower Observation Decks at The Parisian Macao**

1. Guests who book Parisian Package for two (2) nights are entitled to two (2) Eiffel Tower tickets on a per room per stay basis for admission to observation decks on level 7 and level 37 of Eiffel Tower at The Parisian Macao. Operation hours: daily from 2pm to 10pm. Last entry is 45 minutes prior to the closing time.
2. Eiffel Tower tickets can be redeemed by presenting valid hotel passport at the Eiffel Tower ticketing counter on level 6 at The Parisian Macao.
3. Tickets are only redeemable during the hotel stay period and valid for use on the issuance date and the day after.
4. Tickets are non-refundable and no modification can be made unless the Eiffel Tower is closed on the issuance date or the day after.
5. All ticket holders are subject to conditions of entry. Eiffel Tower may close due to inclement weather.
6. This offer cannot be reimbursed or redeemed for cash or other products or services.