

**Conrad Macao – “Cotai Water Jet Ferry Ticket Package” Terms and Conditions**

1. The Cotai Water Jet Ferry Ticket Package (“Package”) inclusions are on a per stay basis, and all must be redeemed before check out.
2. Unused package benefits cannot be reimbursed or redeemed for cash either in full or in part.
3. Package includes **two** set of round trip (Hong Kong to/from Macau) Cotai Water Jet Cotai Class Ferry Tickets on per room per stay basis. Any additional ferry ticket is chargeable and on consumption basis.
4. This offer is subject to availability.
5. All bookings are required to be made at least 2 days prior to arrival.
6. All rates are based on Single and/or Double occupancy.
7. Bookings must be fully pre-paid upon making reservations.
8. No cancellations, refunds, date or name change are allowed after reservation is made. Cancellation of the booking or reduction in the number of nights is not permitted. A charge equivalent to the total room rental price plus service charge and government tax will be imposed for no-show.
9. Cost for an additional guest (12 years old or below) is free of charge inclusive of accommodation only.
10. Cost for an additional guest (13 years old or above) is MOP350++ per person per night inclusive of accommodation only.
11. The Conrad Macao and Venetian Orient Limited reserves the right to release the rooms for resale without prior notice if the credit card is invalid.
12. Rates are based upon your length of stay. If you alter your arrival or departure dates, rates are subject to change.
13. Any extension of stay after initial booking is confirmed, will be subject to availability and will be at Hotel’s Best Available Rate.
14. At least one occupant of the room must be 18 years old or above.
15. Rates are in MOP and subject to 10% service charge and 5% Government Tax.
16. Guests will be responsible for all charges made to their stay.
17. This offer cannot be used in conjunction with other promotional offers.
18. All guests must be registered upon check-in and present a valid identification card, passport, travel document or other document accepted for migration control purposes, along with a valid stay visa or evidence of being legally allowed to stay in Macau throughout the entire stay in the Hotel (such as Slip of Authorization to Stay).
19. Check in time is from 3:00pm; Check out time is up to 11:00am.
20. All reservations made through Sands Resort Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
21. By purchasing this Room, you authorize Venetian Orient Limited (“VOL”) to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the “Data”), for the purposes of the promotion of the Package and for direct

marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VOL to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third-party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macao Limited is a party to for the operation of games of fortune and chance in Macau is in force.

22. All guests are deemed to have agreed to the following Privacy Policy:  
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
23. Guest agrees to release, discharge and hold VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
24. The Conrad Macao and Venetian Orient Limited reserve the right to change the Terms and Conditions at any time without prior notice.
25. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version will prevail.
26. In case of dispute, the decision of The Conrad Macao and Venetian Orient Limited shall be final.

**Complimentary Cotai Water Jet Ferry Ticket**

1. Guest who purchase the Cotai Water Jet Ferry Ticket Package is entitled to receive two (2) complimentary round-trip Cotai Water Jet Ferry Tickets (“Tickets”) (Hong Kong to/from Macao) on a per room per stay basis.
2. Redemption of Hong Kong to Macao route Tickets, is available at the Cotai Water Jet ticketing counters in the Hong Kong Macao Ferry Terminal (located at Sheung Wan), guest shall present his/her hotel confirmation and personal ID / Passport (original copy). Tickets redemption is available only on guest’s check-in date of the Hotel Package.
3. Redemption of Macao to Hong Kong route Tickets, is available at designated hotel concierges on the arrival date till the check-out date. The departure date of Tickets must be within 7 days upon redemption.
4. Redemption of complimentary Cotai Water Jet Ferry Ticket(s) is limited to Cotai Class only, that is between Hong Kong (Sheung Wan) to Macau (Taipa) city route.
5. Guest may redeem the Tickets before 10:00pm on the same day of ferry departure.
6. No prior reservation is allowed for any complimentary Ticket(s) and it is subject to schedule and seat availability at time of redemption.
7. Cotai Water Jet Cotai Class Ferry Tickets for this Hotel Packages are limited to seat availability. In the case that seats are full, Cotai Class Ferry Tickets for the next available sailing schedule will be provided.
8. For any advance paid or complimentary Cotai Water Jet Ferry Ticket(s) or tickets issued by other ferry operators, Company will not be responsible for any form of full or partial reimbursement or refund.
9. All Tickets which are altered or damaged will be void.
10. Guest can refer to <https://www.cotaiwaterjet.com/> for latest information and sailing schedule.
11. For enquiries, guest may contact Company’s customer service hotline, Hong Kong: +852 2359 9990 and Macau: +853 2885 0595.