

TERMS AND CONDITIONS

General

1. The below listed packages (“Packages”) are for two guests and subject to availability:
 - The Venetian Macao Ladies’ Delight Hotel Package
 - The Parisian Macao Ladies’ Delight Hotel Package
 - The Londoner Macao Ladies’ Delight Hotel Package (The Londoner Hotel or Conrad Macao)
2. All cancellations or amendments must be made 24 hours before arrival date. A charge equivalent to the total Package price plus service charge will be imposed as cancellation charge from credit card on file.
3. All reservations is required to guarantee by deposit or credit card during Ching Ming Festival (03-04 Apr, 2022), Easter Holiday (15-18 Apr, 2022), Labor Day (30 Apr-05 May, 2022), Tung Ng Festival (03-04 Jun, 2022), Mid-Autumn Festival (09-11 Sep, 2022), Chinese National Day (01-07 Oct, 2022), Christmas (23-27 Dec, 2022) and New Year’s Eve (30-31 Dec, 2022), no cancellation and amendment is allowed 72 hours prior to the arrival date. The deposit of the entire stay, tax, and service charge will be imposed 72 hours prior to arrival. A charge equivalent to the total room rental price plus service charge and government tax will be imposed in case of No-Show.
4. All rates are in MOP and subject to 10% service charge and 5% government tax.
5. Any extension of stay after initial booking is confirmed will be subject to availability and will be at hotel’s flexible rate.
6. At least 1 occupant of the room must be 18 years old or above.
7. All Package inclusions are on a per room per stay basis.
8. Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
9. Additional guest charge is MOP 350 + 15% per night for any additional guest aged 13 years old or above in selected rooms at The Venetian Macao, The Parisian Macao and Conrad Macao.
10. Additional guest charge is MOP 900 + 15% per night for any additional guest aged 13 years old or above in selected rooms at The Londoner Hotel.
11. Maximum capacity for the number of guests at each selected hotel room/suite is listed below:

Hotel	Maximum Capacity
The Venetian Macao	Limit of 4 guests per selected suite
The Londoner Hotel	Limit of 3 guests per selected suite (<i>Extra bed is not available in Louis Suite and Victoria Suite</i>)
The Parisian Macao	Limit of 3 guests per selected room (<i>Extra bed is not available in Deluxe Room</i>)
Conrad Macao	Limit of 3 guests per selected room (<i>Extra bed is not available in Two Queens Room</i>)

12. All reservations made through Sands Resorts Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
13. This offer cannot be used in conjunction with other promotional offers.
14. The terms and conditions of the Packages and their validity, construction and performance will be governed in all aspects by the laws of Macau.
15. By purchasing the Package, you authorize Venetian Cotai Limited and Venetian Orient Limited (collectively, the “Company”) to collect all personal data you provide us for the purpose of purchasing the Package (including your name, address, email address, telephone number and any data related with your purchase of the Package) (hereinafter the “Data”), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research

around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize the Company to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. (“LVSC”) in the United States of America, Sands China Ltd. (“SCL”) in Hong Kong and Marina Bay Sands (“MBS”) in Singapore, any of its affiliates (collectively “Sands”) and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands’ properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macao or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macao Limited is a party to for the operation of games of fortune and chance in Macao is in force.

16. All guests are deemed to have agreed to the following Privacy Policy:
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
17. Guest agrees to release, discharge and hold the Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest’s name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
18. The Company reserves the right to change these Terms and Conditions at any time without prior notice.
19. In case of dispute, the decision of the Company shall be final.
20. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

teamLab SuperNature Macao

1. Guests can redeem two teamLab SuperNature Macao tickets (“tickets”) on a per room per stay basis by presenting their Hotel Passport at the teamLab Box Office or Box Office at East Lobby of Venetian nearby Porte Cochere.
2. Tickets included in this Package are for regular admission from 11am to 7pm, Monday to Sunday. Last entry is 45 minutes prior to the closing time.
3. Blackout dates applies and subject to change without prior notice, please visit Cotai Ticketing website on latest arrangement: <https://www.cotaiticketing.com/>.
4. Tickets are only redeemable and valid for use during the stay period.
5. Tickets are non-refundable and non-transferrable.
6. No prior reservation is allowed and it is subject to availability at time of redemption.
7. In case of no show, guests will be deemed to have given up the right to visit teamLab SuperNature Macao and shall not be entitled to any payment or compensation.
8. This offer cannot be reimbursed or redeemed for cash or other products or services.

9. If guests' arrival day falls on any of the above blackout dates, guests are entitled to have the Tickets redeemed on the next day. The visit shall be completed before hotel check-out.
10. Children under 13 years old must be accompanied by an adult at all times.

Spa Service for 2 persons at V Retreat

1. Guests are entitled to a 60-minute selected spa treatment and selected gifts for two on a per room per stay basis at V Retreat in The Venetian Macao.
2. For V Retreat operation hours, please visit <https://www.venetianmacao.com/hotel/amenities/v-retreat.html>.
3. This offer is only redeemable within the hotel booking stay period.
4. 24 hours advance reservation is required and subject to availability. Reservation hotline: +853 8118 7291, Email: vretreat@sands.com.mo.
5. All cancellations and amendments must be made 6 hours before arrival.
6. Guests can only choose one of the following four treatments and treatment cannot be substituted with other services or products:
 - 60-minute selected spa treatments
 - Deep Tissue Massage
 - Traditional Chinese Massage
 - Balinese Massage
 - Reflexology
7. In case of no show, guests will be deemed to have given up the right to enjoy the spa treatment and shall not be entitled to any payment or compensation.
8. This offer cannot be reimbursed or redeemed for cash and other products and services.
9. This offer cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.

Spa Service for 2 persons at Le Spa'tique

1. Guests are entitled to a 60-minute selected spa treatment and selected gifts for two on a per room per stay basis at Le Spa'tique in The Parisian Macao.
2. For Le Spa'tique operation hours, please visit <https://www.parisianmacao.com/macau-hotel/attractions/le-spa-tique.html>.
3. This offer is only redeemable within the hotel booking stay period.
4. 24 hours advance reservation is required and subject to availability. Reservation hotline: +853 8111 1221. Email: lespatique@parisian.com.mo
5. All cancellations and amendments must be made 6 hours before arrival.
6. Guests can only choose one of the following four treatments and treatment cannot be substituted with other services or products:
 - 60-minute selected spa treatments
 - Deep Tissue Massage
 - Traditional Chinese Massage
 - Balinese Massage
 - Reflexology
7. In case of no show, guests will be deemed to have given up the right to enjoy the spa treatment and shall not be entitled to any payment or compensation.
8. This offer cannot be reimbursed or redeemed for cash and other products and services.

9. This offer cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.

Spa Service for 2 persons at Bodhi Spa

1. Guests are entitled to a 60-minute selected spa treatment and selected gifts for two on a per room per stay basis at Bodhi Spa in the Conrad Hotel.
2. For Bodhi Spa operation hours, please visit <https://www.londonermacao.com/hotels/conrad-macao/bodhi-spa.html>.
3. This offer is only redeemable within the hotel booking stay period.
4. 24 hours advance reservation is required and subject to availability. Reservation hotline: +853 8113 6188. Email: bodhispa.macao@conradhotels.com
5. All cancellations and amendments must be made 6 hours before arrival.
6. Guests can only choose one of the following four treatments and treatment cannot be substituted with other services or products:
 - 60-minute selected spa treatments
 - Deep Tissue Massage
 - Traditional Chinese Massage
 - Balinese Massage
 - Reflexology
7. In case of no show, guests will be deemed to have given up the right to enjoy the spa treatment and shall not be entitled to any payment or compensation.
8. This offer cannot be reimbursed or redeemed for cash and other products and services.
9. This offer cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.

Signature in-suite welcome amenities

1. Welcome amenity: One set of Hotel Signature welcome snack amenity per room per stay.
2. This offer is non-refundable, non-transferable and non-exchangeable, either in whole or in part, for cash or any other items.
3. This offer is on a per room per stay basis and subject to availability on provided items.

Ladies Delight Evening In-Suite enjoyment amenities

1. In-Suite enjoyment amenities includes one bottle of selected house wine and snacks platter per room per stay.
2. The Evening In-Suite enjoyment amenities will be delivered to suite by default between 7pm and 8pm on the first night of stay if no 24-hour advance notice is made.
3. This offer is non-refundable, non-transferable and non-exchangeable, either in whole or in part, for cash or any other items.
4. This offer is on a per room per stay basis and subject to availability on provided items.

In-Suite Breakfast Set

1. In-Suite Breakfast set is served between 6:00am and 11:00am.
2. Selection of In-Suite Breakfast: Western Set / Chinese Set. Selection must be ordered through In-Suite dining before 11pm on the night before.

3. The In-Suite Breakfast will be delivered to suite by default between 8:30am and 9:00am daily if no 12-hour advance notice is made.
4. In-Suite Breakfast will be provided daily for this Package.
5. In-Suite Breakfast set is only limited to 2 persons. In case of an additional guest, a fee of MOP288 + 15% per person will be charged for extra breakfast set.

Residence Access

1. Guests who book Londoner Package for The Londoner Hotel are entitled to full-day access to Residence – the exclusive club for The Londoner Hotel guests – for two persons during the hotel stay period (“Residence Access”).
2. Residence Access included in this Package covers international buffet breakfast, afternoon tea, snacks throughout the day and evening cocktails.