

TERMS AND CONDITIONS

General

1. This “Macao Endless Fun Package” (“Package”) is ideal for two guests and subject to availability.
2. All cancellations or amendments must be made 48 hours before arrival. A charge equivalent to the total Package price plus service charge will be imposed as late cancellation charge from credit card on file.
3. All rates are in HKD/MOP and subject to 10% service charge and 5% government tax. 5% government tax will be exempted during May 1 to October 31, 2020.
4. Any extension of stay after initial booking is confirmed will be subject to availability and will be at Hotel’s Flexible Rate.
5. At least 1 occupant of the room must be 18 years old or above.
6. All Package inclusions are on a per room per stay basis.
7. Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
8. The maximum capacity for the number of guests at each selected room/suite is listed as below.

Hotel	Maximum Capacity
The Venetian Macao	Limit of 4 guests per selected suite
The Parisian Macao	Limit of 3 guests per selected room (<i>Extra bed is not available in Deluxe Room</i>)
Conrad Macao Cotai Strip	Limit of 3 guests per selected room (<i>Extra bed is not available in Two Queens Room</i>)
Sands Macao	Limit of 3 guests per selected suite (<i>Extra bed is not available in Double King Room</i>)

9. All reservations made through Sands Resort Macao or Sands Cotai Central official websites will not be eligible for any hotel membership point and stay accumulation.
10. This offer cannot be used in conjunction with other promotional offers.
11. In the event that “teamLab SuperNature Macao” exhibition is cancelled due to unexpected or uncontrollable reason, guest is required to approach hotel’s Front Office counter for further arrangement. Venetian Cotai Limited does not hold any responsibility for any exhibition’s cancellations and therefore any relevant charges will not be reimbursed. Venetian Cotai Limited reserves the right of final decision if there is any dispute.
12. The terms and conditions of this Package and their validity, construction and performance will be governed in all aspects by the laws of Macau.
13. By purchasing this Package, you authorize Venetian Macau Limited (“VML”), Venetian Cotai Limited (“VCL”) and Venetian Orient Limited (“VOL”) (collectively, the “Company”) to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the “Data”), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize the Company to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. (“LVSC”) in the United States of America, Sands China Ltd. (“SCL”) in Hong Kong and Marina Bay Sands (“MBS”) in Singapore, any of its affiliates (collectively “Sands”) and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands’ properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.

14. All guests are deemed to have agreed to the following Privacy Policy:
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
15. Guest agrees to release, discharge and hold the Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
16. The Company reserves the right to change these Terms and Conditions at any time without prior notice.
17. In case of dispute, the decision of the Company shall be final.
18. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

Dining Vouchers

1. Dining Voucher ("Voucher") can be redeemed on the check-in date at the hotel concierge or any designated counters.
2. In general, the Voucher is valid at the following restaurants or lounges. However, in order to ensure the health of our valuable guests, Sands Resorts Macao will impose changes to the operation hours of the restaurants. Please refer to [our official website](#) for the most updated information.

Sands®Macao	Moonlight Noodle House, 888 Gourmet Place (Food Court & Buffet), Golden Court, Copa Steakhouse, Xanadu
The Venetian®Macao	Imperial House Dim Sum, Red Dragon Noodles, Portofino, North, Golden Peacock
The Parisian Macao	Le Buffet, Crystal Jade La Mian Xiao Long Bao, Market Bistro, Brasserie, Lotus Palace, La Chine, Parisian Pool Bar, Emerald House
The Plaza™ Macao	Ping Restaurant
Four Seasons Hotel Macao	Zi Yat Heen, Belcação, Splash, Windows
Sands® Cotai Central	North, Southern Kitchen, Tastes, Crystal Jade La Mian Xiao Long Bao, Chiado Portuguese Restaurant
Conrad Macao, Cotai Strip	Grand Orbit, Dynasty 8
Sheraton Grand Macao, Cotai Strip	Feast, Sala, Yum Cha
The St. Regis Macao, Cotai Strip	The Manor, The St. Regis Bar, The St. Regis Pool

3. Voucher cannot be reimbursed or redeemed for cash and other products and services.
4. Voucher must be used within the staying period.
5. Voucher cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.
6. If value of purchase is less than the face value of Voucher, no change will be made.
7. Voucher cannot be redeemed as payment for hotel accommodation.
8. Lost Voucher is not reclaimable or refundable, no matter with or without proof of purchase.
9. Only original Voucher is accepted. Any Vouchers that have been mutilated, altered, copied, hand printed, forged, water damaged, manipulated or tampered with in any way, or that contains any computer programming, printing, mechanical or typographical error, will be considered NULL and VOID.
10. Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited reserve the right to change or modify this Voucher or the associated terms & conditions at any time without prior notice.

'teamLab SuperNature Macao' Exhibition at The Venetian Macao

1. For a limited time offer from now until December 31, 2020, hotel guests can present their valid hotel key card at any available Cotai Ticketing Box Office to enjoy 30% discount ("Discount") on purchase of maximum four "teamLab SuperNature Macao" ("teamLab") Adult or Child tickets.
2. Guests are entitled for this Discount on a per room per stay basis by presenting their valid hotel key card at any available Cotai Ticketing Box Office.
3. Family Package not applicable to this discount.
4. Package guests staying at The Venetian Macao for one (1) night, two (2) consecutive nights, or three (3) consecutive nights; or staying at The Parisian Macao and Conrad Macao Cotai Strip for three (3) nights, can redeem teamLab physical tickets by presenting their Hotel Passport at the Cotai Arena Box Office or Box Office at East Lobby of Venetian nearby Porte Cochère.
5. Children under 13 years old must be accompanied by an adult at all times.
6. teamLab tickets included in this package are for admission from 10:00 AM to 10:00 PM, Monday to Sunday. Last entry is 45 minutes prior to the closing time.
7. teamLab is not available on September 23, October 14, 28, November 11, 25 and December 9 and 23, 2020. Blackout dates subject to change.
8. If guests' arrival day falls on any of the above blackout dates, guests are entitled to have the tickets redeemable on the next day. The visit shall be completed before hotel check-out.
9. No prior reservation is allowed and it is subject to availability at time of redemption.
10. During peak hours, a queue may still be expected at teamLab's entrance.
11. In case of no show, guests will be deemed to have given up the right to visit teamLab and shall not be entitled to any payment or compensation.
12. Please visit cotaiticketing.com or contact +853 2882 8818 for more information.

Gondola Ride at The Venetian Macao

1. Gondola Ride tickets can be redeemed with valid Hotel Passport at Boutique Di Gondola (Shop 832); Operation hours: 12:00 PM – 08:00 PM.
2. Package guests staying at The Venetian Macao for one (1) night, two (2) consecutive nights, or three (3) consecutive nights; or staying at Conrad Macao Cotai Strip for three (3) nights, are entitled to Gondola Ride tickets for two(2) on a per room per stay basis.
3. Tickets are only valid for Gondola Ride experience at the Grand Canal.
4. Tickets are only redeemable within the stay period and valid for use on the issuance date.
5. Tickets are non-refundable and non-transferrable.
6. Last ride is 30 minutes before the Grand Canal closes and redemption of the tickets is subject to availability.
7. The maximum capacity in one boat for shared ride is 6 passengers.
8. Riding duration is approximately 12 minutes.

Eiffel Tower Observation Decks at The Parisian Macao

1. Eiffel Tower ticket can be redeemed with valid hotel passport at the Parisian Macao 6/F ticketing counter, which is accessible via the 5/F Eiffel Tower Shop 550. Operation hours: 12:00 PM to 08:00 PM (last entry: 45 mins before closing time).
2. Package guests staying at The Parisian Macao for one (1) night, two (2) consecutive nights, or three (3) consecutive nights; or staying at Conrad Macao Cotai Strip for three (3) nights, are entitled to two(2) admission tickets for Eiffel Tower 7/F and 37/F observation decks on a per room per stay basis.
3. Tickets are only redeemable within the stay period and valid for use on the issuance date and the day after.
4. No modification or refund of any ticket will be made unless the Eiffel Tower is closed on the issuance date or the day after.
5. All ticket holders are subject to Conditions of Entry. Eiffel Tower may close due to inclement weather.

Qube Kids Play Zone at The Venetian Macao

1. Qube only valid for child age from 1 to 17 years old.
2. Child age 6 or below must be accompanied by an individual 18 years of age or above (parents or guardian).
3. Package guests staying at The Venetian Macao are entitled for Qube – Kids Play Zone admission for two(2) adults and two (2) kids on a per room per stay basis.
4. Operation hour: 11:00 AM – 7:00 PM.
5. Valid Hotel Passport must be presented upon entry to Qube – Kids Play Zone.
6. This offer cannot be used in conjunction with other promotion offers.
7. Unused or expired tickets are neither returnable nor refundable.

Qube Kingdom at The Parisian Macao

1. Qube Kingdom tickets are only valid for children age from 1 to 17 years old.
2. Children aged 6 or below must be accompanied by an individual 18 years of age or above and must be the parents or guardian of the children.
3. Package guests staying at The Parisian Macao are entitled for Qube Kingdom admission for two(2) adults and two(2) kids on a per room per stay basis.
4. Valid Hotel Passport must be presented upon entry to Qube Kingdom.
5. Operation hour: 11:00 AM – 7:00 PM.
6. This offer cannot be used in conjunction with other promotion offers.
7. Unused or expired tickets are neither returnable nor refundable.

Complimentary upgrade to the next room category at Conrad Macao Cotai Strip

1. Upgrade to the next room category of Conrad Macao Cotai Strip is subject to availability at the time of check-in.