

TERMS AND CONDITIONS

General

- The below listed packages (“Packages”) are subject to maximum guest capacity and availability:
 - Magical Moment Hotel Package**
- All cancellations or amendments must be made 24 hours before arrival date. A charge equivalent to the total package price plus service charge will be imposed as cancellation charge from credit card on file.
- All reservations are required to guarantee by deposit or credit card during Christmas (23-27 Dec, 2022) and New Year’s Eve (30-31 Dec, 2022), New Year’s Day (1-2 Jan, 2023), Chinese New Year (21-27 Jan, 2023), no cancellation and amendment is allowed 72 hours prior to the above arrival date. The deposit of the entire stay, tax, and service charge will be imposed 72 hours prior to arrival. A charge equivalent to the total room rental price plus service charge and government tax will be imposed in case of No-Show.
- All rates are in MOP and subject to 10% service charge and 5% government tax*.
*5% government tax will be exempted during August 01 to December 31, 2022.
- Any extension of stay after initial booking is confirmed will be subject to availability and will be at hotel’s flexible rate.
- At least 1 occupant of the room must be 18 years old or above.
- All package inclusions are on a per room per stay basis.
- Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
- Additional guest charge is MOP 350 + 10% per night for any additional guest aged 13 years old or above in selected rooms at The Venetian Macao, The Parisian Macao, Conrad Macao and Sands Macao.
- Additional guest charge is MOP 900 + 10% per night for any additional guest aged 13 years old or above in selected rooms at The Londoner Hotel.
- Maximum capacity for the number of guests at each selected hotel room/suite is listed below:

Hotel	Maximum Capacity
The Venetian Macao	Limit of 4 guests per selected suite
The Londoner Hotel	Limit of 3 guests per selected suite (<i>Extra bed is not available in Louis Suite and Victoria Suite</i>)
The Parisian Macao	Limit of 3 guests per selected room (<i>Extra bed is not available in Deluxe Room</i>)
Conrad Macao	Limit of 3 guests per selected room (<i>Extra bed is not available in Two Queens Room</i>)
Sands Macao	Limit of 3 guests per selected room (Extra bed is not available in Double King Room)

- All reservations made through Sands Resorts Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
- This offer cannot be used in conjunction with other promotional offers.
- The terms and conditions of the Packages and their validity, construction and performance will be governed in all aspects by the laws of Macau.
- By purchasing the Package, you authorize Venetian Cotai Limited and Venetian Orient Limited (collectively, the “Company”) to collect all personal data you provide us for the purpose of purchasing the Package (including your name, address, email address, telephone number and any data related with your purchase of the Package) (hereinafter the “Data”), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services),

to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize the Company to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. (“LVSC”) in the United States of America, Sands China Ltd. (“SCL”) in Hong Kong and Marina Bay Sands (“MBS”) in Singapore, any of its affiliates (collectively “Sands”) and with any third party service providers of any Sands’ properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands’ properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macao or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macau Limited is a party to for the operation of games of fortune and chance in Macao is in force.

16. All guests are deemed to have agreed to the following Privacy Policy:
<http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
17. Guest agrees to release, discharge and hold the Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest’s name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
18. The Company reserves the right to change these Terms and Conditions at any time without prior notice.
19. In case of dispute, the decision of the Company shall be final.
20. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

Gondola Ride Experience at The Venetian Macao

1. Gondola Ride Experience (“Gondola Ride”) is a Gondola Ride experience for 2 persons at The Venetian Macao Outdoor Lagoon.
2. Outdoor Lagoon Operation hours: 12:00pm-08:00pm. (First ride starts at 12:15pm, Last ride departs 15 mins prior to the closing of Outdoor Lagoon).
3. Outdoor Lagoon is weather permitting and Gondola Ride may take place at Marco Polo Canal, Shoppes at Venetian in case of increment weather conditions. Operation hours: 12:00pm-08:00pm. (First ride starts at 12:15pm, Last ride departs 15 mins prior to the closing of canal)
4. Gondola Ride tickets can be redeemed with valid Hotel Passport at The Venetian Macao Outdoor Lagoon or Emporio di Gondola (Shop 891)
5. Tickets are only redeemable within the stay period and valid for use on the issuance date.
6. All ticket holders are subject to conditions of entry.
7. Tickets are non-refundable and non-transferrable.
8. Redemption of the tickets is subject to availability.
9. Riding duration is approximately 10-12 minutes.

Resort Voucher

1. Resort Voucher (“Voucher”) can be redeemed on the check-in date at the hotel concierge or any designated counters.
2. Participating outlets are subject to change without prior notice, please visit [HERE](#) for the most updated information.
3. Voucher cannot be reimbursed or redeemed for cash and other products and services.
4. Voucher must be used on or before the expiry date stated on the voucher.
5. Voucher must be settled directly at the designated restaurants and facilities directly and cannot settle at Front Office by bill posting back to hotel room.
6. Voucher cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.
7. If value of purchase is less than the face value of Voucher, no change will be made.
8. Voucher cannot be redeemed as payment for hotel accommodation.
9. Lost Voucher is not reclaimable or refundable, no matter with or without proof of purchase.
10. Only original Voucher is accepted. Any Vouchers that have been mutilated, altered, copied, hand printed, forged, water damaged, manipulated or tampered with in any way, or that contains any computer programming, printing, mechanical or typographical error, will be considered null and void.
11. The Company reserve the right to change or modify this Voucher or the associated terms and conditions at any time without prior notice.

Residence Access

1. Guests who book Londoner Package for The Londoner Hotel are entitled to full-day access to Residence – the exclusive club for The Londoner Hotel guests – for two persons during the hotel stay period (“Residence Access”).
2. Residence Access included in this Package covers international buffet breakfast, afternoon tea, snacks throughout the day and evening cocktails