



HOTEL PACKAGE TERMS AND CONDITIONS

A. General

1. This package is cancellable without a charge up to 24 hours prior to arrival.
2. Hotel credit can only be redeemed at Feast, Shine Spa, Swimming Pools, In-Room Dining, Minibar, The Manor and The St. Regis Bar at The St. Regis Macao.
3. Unused package benefits cannot be reimbursed or redeemed for cash either in full or in part.
4. All rates are in MOP/HKD and subject 10% Service Charge and 5% Government Tax.
5. Sheraton Grand Macao reserves the right to change the Terms and Conditions stated herein and may withdraw or discontinue the offer at any time without prior notice.
6. In case of dispute, the decision of Sheraton Grand Macao shall be final.
7. In the event of any conflict between the English and other language versions, the English version shall prevail.

B. Hotel Credit

1. Hotel credit can only be redeemed at Feast, Shine Spa, Swimming Pools, In-Room Dining, Minibar, The Manor and The St. Regis Bar at The St. Regis Macao.
2. The credit must be consumed within the hotel stay period only.
3. The credit can be used in multiple transactions.
4. The credit cannot be transferred for value, cash, or applied to any other discount.
5. Unused value cannot be reimbursed or redeemed for cash.