## **TERMS AND CONDITIONS**

## General

- 1. This below listed package ("Package") is ideal for two guests and subject to availability.
  - The Venetian Macao Family Moments Package
  - Experience True Parisian Romance Package
  - Experience Dazzling Sands Macao Package
  - Discover The Londoner Macao Package
- 2. All cancellations or amendments must be made 48 hours before arrival. A charge equivalent to the total Package price plus service charge will be imposed as late cancellation charge from credit card on file.
- 3. All rates are in HKD/MOP and subject to 10% service charge and 5% government tax.
- 4. Any extension of stay after initial booking is confirmed will be subject to availability and will be at Hotel's Flexible Rate.
- 5. At least 1 occupant of the room must be 18 years old or above.
- 6. All Package inclusions are on a per room per stay basis.
- 7. Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
- 8. The maximum capacity for the number of guests at each selected room/suite is listed as below.

Hotel	Maximum Capacity
The Venetian Macao	Limit of 4 guests per selected suite
The Parisian Macao	Limit of 3 guests per selected room (Extra bed is not available in Deluxe Room)
Conrad Macao	Limit of 3 guests per selected room (Extra bed is not available in Two Queens Room)
Sands Macao	Limit of 3 guests per selected suite (Extra bed is not available in Double King Suite)
The Londoner Macao	Limit of 3 guests per selected suite (Extra bed is not available in Louis Suite and
	Victoria Suite)

- 9. All reservations made through Sands Resort Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
- 10. This offer cannot be used in conjunction with other promotional offers.
- 11. The terms and conditions of this Package and their validity, construction and performance will be governed in all aspects by the laws of Macau.
- 12. By purchasing this Package, you authorize Venetian Macau Limited ("VML"), Venetian Cotai Limited ("VCL") and Venetian Orient Limited ("VOL") (collectively, the "Company") to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the "Data"), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize the Company to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that VML is a party to for the operation of games of fortune and chance in Macau is in force.

- 13. All guests are deemed to have agreed to the following Privacy Policy: <a href="http://www.venetianmacao.com/Company-Information/Privacy-Policy/">http://www.venetianmacao.com/Company-Information/Privacy-Policy/</a>.
- 14. Guest agrees to release, discharge and hold the Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
- 15. The Company reserves the right to change these Terms and Conditions at any time without prior notice.
- 16. In case of dispute, the decision of the Company shall be final.
- 17. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

## **Resort Voucher**

- 1. Resort Voucher ("Voucher") can be redeemed on the check-in date at the hotel concierge or any designated counters
- 2. In general, the Voucher is valid at the following designated activities, spa centers, restaurants or lounges and limousine service. However, in order to ensure the health of our valuable guests, Sands Resorts Macao will impose changes to the operation hours of the restaurants and facilities. Please refer to our official website for the most updated information.

Spa Centers	
Sands®Macao	Sands Spa & Salon
The Venetian®Macao	V Retreat
The Parisian Macao	Le SPA'tique
Four Seasons Hotel Macao	Macao Spa
Conrad Macao	Bodhi Spa
Sheraton Grand Macao, Cotai Strip	Shine Spa for Sheraton
The St. Regis Macao, Cotai Strip	Iridium Spa

Activities	
	teamLab SuperNature Macao (Limited to Adult and Child ticket)
	Gondola Ride
	Eiffel Tower Experience
	Qube (The Venetian Macao)
	Qube Kingdom (The Parisian Macao)
	Aqua World
	Grado Mini Golf
	Black Cab Escape
	Gift Shops
	Shops at Venetian: <u>Boutique V / Boutique Di Gondola / Emporio Di</u>
	Gondola / Manchester United
	Shops at Parisian: Eiffel Tower Gift Shop / Parisian Gift Shop
	Shop at Londoner: The Londoner Gift

Restaurants	
Sands® Macao	Moonlight Noodle House, 888 Gourmet Place (Food Court & Buffet),
	Golden Court, Copa Steakhouse, Xanadu
The Venetian®Macao	Imperial House Dim Sum, Red Dragon Noodles, Portofino, North, The
	Golden Peacock
The Parisian Macao	Le Buffet, Crystal Jade La Mian Xiao Long Bao, Market Bistro, Brasserie,
	Lotus Palace, La Chine, Parisian Pool Bar, Emerald House
The Plaza <sup>™</sup> Macao	Ping Restaurant
Four Seasons Hotel Macao	Zi Yat Heen, Belcanção, Xiao Ting
The Londoner Macao	North Palace, Southern Kitchen, Tastes, Crystal Jade La Mian Xiao Long
	Bao, Chiado Portuguese Restaurant, Churchill's Table
Sheraton Grand Macao, Cotai Strip	Feast
The St. Regis Macao, Cotai Strip	The Manor

Limousine Services	
	Applicable for "point-to-point transfer" or "on-hire" service only
	For local transfer only (within Macau area). NOT apply for cross-border
	transfer
	Reservation through hotel Concierge (The Venetian Macao / The Parisian
	Macao / Conrad Macao / The Londoner Macao / Sands Macao) or
	CotaiTravel shops

- 3. Voucher cannot be reimbursed or redeemed for cash and other products and services.
- 4. Voucher must be used on or before the expiry date stated on the voucher.
- 5. Voucher must be settled directly at the designated restaurants and facilities directly and cannot settle at Front Office by bill posting back to hotel room.
- 6. Voucher cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.
- 7. If value of purchase is less than the face value of Voucher, no change will be made.
- 8. Voucher cannot be redeemed as payment for hotel accommodation.
- 9. Lost Voucher is not reclaimable or refundable, no matter with or without proof of purchase.
- 10. Only original Voucher is accepted. Any Vouchers that have been mutilated, altered, copied, hand printed, forged, water damaged, manipulated or tampered with in any way, or that contains any computer programming, printing, mechanical or typographical error, will be considered NULL and VOID.
- 11. Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited reserve the right to change or modify this Voucher or the associated terms & conditions at any time without prior notice.