

TERMS AND CONDITIONS

General

1. This "Summer Fun Hotel Package" ("Package") of The Venetian Macao is ideal for 2 adults and 2 kids 12 years old or below and subject to availability.
2. All cancellations or amendments must be made 48 hours before arrival. A charge equivalent to the total Package price plus service charge will be imposed as late cancellation charge from credit card on file.
3. All rates are in MOP/HKD and subject to 10% service charge.
4. Any extension of stay after initial booking is confirmed will be subject to availability and will be at Hotel's Flexible Rate.
5. At least 1 occupant of the room must be 18 years old or above.
6. All Package inclusions are on a per room per night basis. Guests can receive the same package benefits when staying for two or more consecutive nights on a per night basis.
7. Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
8. Guests are entitled to admission tickets of 'teamLab SuperNature Macao' and entertainment passes for maximum two adults and two kids on a per room per night basis.
9. The maximum capacity of the selected suite at The Venetian Macao is limited to 4 guests only.
10. The terms and conditions of this Package and their validity, construction and performance will be governed in all aspects by the laws of Macau.
11. By purchasing this Package, you authorize Venetian Cotai Limited ("VCL") and Venetian Orient Limited ("VOL") to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the "Data"), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize VCL and VOL to share and disclose, in confidentiality, your Data with Venetian Macau Limited ("VML"), Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macau or by emailing us at privacy@sands.com.mo. Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macau Limited is a party to for the operation of games of fortune and chance in Macau is in force.
12. All guests are deemed to have agreed to the following Privacy Policy: <http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
13. Guest agrees to release, discharge and hold VCL, VOL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
14. VCL and VOL reserve the right to change these Terms and Conditions at any time without prior notice.
15. In case of dispute, the decision of the Company shall be final.
16. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

Dining Vouchers

1. Dining Voucher (“Voucher”) can be redeemed on the check-in date at the hotel concierges or any designated counters.
2. Guest can be entitled for MOP500 dining vouchers on a per room per night basis at The Venetian Macao.
3. In general, the Voucher is valid at the following restaurants or lounges. However, in order to ensure the health of our valuable guests, Sands Resorts Macao will impose changes to the operation hours of the restaurants. Please refer to our [official website](#) for the most updated information.

Sands®Macao	Moonlight Noodle House, 888 Gourmet Place (Food Court & Buffet), Golden Court, Copa Steakhouse, Xanadu
The Venetian®Macao	Imperial House Dim Sum, Red Dragon Noodles, Portofino, North, Golden Peacock
The Plaza™ Macao	Ping Restaurant
Four Seasons Hotel Macao	Zi Yat Heen, Belcação, Splash, Windows
Sands® Cotai Central	North, Southern Kitchen, Tastes, Crystal Jade La Mian Xiao Long Bao, Chiado Portuguese Restaurant
Conrad Macao, Cotai Strip	Grand Orbit, Dynasty 8
Sheraton Grand Macao, Cotai Strip	Feast, Jaya, Palms, Sala, Yum Cha
The St. Regis Macao, Cotai Strip	The Manor, The St. Regis Bar, The St. Regis Pool
The Parisian Macao	Le Buffet, Crystal Jade La Mian Xiao Long Bao, Market Bistro, Brasserie, Lotus Palace, La Chine, Parisian Pool Bar, Emerald House

4. Voucher cannot be reimbursed or redeemed for cash and other products and services.
5. Voucher must be used on or before the expiry date stated on the voucher.
6. Voucher cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.
7. If value of purchase is less than the face value of Voucher, no change will be made.
8. Voucher cannot be redeemed as payment for hotel accommodation.
9. Lost Voucher is not reclaimable or refundable, no matter with or without proof of purchase.
10. Only original Voucher is accepted. Any Vouchers that have been mutilated, altered, copied, hand printed, forged, water damaged, manipulated or tampered with in any way, or that contains any computer programming, printing, mechanical or typographical error, will be considered NULL and VOID.
11. Venetian Macao Limited, Venetian Cotai Limited and Venetian Orient Limited reserve the right to change or modify this Voucher or the associated terms & conditions at any time without prior notice.

Free upgrade to the next room or suite category

1. Upgrade is to the next suite category of The Venetian Macao, subject to availability at the time of check-in.

Early check-in and late check-out

1. Early check-in at 12:00 PM and late check-out at 2:00 PM is offered on complimentary basis for guests who book this package.

Parking

1. Complimentary self-parking at The Venetian Macao during the whole period of guest’s stay. Valet parking is not applicable.
2. Guest is required to present their room key to the car park attendant at the Shroff Offices (24 hours) or Box Offices.
3. Additional charges may be applied after check-out from the hotel.
4. Parking spaces are subject to availability at the time of arrival and no reservation can be made.

‘teamLab SuperNature Macao’ Exhibition at The Venetian Macao

1. For a limited time offer, hotel guests can enjoy 30% discount (“Discount”) on purchase of maximum four “teamLab SuperNature Macao” (“teamLab”) adult or child tickets. Discount valid until December 31, 2020.
2. Guests are entitled for this Discount on a per room per stay basis by presenting their valid hotel key card at any available Cotai Ticketing Box Office.
3. teamLab tickets included in this package is for admission from 10:00 AM to 10:00 PM, Monday to Sunday. Last entry is 45 minutes prior to the closing time.
4. teamLab is not available on August 11, 25, September 9, 23, October 14, 28, November 11, 25, and December 9, and 23 2020. Blackout dates subject to change.
5. If guests’ arrival day falls on any of the above blackout dates, guests are entitled to have the tickets redeemable on one day after blackout day. The visit shall be completed before hotel check-out.

6. No prior reservation is allowed and it is subject to availability at time of redemption.
7. Guests can redeem physical tickets at the Cotai Arena Box Office or Box Office at East Lobby of Venetian nearby Porte Cochère by presenting their Hotel Passport.
8. During peak hours, a queue may still be expected at teamLab's entrance.
9. In case of no show, guests will be deemed to have given up the right to visit teamLab and shall not be entitled to any payment or compensation.
10. Please visit cotaiticketing.com or contact +853 2882 8818 for more information.

Gondola Ride at The Venetian Macao

1. Gondola ride tickets can be redeemed with valid hotel passport at Botique Di Gondola (Shop 832); Operation hour: 12:00 PM – 8:00 PM.
2. Guest can be entitled the gondola ride tickets for two adults and two kids on a per room per night basis.
3. Tickets are only valid for Gondola Ride experience at Grand Canal.
4. Tickets are only redeemable within the stay period and valid for use on the issuance date.
5. Tickets are non-refundable and non-transferrable.
6. Last ride is 30 minutes before the canal closes. Redemption may be stopped if capacity of tickets are full to the limit.
7. The maximum capacity in one boat for shared ride is 6 passengers.
8. Riding duration is approximately 12 minutes.

Qube Kids Play Zone at The Venetian Macao

1. Qube only valid for child age from 1 to 17 years old.
2. Child age 6 or below must be accompanied by an individual 18 years of age or above (parents or guardian).
3. Guest can be entitled for Qube – Kids Play Zone admission for two adults and two kids on a per room per night basis.
4. Operation hour: 11:00 AM – 7:00 PM.
5. Valid Hotel passport must be presented upon entry to Qube – Kids Play Zone.
6. This offer cannot be used in conjunction with other promotion offers.
7. Unused or expired tickets are neither returnable nor refundable.

V Retreat at The Venetian Macao

1. Guests who book under Summer Fun Hotel Package of The Venetian Macao are entitled to 50% discount on all À la carte V Retreat massage treatments throughout their stay period. The massage treatments will be arranged at guests' suites.
2. Guests may call spa reservation hotline +853 8111 1221 to arrange V Retreat in-suite massage treatments. Operation hours for hotline: 12:30 PM – 8:30PM on Monday to Thursday; and 11:00 AM – 10:00 PM on Friday to Sunday.
3. 50% discount is valid till Aug 31, 2020 for guests who book under Summer Fun Hotel Package under The Venetian Macao.
4. 24 hours advance reservation is required. Subject to availability.
5. All cancelations and amendments must be made 6 hours before arrival.
6. 50% discount is not applicable to spa package.
7. The 50% discount cannot be used in conjunction with any other promotion, discount offers, gift vouchers or cash coupons.

Summer Fun Hotel Package - Referral Program

1. This Summer Fun Hotel Package Referral Program ("Referral Program") is applicable to reservation(s) made under Summer Fun Hotel Package of The Venetian Macao, The Parisian Macao, Conrad Macao Cotai Strip, and Sands Macao.
2. To be eligible for 5% referral discount ("Referral Discount"), referee ("Referee") must make the reservation through reservation hotline of respective hotel and quote a valid hotel confirmation number of a referrer ("Referrer") who had stayed and under checked out status of Summer Fun Hotel Package.
3. Referrer can be entitled to complimentary access to the swimming pool at The Venetian Macao ("Pool Access") for maximum 2 adults and 2 kids for every 4 referrals ("Referral").

4. A Referral is only counted when the referred booking is under checked out status of Summer Fun Package.
5. Pool Access can be redeemed with a redemption letter of "Summer Fun Hotel Package" and guest's identity document at The Venetian Macao's Pool Reception, which is located on the 5/F and is accessible via the elevator located at South Suites. Operation hour: 09:00 AM to 5:00 PM.
6. Pool access shall only be valid for redemption by individual whose name printed on this redemption letter is identical to the name as shown on identity document.
7. Pool Access must be used on or before December 31, 2020 as the expiry date stated on the Pool Access redemption letter of "Summer Fun Package".
8. Additional access to the swimming pools at The Venetian Macao will be charged according to the full fare.
9. Referral Discount and redemption letter of "Summer Fun Hotel Package" cannot be used in conjunction with other promotion offers.
10. Pool Passes are non-refundable and non-transferrable.
11. Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited reserve the right to change or modify the Referral Program or the associated terms & conditions at any time without prior notice.

Summer Fun Hotel Package – Repeat Program

1. This Summer Fun Hotel Package Repeat Program ("Repeat Program") is applicable to reservation(s) made under Summer Fun Hotel Package of The Venetian Macao, The Parisian Macao, Conrad Macao Cotai Strip, and Sands Macao.
2. Guests who had stayed at The Venetian Macao, The Parisian Macao, Conrad Macao Cotai Strip, and Sands Macao under Summer Fun Hotel Package are entitled to 5% discount ("Return Discount") on the next booking of the same Package.
3. To be eligible for the Return Discount, guests must make the reservation(s) through reservation hotline of respective hotel and quote a valid hotel confirmation number of prior booking under the same Package.
4. This offer cannot be used in conjunction with other promotion offers.
5. Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited reserve the right to change or modify the Repeat Program or the associated terms & conditions at any time without prior notice.