

## TERMS AND CONDITIONS

### General

- The below listed packages ("Packages") are for two guests and subject to availability:
  - Sensational Venetian Hotel Package
  - Fabulous Londoner Getaway Package
  - Romantic Parisian Hotel Package
  - Sands Macao Stay & Dine Package
- Cancellations or amendments of the Romantic Parisian Hotel Package with "Picnic at Le Jardin" or any bookings for stay between September 18 - 21, 2021 must be made 72 hours before arrival. Cancellations or amendments of the remaining Packages must be made 48 hours before arrival. A charge equivalent to the total Package price plus service charge will be imposed as late cancellation charge from credit card on file.
- All rates are in HKD/MOP and subject to 10% service charge (5% government tax is exempted until December 31, 2021).
- Any extension of stay after initial booking is confirmed will be subject to availability and will be at hotel's flexible rate.
- At least 1 occupant of the room must be 18 years old or above.
- All Package inclusions are on a per room per stay basis.
- Unused Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
- Additional guest charge is HKD/MOP 350 + 10% per night for any additional guest aged 13 years old or above in selected rooms at The Venetian Macao, Conrad Macao, The Parisian Macao and Sands Macao. Additional guest charge is HKD/MOP 900 + 10% per night for any additional guest aged 13 years old or above in selected rooms at The Londoner Macao.
- Maximum capacity for the number of guests at each selected hotel room/suite is listed below:

Hotel	Maximum Capacity
The Venetian Macao	Limit of 4 guests per selected suite
The Londoner Macao	Limit of 3 guests per selected suite ( <i>Extra bed is not available in Louis Suite and Victoria Suite</i> )
The Parisian Macao	Limit of 3 guests per selected room ( <i>Extra bed is not available in Deluxe Room</i> )
Conrad Macao	Limit of 3 guests per selected room ( <i>Extra bed is not available in Two Queens Room</i> )
Sands Macao	Limit of 3 guests per selected suite ( <i>Extra bed is not available in Double King Suite</i> )

- All reservations made through Sands Resorts Macao or The Londoner Macao official websites will not be eligible for any hotel membership point and stay accumulation.
- This offer cannot be used in conjunction with other promotional offers.
- The terms and conditions of this Package and their validity, construction and performance will be governed in all aspects by the laws of Macao.
- By purchasing this Package, you authorize Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited (collectively, the "Company") to collect all personal data you provide us during your purchase of this Package (including your name, address, email address, telephone number and any data related with your purchasing of this Package) (hereinafter the "Data"), for the purposes of the promotion of the Package and for direct marketing purposes (in respect of our news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, you also expressly authorize the Company to share and disclose, in confidentiality, your Data with Las Vegas Sands Corp. ("LVSC") in the United States of America, Sands China Ltd. ("SCL") in Hong Kong and Marina Bay Sands ("MBS") in Singapore, any of its affiliates (collectively "Sands") and with any third party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to our privacy policy, for the above said purposes and so that you may be provided with more consistent and personalized experiences across Sands' properties. You acknowledge that the transfers authorized

may constitute an international transfer of personal data and that the different jurisdictions where LVSC, SCL and MBS, affiliates and third party service providers are incorporated may have different data privacy laws and protections. You have the right to view your personal data, request additional information about its storage and processing require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from us, by either writing to us at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao Resort Hotel, Executive Offices – L2, Taipa, Macao or by emailing us at [privacy@sands.com.mo](mailto:privacy@sands.com.mo). Your Data will be kept during your purchase of this Package and for marketing purposes for the period of time that the sub-concession agreement that Venetian Macau Limited is a party to for the operation of games of fortune and chance in Macao is in force.

14. All guests are deemed to have agreed to the following Privacy Policy: <http://www.venetianmacao.com/Company-Information/Privacy-Policy/>.
15. Guest agrees to release, discharge and hold the Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the Package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the Package, or the promotion thereof in all media now known or hereafter devised.
16. The Company reserves the right to change these Terms and Conditions at any time without prior notice.
17. In case of dispute, the decision of the Company shall be final.
18. The English version shall prevail when there is a discrepancy between the English and Chinese versions of these Terms and Conditions.

#### Resort Voucher

1. Resort Voucher ("Voucher") can be redeemed on the check-in date at the hotel concierge or any designated counters.
2. Voucher is applicable at the following participating outlets. Participating outlets are subject to change without prior notice, please click [HERE](#) for the most updated information.

Activities & Gift Shops	
<b>The Venetian®Macao</b>	teamLab SuperNature Macao (only applicable to regular ticket and child ticket)
	Gondola Ride
	Qube
	Grado Mini Golf
	Boutique V
	Boutique Di Gondola
	Emporio Di Gondola
	Manchester United
<b>The Londoner Macao</b>	Black Cab Escape Photo Service
	The Gift Shop
<b>The Parisian Macao</b>	Eiffel Tower
	Qube Kingdom
	Aqua World
	Eiffel Tower Gift Shop
	Parisian Gift Shop

Restaurants	
<b>The Venetian® Macao</b>	North, Imperial House Dim Sum, Red Dragon Noodles, Hiro by Hiroshi Kagata, Hiro Ramen, Portofino, The Golden Peacock
<b>The Londoner Macao</b>	Churchill's Table, Crystal Jade La Mian Xiao Long Bao, Southern Kitchen, Tastes, Chiado
<b>The St. Regis Macao</b>	The Manor
<b>Sheraton Grand Macao</b>	Feast, The Conservatory
<b>The Parisian Macao</b>	La Chine, Lotus Palace, Brasserie, Crystal Jade La Mian Xiao Long Bao, Market Bistro, Emerald House, Parisian Pool Bar, Le Buffet
<b>The Plaza™ Macao</b>	Ping
<b>Four Seasons Hotel Macao</b>	Zi Yat Heen, Belcanção, Xiao Ting, Ohte Ramen
<b>Sands® Macao</b>	Golden Court, Copa Steakhouse, Moonlight Noodle House, 888 Buffet, 888 Food Court, Xanadu

Spas	
<b>The Venetian® Macao</b>	V Retreat
<b>Conrad Macao</b>	Bodhi Spa
<b>The St. Regis Macao</b>	Iridium Spa
<b>Sheraton Grand Macao</b>	Shine Spa for Sheraton
<b>The Parisian Macao</b>	Le SPA'tique
<b>Four Seasons Hotel Macao</b>	The Spa
<b>Sands® Macao</b>	Sands Macao Spa and Salon

Limousine Services
Applicable to "point-to-point transfer" or "on-hire" local transfer service (within Macao area) only <ul style="list-style-type: none"> <li>Not applicable for cross-border transfer</li> <li>Reservation can be made through hotel concierge (The Venetian Macao / The Londoner Hotel / Conrad Macao / The Parisian Macao / Sands Macao) or Cotai Travel</li> </ul>

- Operation hours are subject to change without prior notice, please click [HERE](#) for latest arrangement.
- Voucher cannot be reimbursed or redeemed for cash and other products and services.
- Voucher must be used on or before the expiry date stated on the Voucher.
- Voucher must be redeemed at the designated restaurants and facilities directly and cannot be redeemed at Front Office by bill posting back to hotel room.
- Voucher cannot be used in conjunction with any other promotions, discount offers, gift vouchers or cash coupons.
- If value of purchase is less than the face value of the Voucher, no change will be given.
- Voucher cannot be redeemed as payment for hotel accommodation.
- Lost Voucher is not reclaimable or refundable, regardless of the existence of proof of purchase.
- Only original Voucher is accepted. Any Vouchers that have been mutilated, altered, copied, hand printed, forged, water damaged, manipulated or tampered with in any way, or that contain any computer programming, printing, mechanical or typographical error, will be considered NULL and VOID.
- Venetian Macau Limited, Venetian Cotai Limited and Venetian Orient Limited reserve the right to change or modify this Voucher or the associated terms and conditions at any time without prior notice.

#### teamLab SuperNature Macao

- Guests who book Sensational Venetian Hotel Package for two (2) or three (3) nights can redeem two teamLab SuperNature Macao exhibition tickets ("Tickets") on a per room per stay basis by presenting their Hotel Passport at the teamLab Box Office or Box Office at East Lobby of The Venetian Macao nearby Porte Cochere.

2. Tickets included in this Package are for regular admission from 11am to 7pm, Monday to Sunday. Last entry is 45 minutes prior to the closing time.
3. Blackout dates for the teamLab SuperNature Macao exhibition are listed as follows: July 6, 7, 13, 14, 20, 21, 27, 28, August 4, 11, 18, 25, September 8, 2021. These blackout dates are subject to change without prior notice. Please visit Cotai Ticketing website on latest arrangement <https://www.cotaiticketing.com/>.
4. Tickets are only redeemable during the guests' stay period at the hotel and valid for use on the issuance date.
5. Tickets are non-refundable and non-transferrable.
6. No prior reservation is allowed and entry at the exhibition is subject to availability at time of redemption.
7. In case of no show, guests will be deemed to have given up the right to visit the teamLab SuperNature Macao exhibition and shall not be entitled to any payment or compensation.
8. This offer cannot be reimbursed or redeemed for cash or other products or services.
9. If guests' arrival day falls on any of the above blackout dates, guests are entitled to have the Tickets redeemed on the next day. The visit shall be completed before hotel check-out.
10. Children under 13 years old must be accompanied by an adult at all times.
11. In the event that "teamLab SuperNature Macao" exhibition is cancelled due to unexpected or uncontrollable reason, guest is required to approach hotel's Front Office counter for further arrangement. Venetian Cotai Limited ("VCL") does not hold any responsibility for any exhibition's cancellations and, therefore, any relevant charges will not be reimbursed. VCL reserves the right of final decision if there is any dispute.

#### **Residence Access**

1. Guests who book Fabulous Londoner Getaway Package for The Londoner Hotel are entitled to full-day access to Residence – the exclusive club for The Londoner Hotel guests – for two persons during the hotel stay period ("Residence Access").
2. Residence Access included in this package covers international buffet breakfast, afternoon tea, snacks throughout the day and evening cocktails.

#### **Dessert Tasting Journey**

1. Guests who book Fabulous Londoner Getaway Package for two (2) nights at Conrad Macao are entitled to a 3-course dessert tasting menu for two persons at Churchill's Table on a per room per stay basis, available daily from 6pm to 11:30pm.
2. Advance reservation is recommended and subject to availability.
3. The Dessert Tasting Journey will be reserved by default at 9pm on the second night of stay at Churchill's Table if no 24-hour advance reservation is made.
4. Extra person consumption will be charged on *a la carte* basis.
5. This offer is only redeemable within the hotel stay period.
6. This offer cannot be reimbursed or redeemed for cash or other products or services.
7. In case of no show, guests will be deemed to have given up the right to enjoy the Dessert Tasting Journey and shall not be entitled to any payment or compensation.

#### **Sally's Egg Tart**

1. Guests who book Romantic Parisian Hotel Package for one (1) night and two (2) nights are entitled to two (2) egg tarts of Sally's Egg Tart on a per room per stay basis.
2. Sally's Egg Tarts can be redeemed by presenting valid hotel passport at the family entrance of Market Bistro at The Parisian Macao, available daily from 12pm to 8pm.
3. Redemption is subject to availability and on first come first serve basis.
4. Sally's Egg Tarts are only redeemable within the stay period and valid for use on the issuance date.

5. This offer cannot be reimbursed or redeemed for cash or other products or services.

#### **Eiffel Tower Observation Deck**

1. Guests who book Romantic Parisian Hotel Package for one (1) night and two (2) nights (not applicable to The Parisian Macao with 'Picnic at Le Jardin) are entitled to two (2) Eiffel Tower tickets on a per room per stay basis for admission to observation decks on level 7 and level 37 of Eiffel Tower at The Parisian Macao. Operation hours: daily from 2pm to 10pm. Last entry is 45 minutes prior to the closing time.
2. Eiffel Tower tickets can be redeemed by presenting valid hotel passport at the Eiffel Tower ticketing counter on level 6 at The Parisian Macao.
3. Tickets are only redeemable during the hotel stay period and valid for use on the issuance date and the day after.
4. Tickets are non-refundable and no modification can be made unless the Eiffel Tower is closed on the issuance date or the day after.
5. All ticket holders are subject to conditions of entry. Eiffel Tower may close due to inclement weather.
6. This offer cannot be reimbursed or redeemed for cash or other products or services.

#### **Picnic at Le Jardin**

1. Picnic at Le Jardin ("Picnic") included in Romantic Parisian Hotel Package for two (2) nights suite is a picnic experience for two persons at Le Jardin, available daily from 12pm to 6pm.
2. 3-day advance reservation is required and this offer is only redeemable during the hotel stay period.
3. Any amendment made within 3 days prior to guest's arrival is subject to availability.
4. Picnic can be redeemed by presenting valid hotel passport on a per room per stay basis at the family entrance of Market Bistro at The Parisian Macao at reserved time.
5. In case of bad weather conditions on the booking day, Picnic may be cancelled without further notice and MOP800 Resort Voucher will be offered as alternative. The voucher can be redeemed by presenting a valid hotel passport at Parisian concierge.
6. If there is no prior reservation for Picnic, MOP800 Resort Voucher will be offered.
7. All amendments and cancellations have to be made at least 24 hours prior to Picnic reserved date and time, otherwise full rate will be imposed as last cancellation or no show. This offer cannot be reimbursed or redeemed for cash or other products or services.