

The Venetian Macao – “Stay and Dine Hotel Package” Terms and Conditions

1. Offer is subject to availability.
2. All rates are based on Single and/or Double occupancy.
3. All reservations, unless guaranteed by deposit or valid credit card, will be held until Macao local time 6:00pm of proposed arrival date only. If reservations are not guaranteed or guests fail to check in before 6:00pm, Venetian Cotai Limited (“VCL”) reserves the right to cancel the reservations and release the rooms for resale without prior notice. For reservations guaranteed by credit card, any amendment or cancellation less than 24 hours of arrival and/or No-Show, the total room charge, service charge and tax for the first night will be imposed as late cancellation charge from credit card on file.
4. All reservations are required to be guaranteed by deposit or valid credit card for the below dates. The deposit of the entire stay, tax, and service charge will be imposed 72 hours prior to arrival. For any amendment or cancellation less than 72 hours of arrival and/or no-show, a charge equivalent to the total package price plus service charge and government tax will be imposed once No-Show.

| | |
|----------------------|----------------------|
| Mid-Autumn Festival | 30 Sep – 07 Oct 2025 |
| Chinese National Day | |
| Christmas | 24 – 28 Dec 2025 |
| New Year Eve | 31 Dec 2025 |

5. Additional guest (12 years old or below) is free of charge inclusive of accommodation only.
6. Additional guest (13 years old or above) is MOP350 + 10% service charge and 5% government tax per person per night inclusive of accommodation only.
7. VCL reserves the right to release the rooms for resale without prior notice if the credit card is invalid.
8. Rates are based upon the length of stay. If guests alter the arrival or departure dates, rates are subject to change.
9. Any extension of stay after initial booking is confirmed, will be subject to availability and will be at hotel’s Best Available Rate.
10. At least one occupant of the room must be 18 years old or above.
11. Rates are in MOP and subject to 10% service charge and 5% Government Tax.
12. Guests will be responsible for all charges made to their stay.
13. All package inclusions are on a per room per night basis.
14. Unused package benefits cannot be reimbursed or redeemed for cash either in full or in part.
15. No tables may be reserved prior to breakfast. This is on a first-come, first-served basis.
16. This package cannot be used in conjunction with other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
17. All guests must be registered upon check-in and present a valid identification card, passport, travel document or other document accepted for migration control purposes, along with a valid stay visa or evidence of being legally allowed to stay in Macau throughout the entire stay in the Hotel (such as Slip of Authorization to Stay).
18. Check in time is from 3:00pm; Check out time is up to 11:00am.

19. By purchasing this package, Guests confirm their agreement with the privacy policy of the Company as stated on <https://www.venetianmacao.com/hotel/about-us/privacy-policy.html> ("Privacy Notice").
20. By purchasing this package, Guests hereby expressly acknowledges and provides consent for his/her personal data be collected, used, and shared as described herein and in the Privacy Notice. Participant authorizes the Company to collect, use, store and process, automatically or manually, the personal data he/she provides the Company during the booking of this package (including name, address, email address, telephone number and any data related with his/her reservation of this package) (hereinafter the "Data"), for the purposes of the processing reservations, communicating about reservations, promotion and direct marketing (including improving database segmentation and customization of marketing offers, conducting market research around consumer preferences and statistical and satisfaction survey). In addition, Guests expressly authorizes the Company and its affiliates ("Sands") to share the Data and with the third-party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to the Company's Privacy Notice. Its purpose is to ensure the Guests may be provided with more consistent and personalized experiences across Sands' properties. Guests acknowledge that the transfers herein authorized may constitute an international transfer of Personal Data and that the different jurisdictions where Sands and third-party service providers are incorporated may have different data privacy laws and protections from the data privacy laws and protections in place in the jurisdiction where the Guests are located. The Company will comply with the applicable requirements under the Laws of the Macao Special Administrative Region on cross-border transfer of personal data, and will implement appropriate safeguards. Guests have the right to view his/her personal data, request additional information about its storage and processing, require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from the Company. Guests can cease receiving such commercial and marketing communications, or to change, remove or review the information provided anytime by either writing to the Company at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao, Executive Offices - L2, Taipa, Macao or by emailing the Company at privacy@sands.com.mo. Guests' data will be retained for as long as legally required and in accordance with the Company data retention and classification policies. The Company takes appropriate technical and organizational measures to protect Data against unauthorized or unlawful processing, accidental loss, destruction, or damage.
21. Guest agrees to release, discharge and hold VCL and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and/or damages arising from or in any way relating to the purchase of the package, the use of the personal information, and/or the use of the guest's name, and/or likeness in connection with the package, or the promotion thereof in all media now known or hereafter devised.
22. VCL reserves the right to change the Terms and Conditions at any time without prior notice.
23. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version will prevail.



24. In case of dispute, the decision of VCL shall be final.

F&B Credit

1. F&B Credit ("Credit") can be redeemed within the staying period by presenting room key card and providing room number upon settlement in participating restaurants.
2. Credit is valid at the following participating restaurants, please check the [official website](#) for the latest operation hours of the restaurants.

| | |
|----------------------------|--|
| The Venetian® Macao | Breakfast Buffet at Milan Ballroom, Imperial House Dim Sum, Red Dragon Noodles, North, Hiro by Hiroshi Kagata, Hiro Ramen, Jiang Nan by Jereme Leung, Pin Yue Xuan |
|----------------------------|--|

3. Credit cannot be reimbursed or redeemed for cash and other products and services.
4. Credit must not be transferred or resold.
5. Credit must be used on or before the reservation departure date. The Credit will be deemed to be invalid if it is expired.
6. Credit cannot be used in conjunction with any other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
7. Each MOP 100 face value of Credit can only be used once in a single transaction and cannot be used separately.
8. Any outstanding balance after deducting the face value of the Credit must be settled by the Credit holder. Any unused balance will be forfeited.
9. Credit cannot be redeemed as payment for hotel accommodation.
10. VCL reserves the right to change or terminate this Credit or the associated terms & conditions at any time without prior notice.