

L*underground SNEAK PEEK 林家謙澳門演唱會

10月8日場次延期安排通告

主辦方現決定安排原訂於 10 月 8 日晚上 7 時在澳門倫敦人舉行的 **L*underground SNEAK PEEK** 林家謙澳門演唱會場次改期至 10 月 15 日(星期日)晚上 7 時 在原訂場地倫敦人綜藝館進行補場，具體票務安排如下：

已購票的觀眾現可選擇：

1. 已持有 10 月 8 日演出門票的觀眾可持原門票按原座位觀看對應補場場次演唱會；
2. 如經金光票務購票但仍未領取門票的觀眾，可於 10 月 9 日起直至補場場次演出日(10 月 15 日)前往票務櫃檯取票，觀眾可持原門票按原座位觀看對應補場場次演唱會；
3. 如未能於補場場次前往觀看演唱會之觀眾，可即日起至 10 月 12 日下午 2 時期間，帶同演唱會門票正本前往金光票務指定票務處申請退票退款手續。

有關退票退款手續(申請日期由 10 月 9 日起至 10 月 12 日下午 2 時止)的安排：

1. 主辦方只接受持票人士帶同原演唱會門票正本親身前往金光票務指定票務處(地址為澳門威尼斯人渡假村西翼大堂)於每日上午 11 時至下午 7 時申請退款。主辦方將會於現場辦理退票手續。持票人士可選擇退回購票時使用的信用卡或作現金退款。
2. 如經金光票務購票但仍未領取門票的觀眾，可於金光票務辦公時間上午 11 時至下午 7 時致電+853-2882 8818(澳門)/+852-3065 9899(香港)/4008 429018(中國大陸)申請退款。主辦方將會核實有關訂票資訊後辦理退票手續。

如有任何查詢可致電金光票務 +853 2882 8818。不便之處，敬請原諒。

L*underground SNEAK PEEK 林家谦澳门演唱会 10月8日场次延期安排通告

主办方现决定安排原订於 10 月 8 日晚上 7 时在澳门伦敦人举行的 L*underground SNEAK PEEK 林家谦澳门演唱会场次改期至 10 月 15 日(星期日)晚上 7 时 在原订场地伦敦人综艺馆进行补场，具体票务安排如下：

已购票的观众现可选择：

1. 已持有 10 月 8 日演出门票的观众可持原门票按原座位观看对应补场场次演唱会；
2. 如经金光票务购票但仍未领取门票的观众，可於 10 月 9 日起直至补场场次演出日(10 月 15 日)前往票务柜台取票，观众可持原门票按原座位观看对应补场场次演唱会；
3. 如未能於补场场次前往观看演唱会之观众，可即日起至 10 月 12 日下午 2 时期间，带同演唱会门票正本前往金光票务指定票务处申请退票退款手续。

有关退票退款手续(申请日期由 10 月 9 日起至 10 月 12 日下午 2 时止)的安排：

1. 主办方只接受持票人士带同原演唱会门票正本亲身前往金光票务指定票务处(地址为澳门威尼斯人渡假村西翼大堂)於每日上午 11 时至下午 7 时申请退款。主办方将会於现场办理退票手续。持票人士可选择退回购票时使用的信用卡或作现金退款。
2. 如经金光票务购票但仍未领取门票的观众，可於金光票务办公时间上午 11 时至下午 7 时致电+853-2882 8818(澳门)/+852-3065 9899(香港)/4008 429018(中国大陆) 申请退款。主办方将会核实有关订票资讯后办理退票手续。

如有任何查询可致电金光票务 +853 2882 8818。不便之处，敬请原谅。

L*UNDERGROUND TERENCE LAM LIVE AT THE LONDONER ARENA

October 8 Show - Postponed

The organizer has decided to reschedule the “L*UNDERGROUND TERENCE LAM LIVE AT THE LONDONER ARENA” from 7 pm on October 8 (Sunday), 2023, to 7 pm on October 15 (Sunday) at the same venue, The Londoner Arena. Details of the ticketing arrangements are as follows.

Patrons who have purchased tickets may choose from the following options:

1. Patrons who have already collected tickets for the October 8 concert can attend the concert on October 15, seated in their original seats upon presentation of their tickets;
2. Patrons who have purchased tickets through Cotai Ticketing but have not collected their tickets can proceed to collect their tickets at our box offices October 9 to attend the concert on October 15, seated in their original seats upon presentation of their tickets;
3. Patrons who are unable to attend the rescheduled concert, please bring along their original physical concert tickets to the designated Cotai Ticketing box office from now till October 12, 2pm to apply for a refund. Patron’s details will be verified at the box office.

Refund arrangement (from now till October 12, 2pm):

1. If you are holding onto the original physical tickets, the organizer will only accept refund requests from ticket holders when they present their original concert tickets in person at the designated Cotai Ticketing box office (located in the West Lobby of The Venetian Macao) between 11:00 a.m. and 7:00 p.m. daily. Refunds will be processed at the box office, and will be issued either to the original credit card used to purchase the tickets or in cash. Patron’s details will be verified at the counter.
2. Patrons who have purchased tickets through Cotai Ticketing but have not collected their tickets, please call +853-2882 8818 (Macao)/+852-3065 9899 (Hong Kong)/4008 429018 (Mainland China) during Cotai Ticketing office hours from 11:00 a.m. and 7:00 p.m. to request a refund. The organizer will verify the booking information and will process the refund accordingly.

For any enquiries, please contact Cotai Ticketing at +853 2882 8818. We apologize for any inconvenience caused.